



Concern Driven Reporting

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		Source Code	GQRS Ford
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Commodity Assignment			
Commodity	body-exterior-exterior trim/moldings—	Symptom	improper assembly
Commodity	body-exterior-exterior trim/moldings—	Symptom	loose
Commodity	body-exterior-exterior trim/moldings—	Symptom	separation
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPSC)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	22-Apr-2013
Version Series Code		Load Date	01-Sep-2014
Causal Part Prefix- Base - Suffix	--	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	01-Sep-2014	GCQIS Safety Flag	

Customer Comment	ON THE REAR DOORS AROUND THE WINDOWS THERE IS A BLACK COVER, LIKE A MOLDING THAT COVERS THE SIDES, THEY ARE VERY LOOSE WHENEVER I CLEAN MY CAR THEY MOVE LIKE IF THEY WERE NOT ATTACHED RIGHT		
Technician Comment			
CQIS Recommendations			

Tire Information

Tire Manufacturer	HANKOOK TIRE VENDOR	Tire Size	255/45R20 V A/S
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	12L113801861
Model Year	2013	Engine Description	35L V6 CYCLONE TIVCT
Transmission	5 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	15-Nov-2012	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	05-Jan-2013
Build Country Code	CAN	Transmission Serial Number	122317109116
Mileage	1921	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

Disclaimer:

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ECI Record		Source Code	GQRS Ford
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Commodity Assignment

Commodity	body-exterior-exterior trim/moldings—	Symptom	appearance-blistered/bubbled/peeling
Commodity	body-exterior-exterior trim/moldings—	Symptom	incorrect size
Commodity	body-exterior-exterior trim/moldings—	Symptom	loose
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-location-at b pillar
Commodity	body-exterior-exterior trim/moldings—	Symptom	not seated
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPS)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	24-Jan-2018
Version Series Code		Load Date	24-Jan-2018
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	24-Jan-2018	GCQIS Safety Flag	

Customer Comment	THE MOLDING AROUND THE AROUND THE FRONT DRIVER DOOR OPENING BULGES LOOSE NEAR THE CENTER OF THE B PILLAR ITS LIKE THE MOLDING IS TOO LONG OF THE OPENING, SO IT BULGES AND COMES UNSEATED FROM ITS ATTACHMENTS		
Technician Comment			
CQIS Recommendations			

Tire Information

Tire Manufacturer	GOODYEAR TIRE VENDOR	Tire Size	P235/60R18 A/S BSW T RATED
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	16L116201668
Model Year	2017	Engine Description	35L V6 CYCLONE TIVCT
Transmission	6 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	06-Dec-2016	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	07-Dec-2016
Build Country Code	CAN	Transmission Serial Number	166335171584
Mileage	2000	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

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Concern Driven Reporting

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ECI Record		Source Code	GQRS Ford
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Commodity Assignment			
Commodity	body-exterior-exterior trim/moldings—	Symptom	function-malfunction/inoperative
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-aftermarket
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-at cruise
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-while driving
Commodity	body-exterior-exterior trim/moldings—	Symptom	separation
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPS)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	15-Jul-2019
Version Series Code		Load Date	15-Jul-2019
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	15-Jul-2019	GCQIS Safety Flag	

Customer Comment	THE KEYPAD DOOR ENTRY DETACHED WHILE DRIVING ON THE FREEWAY		
Technician Comment	Q0101 WHEN FIRST NOTICED 1 2 MONTHS#Q0102 DISTANCE DRIVEN WHEN NOTICED 2000#Q0153 TAKEN VEHICLE FOR REPAIR NO#Q0170 LOCATION OF TROUBLE FRONT#Q0205 BOTHERSOME RATING 5/5#Q0277 SIDE OF VEHICLE WHERE TROUBLE OCCURS LEFT#Q0613 RELATED AFTERMARKET PARTS/ACCESSORIES INSTALLED DON'T KNOW		
CQIS Recommendations			

Tire Information

Tire Manufacturer	GHIA X PLUS VERSION PACK	Tire Size	255/45R20 V A/S
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	H
DOT Spare	B2DACB2GAEB2		

Vehicle Information

VIN		Engine Serial Number	17L116201706
Model Year	2018	Engine Description	35L V6 CYCLONE TIVCT
Transmission	6 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	31-Oct-2017	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	03-Feb-2018
Build Country Code	USA	Transmission Serial Number	177299138084
Mileage	4100	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

