

PLAN # [REDACTED]
Issued To: [REDACTED]

VEHICLE IDENTIFICATION NUMBER: [REDACTED]

Your vehicle is covered by:

- **ESSENTIAL CARE OIL CH W/TIRE ROTATE - 4 YR / 8 SVCS \$110 CAP**
(Option Code: [REDACTED] Form Num: [REDACTED])
(Customer Cost: \$0.00)

ESSENTIAL CARE OIL CH W/TIRE ROTATE - 4 YR / 8 SVCS \$110 CAP
EFFECTIVE: 05/12/2026
EXPIRES: 05/11/2030

Key Terms

*Covered Vehicle or Vehicle - means the vehicle that has the above referenced vehicle identification number

*Dealer - means "authorized FCA US LLC franchise dealer", which includes dealers of the Chrysler, Dodge, Jeep, Ram, SRT, FIAT and ALFA ROMEO vehicle lines

*FCA US Vehicle - means "Chrysler, Dodge, Jeep, Ram, SRT, FIAT or ALFA ROMEO brand vehicles only"

*Plan - means this "ESSENTIAL CARE OIL CH W/TIRE ROTATE - 4 YR / 8 SVCS \$110 CAP Plan"

*Plan Provisions - means the terms and conditions outlined herein

*we, us, our - means FCA Service Contracts LLC, the entity obligated to perform the obligations of this contract. FCA Service Contracts LLC's contact information is PO Box 2700, Troy, MI 48007-2700; phone: 1-800-521-9922. FCA Service Contracts LLC is an affiliate of FCA US LLC.

*you, your - means the Plan purchaser

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A MAINTENANCE AGREEMENT: This Plan is a between you and us. This Plan is not part of the Vehicle's factory warranty. This Plan is not a service contract, is not mechanical breakdown insurance, and is not a condition of the financing or sale of your covered Vehicle. We are solely responsible (liable) for fulfillment of the provisions of the Plan.

No Dealer, Dealer employee or our employee has the authority to modify or change any provision of this Plan. The express provisions of this Plan outline the sole benefits which we are obligated to provide; no other coverage is implied hereunder, and no coverage can be implied due to an oral or written misrepresentation, error or omission.

OBTAINING PLAN SERVICE: Plan service will be provided or assisted by the Dealer who sold you the Plan, at its place of business, *using new oil, lubricants and oil filters*. In the event you cannot return to the selling Dealer for service, you may request service from any Dealer within the 50 States, the District of Columbia, Canada, Guam, Puerto Rico or Mexico.

IF YOU ARE UNABLE TO OBTAIN SERVICE FROM AN AUTHORIZED DEALER, CALL 1-800-521-9922.

ELIGIBLE VEHICLES: 1995 to current model year vehicles regardless of mileage.

WHEN PLAN COVERAGE STARTS AND ENDS: Vehicle Lube, Oil and Oil Filter Change coverage starts on 05/12/2026 and it applies to the lubricant, oil, oil filter and labor expense for the services. Services may be redeemed at any time during the specified plan term. The Plan expires on 05/11/2030 or when you have used all services, whichever occurs first.

OIL AND OIL FILTER CHANGES: The Plan provides for 8 oil and oil filter change(s). The Plan will pay up to \$110.00 for each oil/filter change and lube. Any dealer charges in excess of the amount allowed by the Plan are your responsibility. This service **MUST** be performed by a Dealer and used by the expiration date of the plan.

The Plan also provides for a vehicle inspection at the time of each oil and filter change service.

TIRE ROTATIONS: The Plan provides for 8 tire rotation service(s). The Plan will pay up to \$10.00 for each tire rotation service. Any dealer charges in excess of the amount allowed by the Plan are your responsibility. This service **MUST** be performed by a Dealer and used by the expiration date of the Plan.

No Dealer, Dealer employee or our employee has the authority to modify or change any provision of this Plan.

