

CUSTOMER #:

INVOICE



Dodge City
of McKinney

700 S. Central Expwy. - P.O. BOX 2590

McKinney, TX 75070

PHONE 972-569-9650 * FAX 214-544-4598

www.dodgecityofmckinney.com

MCKINNEY, TX

PAGE 1

HOME:

CONT:

BUS:

CELL:

SERVICE ADVISOR: 1755 JOSHUA BOUFFARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	Jeep WRANGLER UNLIMI			11724/11738		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18AUG21	DE		14:45 02DEC22			CASH	02DEC22

R.O. OPENED READY OPTIONS: ENG:3.6_Liter

14:21 19NOV22 15:50 02DEC22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A General Concern #1 [Customer States THE JEEP WILL NOT MOVE, HE WAS DRIVING DOWN 380 AND IT JUST STOPPED ACCELERATING, WHEN HE PUTS IT IN 1ST 2ND HE CAN LET OFF THE CLUTCH AND IT STILL WILL NOT MOVE PLEASE CHECK AND ADVISE]

CAUSE:

S126 General Concern #1 [Customer States THE JEEP WILL NOT MOVE, HE WAS DRIVING DOWN 380 AND IT JUST STOPPED ACCELERATING, WHEN HE PUTS IT IN 1ST 2ND HE CAN LET OFF THE CLUTCH AND IT STILL WILL NOT MOVE PLEASE CHECK AND ADVISE]

1519 W

- | | |
|--|-------|
| 1 68273846AC FLYWHEEL-ENGINE | (N/C) |
| 1 5106244AC BEARING-CLUTCH RELEASE | (N/C) |
| 1 68273845AD CLTCH KIT-PRESSURE PLATE AND DISC | (N/C) |
| 1 68421850AA SEAL-CRANKSHAFT REAR OIL | (N/C) |

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

11738

09254505 3.9 FC:37, 06300121 0.0 FC:94, 85410000 0.3

CAUSE : VERIFIED CUSTOMER COMPLAINT. THERE APPEARS TO BE CLUTCH PEDAL PRESSURE. THERE ALSO APPEARS TO BE RESISTANCE WHEN MOVING THE LEVER INTO GEAR INDICATING SYNCHRONISERS ARE INTACT. TECH IS ALSO ABLE TO MOVE TRANS INTO GEARS WITHOUT THE USE OF THE CLUTCH PEDAL BUT VEHICLE WILL NOT MOVE. USED BORE SCOPE TO INSPECT CLUTCH AND FOUND CLUTCH HAS COME APART. REMOVED TRANS AND CLUTCH TO VERIFY CLUTCH DAMAGE AND FOUND FLYWHEEL IS ALSO DAMAGED AS A RESULT. AGAIN, NO INTERNAL TRANS DAMAGE PRESENT AT THIS TIME. TECH ALSO NOTICED OIL LEAKING FROM REAR MAIN SEAL, SEE JOB #D

CORRECTION : REPLACED FLYWHEEL AND CLUTCH AS OUTLINED IN SERVICE INFO. RE ASSEMBLED VEHICLE AND RE TESTED TO VERIFY PROPER OPERATION.

B Multi-point inspection (according to maintenance interval)

9023 Multi-point inspection (according to maintenance interval)

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.		*SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform services/repairs itemized in this invoice and that you received or had the opportunity to inspect any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.		We have added a charge equal to 15% of the total cost of labor and parts, not to exceed \$25.00, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES *	
			TOTAL CHARGES	
			LESS INSURANCE	
DATE		CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE	SALES TAX
				PLEASE PAY THIS AMOUNT

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE § 70.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership retards the possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with § 7.009 of the Texas Business & Commerce Code until the amount due is paid.

CUSTOMER #: [REDACTED]

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MCKINNEY, TX [REDACTED]

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 1755 JOSHUA BOUFFARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18AUG21 DE			14:45 02DEC22			CASH	02DEC22

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: ENG:3.6_Liter

14:21 19NOV22 15:50 02DEC22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		1519	IS				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
11738 ADDITIONAL LABOR FOR CLUTCH REPLACEMENT.							

