

FORD MOTOR COMPANY (FORD) RESPONSE TO PE25-020

Request 8

State, by model and model year, the terms of the new vehicle warranty coverage offered by Ford on the subject and peer vehicles (i.e., the number of months and mileage for which coverage is provided and the vehicle systems that are covered). Describe any extended warranty coverage option(s) that Ford offered for the subject and peer vehicles and state by option, model, and model year, the number of vehicles that are covered under each such extended warranty.

Answer

For all subject and peer vehicles (MY 2014-2017 Ford Fiesta and MY 2015-2018 Ford Focus vehicles equipped with 1.0L Engine and Manual Transmission, and MY 2018-2021 Ford EcoSport and MY 2016-2018 Ford Focus vehicles equipped with 1.0L Engine and Automatic Transmission), the New Vehicle Limited Warranty, Bumper-to-Bumper Coverage begins at the warranty start date and lasts for three years or 36,000 miles, whichever occurs first. The New Vehicle Limited Warranty, Powertrain Coverage begins at the warranty start date and lasts for five years or 60,000 miles, whichever occurs first.

Optional Extended Service Plans (ESPs) are available to cover various vehicle systems, time in service, and mileage increments. As of the date of the Information Request, 2,430 new and used vehicle ESP policies have been purchased for subject vehicles that could potentially cover the alleged defect. These coverages apply to 1,843 unique subject vehicles. Additionally, 47,755 new and used vehicle ESP policies have been purchased for peer vehicles that could potentially cover the alleged defect. These coverages apply to 27,314 unique peer vehicles. The details of the various plans are provided in the file "PE25-020 Request 8 Appendix G".