

Article Number: [REDACTED]  
 Article Type: S  
 Author: [REDACTED]  
 Global Concern Number: [REDACTED]

Market(s):

Area Code	Geo Sales Area	Date of Activation	Date of Deactivation
AP	BWA	05/24/2021	08/26/2021
AP	LSO	05/24/2021	08/26/2021
AP	NAM	05/24/2021	08/26/2021
AP	SWZ	05/24/2021	08/26/2021
AP	ZAF	05/24/2021	08/26/2021
NA	***	05/24/2021	08/26/2021
WD	ABW	05/24/2021	08/26/2021
WD	AFG	05/24/2021	08/26/2021
WD	AGO	05/24/2021	08/26/2021
WD	AIA	05/24/2021	08/26/2021
WD	ANT	05/24/2021	08/26/2021
WD	ARE	05/24/2021	08/26/2021
WD	ATG	05/24/2021	08/26/2021
WD	BDI	05/24/2021	08/26/2021
WD	BEN	05/24/2021	08/26/2021
WD	BFA	05/24/2021	08/26/2021
WD	BHR	05/24/2021	08/26/2021
WD	BHS	05/24/2021	08/26/2021
WD	BLZ	05/24/2021	08/26/2021
WD	BMU	05/24/2021	08/26/2021
WD	BRB	05/24/2021	08/26/2021
WD	CAF	05/24/2021	08/26/2021
WD	CCK	05/24/2021	08/26/2021
WD	CIV	05/24/2021	08/26/2021
WD	CMR	05/24/2021	08/26/2021
WD	COD	05/24/2021	08/26/2021
WD	COM	05/24/2021	08/26/2021
WD	CPV	05/24/2021	08/26/2021
WD	CRI	05/24/2021	08/26/2021
WD	CUB	05/24/2021	08/26/2021
WD	CYM	05/24/2021	08/26/2021
WD	DJI	05/24/2021	08/26/2021

WD	DMA	05/24/2021	08/26/2021
WD	DOM	05/24/2021	08/26/2021
WD	DZA	05/24/2021	08/26/2021
WD	EGY	05/24/2021	08/26/2021
WD	ERQ	05/24/2021	08/26/2021
WD	ETH	05/24/2021	08/26/2021
WD	GAB	05/24/2021	08/26/2021
WD	GHA	05/24/2021	08/26/2021
WD	GIN	05/24/2021	08/26/2021
WD	GMB	05/24/2021	08/26/2021
WD	GNB	05/24/2021	08/26/2021
WD	GNQ	05/24/2021	08/26/2021
WD	GRD	05/24/2021	08/26/2021
WD	GTM	05/24/2021	08/26/2021
WD	HND	05/24/2021	08/26/2021
WD	HTI	05/24/2021	08/26/2021
WD	IRN	05/24/2021	08/26/2021
WD	IRQ	05/24/2021	08/26/2021
WD	ISR	05/24/2021	08/26/2021
WD	JAM	05/24/2021	08/26/2021
WD	JOR	05/24/2021	08/26/2021
WD	KEN	05/24/2021	08/26/2021
WD	KNA	05/24/2021	08/26/2021
WD	KWT	05/24/2021	08/26/2021
WD	LBN	05/24/2021	08/26/2021
WD	LBR	05/24/2021	08/26/2021
WD	LBY	05/24/2021	08/26/2021
WD	LCA	05/24/2021	08/26/2021
WD	MAR	05/24/2021	08/26/2021
WD	MDG	05/24/2021	08/26/2021
WD	MLI	05/24/2021	08/26/2021
WD	MOZ	05/24/2021	08/26/2021
WD	MRT	05/24/2021	08/26/2021
WD	MSR	05/24/2021	08/26/2021
WD	MTQ	05/24/2021	08/26/2021
WD	MUS	05/24/2021	08/26/2021
WD	MWI	05/24/2021	08/26/2021
WD	MYT	05/24/2021	08/26/2021
WD	NER	05/24/2021	08/26/2021

WD	NGA	05/24/2021	08/26/2021
WD	NIC	05/24/2021	08/26/2021
WD	OMN	05/24/2021	08/26/2021
WD	PAK	05/24/2021	08/26/2021
WD	PAN	05/24/2021	08/26/2021
WD	PRI	05/24/2021	08/26/2021
WD	PSE	05/24/2021	08/26/2021
WD	QAT	05/24/2021	08/26/2021
WD	REU	05/24/2021	08/26/2021
WD	RWA	05/24/2021	08/26/2021
WD	SAU	05/24/2021	08/26/2021
WD	SDN	05/24/2021	08/26/2021
WD	SEN	05/24/2021	08/26/2021
WD	SHN	05/24/2021	08/26/2021
WD	SLE	05/24/2021	08/26/2021
WD	SLV	05/24/2021	08/26/2021
WD	SOM	05/24/2021	08/26/2021
WD	STP	05/24/2021	08/26/2021
WD	SYC	05/24/2021	08/26/2021
WD	SYR	05/24/2021	08/26/2021
WD	TCA	05/24/2021	08/26/2021
WD	TCO	05/24/2021	08/26/2021
WD	TGO	05/24/2021	08/26/2021
WD	TTO	05/24/2021	08/26/2021
WD	TUN	05/24/2021	08/26/2021
WD	TZA	05/24/2021	08/26/2021
WD	UGA	05/24/2021	08/26/2021
WD	VCT	05/24/2021	08/26/2021
WD	VGB	05/24/2021	08/26/2021
WD	VR	05/24/2021	08/26/2021
WD	YEM	05/24/2021	08/26/2021
WD	ZAR	05/24/2021	08/26/2021
WD	ZMB	05/24/2021	08/26/2021
WD	ZWE	05/24/2021	08/26/2021