C** CUSTOMER STATES THE STOP START FEATURE HAS NOT BEEN WORKING PLEASE ADVISE

CAUSE: .

08080103 REPLACE AUXILLARY BATTERY

1519 W

1 BBAUX101AB BATTERY-STORAGE

1 BFEE BATTERY FEE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

11738

08080103 0.9 FC:B4

CAUSE : VERIFIED CUSTOMER COMPLAINT. MESSAGE ON CLUSTER STATES STOP

START NOT AVAILABLE DUE TO BATTERY CHARGING BUT NO STORED DTC'S

PRESENT. TESTED BOTH BATTERIES AND AUXILIARY BATTERY TESTED BAD.

CORRECTION : REPLACED AUXILIARY BATTERY AND RE TESTED TO VERIFY

PROPER CHARGING SYSTEM AND START STOP OPERATION. WARRANTY CODE;

D** CUSTOMER STATES THERE IS AN OIL LEAK PLEASE ADVISE

CAUSE: .

092575P1 Seal and retainer, rear main oil -

Replace 3.6 liter engin

1519 W

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

11738 TECH FOUND REAR MAIN CRANKSHAFT OIL SEAL LEAKING DUE TO A

SEAL DEFECT. 092575P1 0.9 FC:90 REPLACED REAR MAIN SEAL AS OUTLINED IN

SERVICE INFO., AND RE TESTED TO VERIFY LEAK NO LONGER PRESENT.

E** DEDUCTIBLE FOR WARRANTY WORK PERFORMED

DED DEDUCTIBLE FOR WARRANTY WORK PERFORMED

999 C

1500.00 1500.00

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SHOP SUPPLY COSTS:
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UNLESS OTHERWISE
INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE: [REDACTED] CUSTOMER SIGNATURE: [REDACTED] AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE: [REDACTED]

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PAGE 3

HOME: CONT
BUS: CELL

SERVICE ADVISOR: 1755 JOSHUA BOUFFARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	21	Jeep WRANGLER UNLIMI			11724/11738		
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18AUG21 DD			14:45 02DEC22			CASH	02DEC22

R.O. OPENED READY OPTIONS: ENG:3.6_Liter

14:21 19NOV22 15:50 02DEC22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

PARTS:	0.00	LABOR:	1500.00	OTHER:	0.00	TOTAL LINE B:	1500.00
--------	------	--------	---------	--------	------	---------------	---------

*****NOTE: TO OUR VALUED CUSTOMERS*****
YOU MAY BE RECEIVING A SERVICE SATISFACTION
SURVEY, PLEASE TAKE THE TIME TO COMPLETE THE
SURVEY. THIS IS OUR REPORT CARD. THANK YOU FOR
YOUR PATRONAGE AND WE LOOK FORWARD TO CONTINU
ING TO BE YOUR DEALERSHIP OF CHOICE. IF YOU
HAVE ANY QUESTIONS FEEL FREE TO CALL US



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DESCRIPTION	TOTALS
LABOR AMOUNT	1500.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	1500.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	1500.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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DODGE CITY OF MCKINNEY
301 S CENTRAL EXPY, SUITE
240
McKinney Texas 75070

Customer information

Street:

Zip Code:

Cardholder Signature

Transaction information**Sale**

Date: 12/3/2022, 11:11:03 AM
Amount: \$1,500.00
Card Number: *****
Merchant ID:
Terminal ID:
Auth Code:
Auth Mode: Issuer
Processed as: VISA
★ Reference No:
Trace No:
Invoice No:
Response Msg: Approved
Entry Method: Chip Read
Match AVS: Not Provided
Match CVV: Not Present
Match ZIP: Not Present
Chip Card AID:
TVR:
IAD:
TSI:
ARC:
Client ID:
App. Name: VISA CREDIT
User ID: Cashier

I Agree to Pay Above Total Amount According to Card Issuer Agreement (Merchant Agreement if Credit Voucher).