THE PLAN WILL NOT COVER, OR APPLY TO LOSS OR EXPENSE RESULTING FROM:

1. Engine Oil and Oil Filter changes that exceed the total number of services included in Plan Coverage;
2. Reimbursement of services or benefits that exceed the total number of services or allowance included in Plan Coverage;
3. Plan benefits to vehicles registered or operated outside of the United States, Canada, Guam, Puerto Rico and Mexico;
4. Any economic loss of any kind, including but not limited to rental car expenses, consequential damages, incidental damages, or other losses that relate in any manner to your use or loss of use of the Covered Vehicle;
5. Any Loss arising out of the unauthorized access or use of any system, software, hardware, or firmware, or any modification, reprogramming, destruction, or deletion of data or software by any means.

CANCELLATION POLICY: If you are the original purchaser of the Plan, and coverage under the Plan has not expired or been terminated, you may cancel if you have not authorized transfer of Plan coverage to a newly purchased Vehicle. *To cancel the Plan you may take your Plan to any Dealer.* The Dealer will contact us to request termination of your contract.

If your Vehicle is repossessed or rendered a total loss and your Plan was financed with your vehicle, your rights under this Plan transfer to the lienholder. The lienholder is then responsible for requesting termination of the Plan through the Dealer where the Plan was purchased. If the Plan was not financed, any refund due will be paid to you by check in your name from Us.

If there is no Dealer in your area, you may email your cancellation request along with your Plan Provisions, proof of payoff and current mileage on the Vehicle to:

Vehicle Protection
Cancellation Department
MVPCancellations@fcagroup.com

Please specify the Option Code(s) you wish to cancel. Option codes can be found on the first page of this document below Option Description.

On cancellation requests received* within the first 60 days from the original purchase date of the Plan, you will be refunded the full amount you paid for the Plan, provided no claims have been paid against the Plan. In the event claims have been paid, or requests received* after 60 days, your refund will be based on the full amount you paid for the Plan, less a pro-rata adjustment for time or services used, whichever is greater, less a cancellation fee as indicated below.

TRANSFER POLICY (Vehicle to Vehicle): You may authorize transfer of coverage to a newly purchased vehicle, provided the Plan has not been canceled. Remaining Plan coverage may be transferred **AT TIME OF VEHICLE SALE ONLY**. Thereafter, the Plan is non-transferable.

To transfer this service contract in your name, complete the form below. Be sure to include your signature. This means you are authorizing transfer of remaining Plan coverage to the new Vehicle in your name. Transfer requests will not be processed: (a) supporting documentation of new vehicle purchase in your name; or (b) if received after 60 days from the purchase date of the new vehicle.

VEHICLE TO VEHICLE TRANSFER FORM: SEE TRANSFER POLICY FOR DETAILS			
VEHICLE IDENTIFICATION NO. [REDACTED]		OPTION CODE [REDACTED]	
FORM MUST BE FILLED OUT COMPLETELY	CURRENT ODOMETER READING (OMIT TENTHS)	CHECK MILES OR KILOMETERS ☐ MILES ☐ KILOMETERS	
TRANSFER THE REMAINING COVERAGE FROM THE VEHICLE LISTED ABOVE TO THE NEW VEHICLE LISTED BELOW. ENCLOSED IS A CHECK OR MONEY ORDER FOR THE TRANSFER FEE AMOUNT.			
VEHICLE IDENTIFICATION NO.			
CURRENT ODOMETER READING (OMIT TENTHS) ☐ MILES ☐ KILOMETERS			DATE OF VEHICLE PURCHASE
CHECK OR MONEY ORDER ENCLOSED (PAYABLE TO FCA US LLC)	☐ VISA ☐ MASTER CARD	CREDIT CARD NO.	EXPIRATION DATE
NAME (PLEASE PRINT)		AREA CODE & TELEPHONE NO.	
ADDRESS		CITY, STATE & ZIP	
SIGNATURE			

Mail the completed form and fee to:

Vehicle Protection
Transfer Department
P.O. Box 2700
Troy, MI 48007-2700

The transfer fee is indicated below.

CANCELLATION AND TRANSFER FEES (Applies to the state where the Plan was purchased)	
<u>STATE</u>	<u>AMOUNT</u>
New Hampshire	None
Puerto Rico	None
All Others	\$25

- Any Plan financed on the Vehicle Protection Payment Plan is NOT transferable until the Plan is paid in full.
- Upon acceptance by us, you will be mailed a new set of plan provisions in your name confirming your transfer request.
- Remaining Plan coverage will be limited to the total number of services allowed by the Plan, less the number of services that were previously paid.

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