**Title:**  
2015-2021 Various Vehicles - Illuminated Malfunction Indicator Lamp (MIL) With Variable Cam Timing (VCT) DTCs - Diagnostic Information

**Text:**  
Some 2015-2021 Ford and Lincoln vehicles may exhibit an illuminated MIL with diagnostic trouble codes (DTC) P0011, P0012, P0014, P0015, P0016, P0017, P0018, P0019, P0021, P0022, P0024 and/or P0025. This may be due to small debris causing the VCT solenoid to stick. Before attempting any component diagnosis or replacement of the VCT solenoid, refer to Powertrain Control and Emissions Diagnosis (PC/ED) pinpoint test HK11 to cycle the affected VCT

solenoid 10 times to attempt to clear the debris. For daiming, use causal part 6M280 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

**Vehicles:**

2020-2021 Aviator (U611N) (TV)  
 2015-2018 C-MAX (C344N) (CG)  
 2017-2020 Continental (D544) (PL)  
 2020 Corsair (CX483N) (TF)  
 2015-2021 EcoSport B515 India (BW)  
 2015-2021 Edge (CD539N) (DQ)  
 2015 Edge (U387), MKX (U388) (Q1)  
 2015-2019 Escape (C520 NA) (M2)  
 2020-2021 Escape (CX482N) (TC)  
 2015-2017 Expedition (U222) (B7)  
 2018-2021 Expedition (U553) (B8)  
 2015-2019 Explorer (U502) (UB)  
 2020 Explorer (U825N) (TW)  
 2015-2020 F-150 (P552) (FC)  
 2021 F-150 (P702) (FD)  
 2015-2019 Fiesta B299 MCA NA (CT)  
 2015-2019 Flex (P3)  
 2015-2018 Focus C346 NA (DH)  
 2015-2020 Fusion (CD391N) NA (C7)  
 2015-2019 MKC (C489) (ME)  
 2015-2016 MKS (LE)  
 2015-2019 MKT (P4)  
 2016-2021 MKX/Nautilus (U540N) (D9)  
 2015-2020 MKZ (CD533) (C9)  
 2015-2021 Mustang (S550) (ZG)  
 2015-2017 Navigator (U228) (B5)  
 2018-2021 Navigator (U554) (B9)  
 2019-2021 Ranger (P375N USA) (FG)  
 2015-2019 Taurus (D258) (PH)  
 2015-2021 Transit (V363N) (TH)  
 2015-2021 Transit Connect | Tourneo Connect (HC)

**Symptom Code:**

P0011  
 P0012  
 P0014  
 P0015  
 P0016  
 P0017  
 P0018  
 P0019  
 P0021  
 P0022  
 P0024  
 P0025

**Global Customer Symptom Codes:**

Category	Q1	Q2	Q3	Full Code
Driver Aid & Information				2*****

Driver Aid & Information	Warning Indicators/Messages/Chimes			227***
Driver Aid & Information	Warning Indicators/Messages/Chimes	Service Engine Soon (Engine Image)		227Q**
Driver Aid & Information	Warning Indicators/Messages/Chimes	Service Engine Soon (Engine Image)	Stays On	227Q68
Driving Performance				5****
Driving Performance	Runs Rough			550***
Driving Performance	Runs Rough	All Running Modes		550A**
Driving Performance	Runs Rough	All Running Modes	Always	550A02
Driving Performance	Runs Rough	All Running Modes	Hot	550A34
Driving Performance	Runs Rough	All Running Modes	Intermittent	550A39
Driving Performance	Idle Quality			551***
Driving Performance	Idle Quality	Rough		5519**
Driving Performance	Idle Quality	Rough	Always	551902
Driving Performance	Idle Quality	Rough	Cold	551912

**Audit Comments:**

Area Code	Geo Sales Area	Comment	Old Date of Deactivation	New Date of Deactivation	CDSID
AP	BWA	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
AP	BWA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
AP	LSO	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
AP	LSO	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
AP	NAM	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
AP	NAM	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
AP	SWZ	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
AP	SWZ	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
AP	ZAF	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
AP	ZAF	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
NA	***	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
NA	***	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ABW	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
WD	ABW	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	AFG	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
WD	AFG	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	AGO	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
WD	AGO	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	AIA	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
WD	AIA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ANT	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH
WD	ANT	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ARE	GSMTH LOADED MESSAGE:007-2021-2220R1::ADD	01/01/1900	05/21/2031	GSMITH



WD	DJI	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	DJI	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	DMA	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	DMA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	DOM	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	DOM	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	DZA	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	DZA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	EGY	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	EGY	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ERI	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	ERI	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ETH	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	ETH	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GAB	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GAB	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GHA	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GHA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GIN	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GIN	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GMB	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GMB	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GNB	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GNB	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GNQ	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GNQ	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GRD	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GRD	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	GTM	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	GTM	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	HND	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	HND	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	HTI	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	HTI	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	IRN	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	IRN	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	IRQ	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	IRQ	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ISR	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH





WD	SYC	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	SYR	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	SYR	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	TCA	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	TCA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	TCO	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	TCO	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	TGO	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	TGO	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	TTO	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	TTO	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	TUN	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	TUN	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	TZA	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	TZA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	UGA	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	UGA	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	VCT	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	VCT	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	VGB	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	VGB	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	VIR	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	VIR	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	YEM	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	YEM	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ZAR	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	ZAR	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ZMB	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	ZMB	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH
WD	ZWE	GSMTH LOADED MESSAGE:007-2021-2220R1:-ADD	01/01/1900	05/21/2031	GSMITH
WD	ZWE	THIS MESSAGE WAS SUPERCEDED BY 50067	05/21/2031	08/26/2021	GSMITH