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MCKINNEY, TX

PAGE 1

HOME: CONT:

BUS: CELL:

SERVICE ADVISOR: 1755 JOSHUA BOUFFARD

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
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DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
18AUG21	DD		14:45 02DEC22			CASH	02DEC22

R.O. OPENED READY OPTIONS: ENG:3.6_Liter

14:21 19NOV22 15:50 02DEC22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A General Concern #1 [Customer States THE JEEP WILL NOT MOVE, HE WAS DRIVING DOWN 380 AND IT JUST STOPPED ACCELERATING, WHEN HE PUTS IT IN 1ST 2ND HE CAN LET OFF THE CLUTCH AND IT STILL WILL NOT MOVE PLEASE CHECK AND ADVISE]

CAUSE:

S126 General Concern #1 [Customer States THE JEEP WILL NOT MOVE, HE WAS DRIVING DOWN 380 AND IT JUST STOPPED ACCELERATING, WHEN HE PUTS IT IN 1ST 2ND HE CAN LET OFF THE CLUTCH AND IT STILL WILL NOT MOVE PLEASE CHECK AND ADVISE]

1519 W

1 68273846AC FLYWHEEL-ENGINE

(N/C)

1 5106244AC BEARING-CLUTCH RELEASE

(N/C)

1 68273845AD CLTCH KIT-PRESSURE PLATE AND DISC

(N/C)

1 68421850AA SEAL-CRANKSHAFT REAR OIL

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

11738

09254505 3.9 FC:37, 06300121 0.0 FC:94, 85410000 0.3

CAUSE : VERIFIED CUSTOMER COMPLAINT. THERE APPEARS TO BE CLUTCH PEDAL PRESSURE. THERE ALSO APPEARS TO BE RESISTANCE WHEN MOVING THE LEVER INTO GEAR INDICATING SYNCHRONISERS ARE INTACT. TECH IS ALSO ABLE TO MOVE TRANS INTO GEARS WITHOUT THE USE OF THE CLUTCH PEDAL BUT VEHICLE WILL NOT MOVE. USED BORE SCOPE TO INSPECT CLUTCH AND FOUND CLUTCH HAS COME APART. REMOVED TRANS AND CLUTCH TO VERIFY CLUTCH DAMAGE AND FOUND FLYWHEEL IS ALSO DAMAGED AS A RESULT. AGAIN, NO INTERNAL TRANS DAMAGE PRESENT AT THIS TIME. TECH ALSO NOTICED OIL LEAKING FROM REAR MAIN SEAL, SEE JOB #D

CORRECTION : REPLACED FLYWHEEL AND CLUTCH AS OUTLINED IN SERVICE INFO. RE ASSEMBLED VEHICLE AND RE TESTED TO VERIFY PROPER OPERATION.

B Multi-point inspection (according to maintenance interval)

9023 Multi-point inspection (according to maintenance interval)

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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CUSTOMER #: [REDACTED]

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14:21 19NOV22 15:50 02DEC22

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
		1519	IS				(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00
11738 ADDITIONAL LABOR FOR CLUTCH REPLACEMENT.							

C** CUSTOMER STATES THE STOP START FEATURE HAS NOT BEEN WORKING PLEASE ADVISE

CAUSE:

08080103 REPLACE AUXILLARY BATTERY

1519 W

1 BBAUX101AB BATTERY-STORAGE

1 BFEE BATTERY FEE

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

11738

08080103 0.9 FC:B4

CAUSE : VERIFIED CUSTOMER COMPLAINT. MESSAGE ON CLUSTER STATES STOP

START NOT AVAILABLE DUE TO BATTERY CHARGING BUT NO STORED DTC'S

PRESENT. TESTED BOTH BATTERIES AND AUXILIARY BATTERY TESTED BAD.

