

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Half of the human experience is mitigating loss and demise. And yet, to feel abandoned is to deny the intimacy of our surroundings, which includes the color blue of the sky, the breeze and the ground beneath our feet. Will I be able to become a full citizen of loss and vulnerability of which there is no choice?

On Mar 30, 2021, at 12:16 PM, US Customer Care <uscustomecare@fcagroup.com> wrote:

Dear

Thank you for allowing JEEP Customer Care an opportunity to address your concern. Our primary focus is your satisfaction.

My name is Noemi and I will be your advocate to ensure all questions and issues are addressed. Here is some information that will be helpful for you to have:

- Your case number is
- The Chrysler Jeep Case Management telephone number: 1-844-533-7928
- My direct extension: 4060827
- My work hours are: 9:00 am - 7:30 pm Eastern Standard Time
Monday-Thursday/Wednesdays 9:00 am - 1:00 pm

Please don't hesitate to make contact if you have any questions or concerns. Thank you for your patience and co-operation!

Noemi
Jeep Customer Care