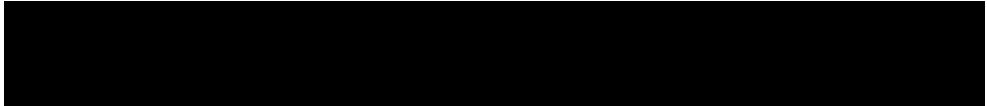


Sent from my iPhone

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)



Dear Mr./Mrs.



Good day! Thank you for allowing Jeep Customer Care an opportunity to address your concern. Our primary focus is your satisfaction.

This is to inform you that we have reviewed your case and for us to process your request, please submit any of the following documents:

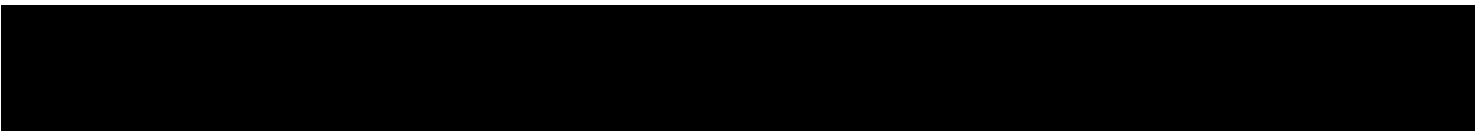
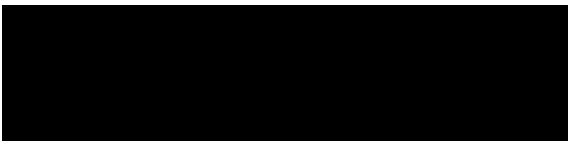
1) A copy of the Repair Order from the dealer.

2) The necessary proof of payment. Documents acceptable as proof of payment are as follows:

- *Repair order (stamped)*
- *Credit card receipt*
- *Credit card or bank statement*
- *Cancelled check (both sides)*
- *Cash register receipt (if paid cash)*

Your Case number is 81027248. Should you have any more questions or concerns, please don't hesitate to make contact and we would be more than willing to assist you. Thank you for your patience and cooperation!

Regards,



“Important: Attachments can not be larger than 5MB. If your attachment is greater than 5 MB. or the total of your email is larger. you may need to send multiple emails to ensure the email with the attachment is within the 5 MB size limit.”

ref:_00Dj01qsDF._5003Z1KdTyz:ref