CORRECTION : REPLACED AUXILIARY BATTERY AND RE TESTED TO VERIFY

PROPER CHARGING SYSTEM AND START STOP OPERATION. WARRANTY CODE;

D** CUSTOMER STATES THERE IS AN OIL LEAK PLEASE ADVISE

CAUSE:

092575P1 Seal and retainer, rear main oil -

Replace 3.6 liter engin

1519 W

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

11738 TECH FOUND REAR MAIN CRANKSHAFT OIL SEAL LEAKING DUE TO A

SEAL DEFECT. 092575P1 0.9 FC:90 REPLACED REAR MAIN SEAL AS OUTLINED IN

SERVICE INFO., AND RE TESTED TO VERIFY LEAK NO LONGER PRESENT.

E** DEDUCTIBLE FOR WARRANTY WORK PERFORMED

DED DEDUCTIBLE FOR WARRANTY WORK PERFORMED

999 C

1500.00 1500.00

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18AUG21 DE			14:45 02DEC22			CASH	02DEC22

R.O. OPENED READY OPTIONS: ENG:3.6_Liter

14:21 19NOV22 15:50 02DEC22

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

PARTS: 0.00 LABOR: 1500.00 OTHER: 0.00 TOTAL LINE B: 1500.00

*****NOTE: TO OUR VALUED CUSTOMERS*****
YOU MAY BE RECEIVING A SERVICE SATISFACTION
SURVEY, PLEASE TAKE THE TIME TO COMPLETE THE
SURVEY. THIS IS OUR REPORT CARD. THANK YOU FOR
YOUR PATRONAGE AND WE LOOK FORWARD TO CONTINU
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By signing below, you acknowledge that you were notified of and authorized the Dealership to perform services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

***SHOP SUPPLY COSTS:**
We have added a charge equal to 15% of the total cost of labor and parts, not to exceed \$25.00, to the Repair Order for shop supplies used in connection with this repair.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DESCRIPTION	TOTALS
LABOR AMOUNT	1500.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES *	0.00
TOTAL CHARGES	1500.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	1500.00

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE § 7.001: The undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understands that if the Dealership relinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with § 7.009 of the Texas Business & Commerce Code until the amount due is paid.

DODGE CITY OF MCKINNEY
301 S CENTRAL EXPY, SUITE
240
McKinney Texas 75070
[REDACTED]

Customer information

Street:

Zip Code:

Cardholder Signature

[REDACTED]

Transaction information

Sale	
Date:	12/3/2022, 11:11:03 AM
Amount:	\$1,500.00
Card Number:	[REDACTED]
Merchant ID:	[REDACTED]
Terminal ID:	[REDACTED]
Auth Code:	[REDACTED]
Auth Mode:	Issuer
Processed as:	VISA
★ Reference No:	[REDACTED]
Trace No:	[REDACTED]
Invoice No:	[REDACTED]
Response Msg:	Approved
Entry Method:	Chip Read
Match AVS:	Not Provided
Match CVV:	Not Present
Match ZIP:	Not Present
Chip Card AID:	[REDACTED]
TVR:	[REDACTED]
IAD:	[REDACTED]
TSI:	[REDACTED]
ARC:	[REDACTED]
Client ID:	[REDACTED]
App. Name:	VISA CREDIT
User ID:	Cashier

I Agree to Pay Above Total Amount According to Card Issuer Agreement (Merchant Agreement if Credit Voucher).



OMAR TOWING

FOLLOW

[680 EXECUTIVE DRIVE](#)
[PLANO, TX 75074](#)
[+1 469-558-0080](#)

Invoice Number: 1

 \$300.00

Subtotal \$300.00

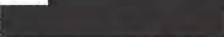
Total Taxes \$0.00

Order total \$300.00

Total paid \$ 300⁰⁰

November 19, 2022 1:51 pm

Payment ID: 

Order ID: 

Order Employee: ASHRAF JAMIL

Payment



CASH GIVEN \$300.00

CHANGE RECEIVED \$0.00

CASH PAID \$300.00

CASHIER: ASHRAF JAMIL

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OMAR TOWING

FOLLOW

[680 EXECUTIVE DRIVE](#)
[PLANO, TX 75074](#)
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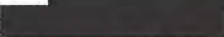
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