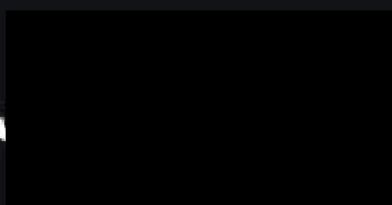
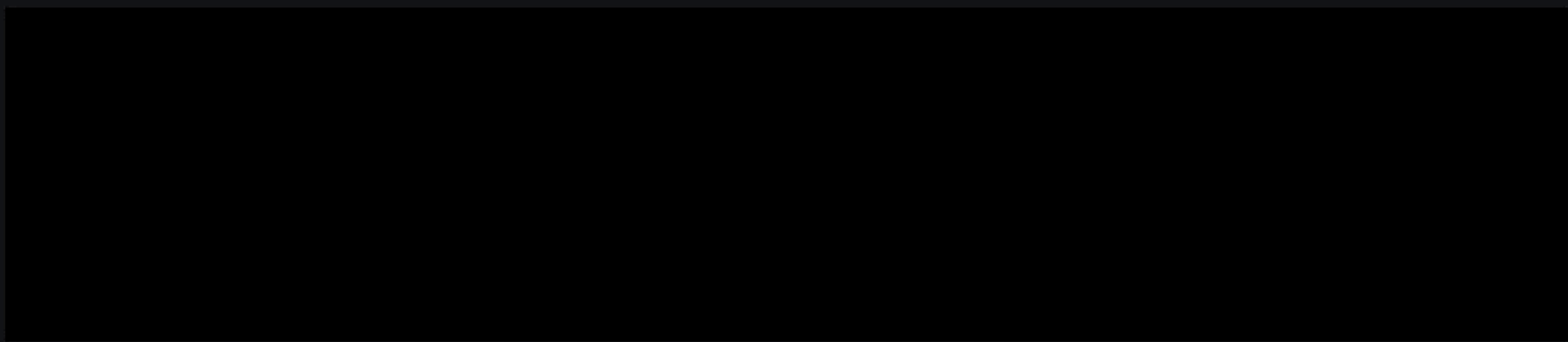


7:37

  5G  58% Hi , 

Hope this message finds you well. I just want to inform you that there are 2 open cases for you with exactly the same information.



Make & Model: 2021 JEEP GLADIATOR
RUBICON 4X4

Cases: 

Since there are 2 cases that are currently open, I have to close the case  and stick with the case  But do not worry, I will continue on working on your case. I apologize I was not able to give you an update timely as I was out of the office since 4/9/2025. I just got back from the office.

I will schedule a call with you on Monday to discuss this case with you and review possible options regarding your vehicle.

Thank you for your cooperation and patience regarding this matter.

Best regards,
Zephie

