

7:43 41°

   53% **US Customer...** Mar 18

to me ▾

Hi [REDACTED],

your response is appreciated. I will schedule a call back with you on Friday instead to discuss this case further with you as well as the current situation of your vehicle since I will be out of the office the following days.

Thank you for your patience and cooperation regarding this case.

Sincerely,

Zephie

Jeep Case Management

8774265337 Ext. 5140064

Monday - Friday (12pm-9pm EST) (hours subject to change)

----- Original Message -----

From: [REDACTED]

[REDACTED]

Sent: 3/14/2025 3:56 PM**To:** uscustomeercare@cac.stellantis.com**Subject:** Re: Case Update - [REDACTED]

Our vehicle is currently in our possession at our home.

We tried to take it back to the dealership and



Reply

