

H

Thanks for your response

Attaching the dealer repair order along with stamped payment receipt and the towing company receipt

In total we had spent 1500 + 300 , Total is \$ 1,800 for getting the Jeep back

Since the issue seems to have happened on a new Jeep due to faulty parts, we would be grateful if it can be reimbursed

<Jeep-RepairOrder-compressed.pdf>
<OMAR TOWING _ Online Receipt.pdf>

On Dec 8, 2022, at 12:55 PM, US Customer Care <uscustomercare@fcagroup.com> wrote:



Dear

Good day! Thank you for allowing Jeep Customer Care an opportunity to address your concern. Our primary focus is your satisfaction.

This is to inform you that we have reviewed your case and for us to process your request, please submit any of the following documents:

- 1) A copy of the Repair Order from the dealer.
- 2) The necessary proof of payment. Documents acceptable as proof of payment are as follows:

- *Repair order (stamped)*

- *Credit card receipt*
- *Credit card or bank statement*
- *Cancelled check (both sides)*
- *Cash register receipt (if paid cash)*

Your Case number is 84805111. Should you have any more questions or concerns, please don't hesitate to make contact and we would be more than willing to assist you. Thank you for your patience and cooperation!

Regards,

Juan

"Important: Attachments can not be larger than 5MB. If your attachment is greater than 5 MB. or the total of your email is larger. you may need to send multiple emails to ensure the email with the attachment is within the 5 MB size limit."



ref:_00Dj01qsDF._5003Z1Vvddo:ref