



Concern Driven Reporting

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		Source Code	QNPS
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Commodity Assignment			
Commodity	powertrain-engine-timing chain-	system-timing belt/Symptom	function-malfunction/inoperative
Commodity	powertrain-engine-timing chain-	system-timing belt/Symptom	valve timing system failure
Significant Event		Verified	N

Tread Information	
Tread Category Code	06
Reported in Tread Quarter	Q4 2024
Tread Category Description	engine and engine cooling

Report Details			
Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPS)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type	MEDALN	Report/Paid Date	10-Dec-2024
Version Series Code	VS CE	Load Date	14-Dec-2024
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	14-Dec-2024	GCQIS Safety Flag	

Customer Comment	The wet timing belt problem and fords reluctance to remedy the problem
Technician Comment	Make better more reliable motors
CQIS Recommendations	It s totaled

Tire Information			
Tire Manufacturer	Unknown	Tire Size	Unknown
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	A
DOT Spare	A7BAGA8HAAA9		

Vehicle Information			
VIN		Engine Serial Number	
Model Year	2019	Engine Description	1L 12V DI TC I3 GS 120PS FOX
Transmission	5 SPD AUTO TRANS 6F15	Vehicle Description	ECOSPORT
Body Cab Style	CA Unknown	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	14-May-2019	Retail Sale Indicator Code	
Plant Description	CHENNAI (INDIA) PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	03-Dec-2019
Build Country Code	USA	Transmission Serial Number	
Mileage	0	Vehicle Axle Ratio	344 FINAL DRIVE RATIO
Vehicle Restraint Code			

Disclaimer:

This data is for use as one of several potential "awareness" indicators for the Ford Motor Co. Enhanced Concern Identification System. It is unverified, draft, summary data generated from a computer "word search" of customer and technician symptom comments. Supplier data, technician and customer comments are unverified and actual root cause of any potential issue is not established by this summary.

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