

## Appendix F – Warranty Search Criteria

WARRANTY

Ford's Global System for Analytics and Reporting (GSAR) contains warranty claims and vehicle information for model years 1991 and forward for North America, and model years 1992 and forward for Europe. Ford performed a search of GSAR for potentially responsive reports using the following search criteria for subject vehicles:

Search Criteria:

Model Year: 2011 -2019

Subject and Peer Vehicle: Ford Flex

Country Sold: Vehicles manufactured for sale or lease in the United States, District of Columbia, Puerto Rico, Northern Mariana Islands, Guam, American Samoa and the Virgin Islands.

Repair Date: Through August 28, 2025 (the day of this inquiry)

Part Number(s):

Base Part Number Reported	Description
7420555	Front Driver Side B-Pillar Trim Panel
7420554	Front Passenger Side B-Pillar Trim Panel
74255A35	Rear Driver Side B-Pillar Trim Panel
74255A34	Rear Passenger Side B-Pillar Trim Panel

Those reports identified by the search described here were manually reviewed for relevance.