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Concern Driven Reporting

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ECI Record		Source Code	GQRS Ford
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Commodity Assignment			
Commodity	body-exterior-exterior trim/moldings—	Symptom	function-malfunction/inoperative
Commodity	body-exterior-exterior trim/moldings—	Symptom	improper assembly
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-aftermarket
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-at cruise
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-on acceleration
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-while driving
Commodity	body-exterior-exterior trim/moldings—	Symptom	not seated
Commodity	body-exterior-exterior trim/moldings—	Symptom	part-missing part
Commodity	body-exterior-exterior trim/moldings—	Symptom	separation
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPS)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	15-Jul-2019
Version Series Code		Load Date	15-Jul-2019
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	15-Jul-2019	GCQIS Safety Flag	

Customer Comment	THE KEYPAD PANEL WAS NOT PROPERLY ATTACHED WHEN ASSEMBLED IT CAME UNHINGED OFF WHEN ACCELERATING AT 45 MPH, EXPOSING THE WIRES		
Technician Comment	Q0101 WHEN FIRST NOTICED WITHIN THE FIRST MONTH#Q0102 DISTANCE DRIVEN WHEN NOTICED 690#Q0153 TAKEN VEHICLE FOR REPAIR YES#Q0170 LOCATION OF TROUBLE FRONT#Q0205 BOTHERSOME RATING 4/5#Q0277 SIDE OF VEHICLE WHERE TROUBLE OCCURS LEFT#Q0613 RELATED AFTERMARKET PARTS/ACCESSORIES INSTALLED NO		
CQIS Recommendations			

Tire Information

Tire Manufacturer	GOODYEAR TIRE VENDOR	Tire Size	P235/60R18 A/S BSW T RATED
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	17L116100029
Model Year	2018	Engine Description	35L V6 CYCLONE TIVCT
Transmission	6 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	11-Oct-2017	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	26-Mar-2018
Build Country Code	CAN	Transmission Serial Number	177277163484
Mileage	4792	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

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ECI Record		Source Code	GQRS Ford
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Commodity Assignment

Commodity	body-exterior-exterior trim/moldings—	Symptom	function-malfunction/inoperative
Commodity	body-exterior-exterior trim/moldings—	Symptom	loose
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-aftermarket
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPS)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	15-Jul-2019
Version Series Code		Load Date	15-Jul-2019
Causal Part Prefix- Base - Suffix	--	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	15-Jul-2019	GCQIS Safety Flag	

Customer Comment	SERVICE DPARTMENT TOOK CARE OF PROBLEM THE SIDE PANNEL ON DRIVER DOOR WAS LOOSE THIS TRIM HAD THE KEY PAD USED FOR UNLOCKING CAR		
Technician Comment	Q0101 WHEN FIRST NOTICED WITHIN THE FIRST MONTH#Q0102 DISTANCE DRIVEN WHEN NOTICED 500#Q0153 TAKEN VEHICLE FOR REPAIR YES#Q0170 LOCATION OF TROUBLE FRONT#Q0205 BOTHERSOME RATING 1/5#Q0277 SIDE OF VEHICLE WHERE TROUBLE OCCURS LEFT#Q0613 RELATED AFTERMARKET PARTS/ACCESSORIES INSTALLED NO		
CQIS Recommendations			

Tire Information

Tire Manufacturer	HANKOOK TIRE VENDOR	Tire Size	P235/60R17 A/S BSW T RATED
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	17/L116201612
Model Year	2018	Engine Description	35L V6 CYCLONE TIVCT
Transmission	6 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	05-Sep-2017	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	31-Mar-2018
Build Country Code	CAN	Transmission Serial Number	177242065184
Mileage	6400	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

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ECI Record		Source Code	MGQRS FORD
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Commodity Assignment			
Commodity	body-glass-side glass	Symptom	damage-cracked/fractured/split
Commodity	body-glass-side glass	Symptom	mod-driving condition-at cruise
Commodity	body-glass-side glass	Symptom	mod-driving condition-while driving
Commodity	body-glass-side glass	Symptom	nvh-wind noise
Commodity	body-glass-side glass	Symptom	separation
Significant Event		Verified	N

Tread Information			
Tread Category Code	I3	Tread Category Description	visibility
Reported in Tread Quarter	Q4 2019		

Report Details			
Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPSC)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	12-Sep-2019
Version Series Code		Load Date	12-Sep-2019
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	12-Sep-2019	GCQIS Safety Flag	

Customer Comment	WELL IT TURNED OUT THE WIND NOISE WAS BECAUSE THE EXTERIOR TRIM WHICH HOUSES THE KEYPAD WAS LOSS BECAUSE IT TOTALLY BLEW OFF AND BROKE WHEN I WAS TRAVELING ON THE HIGHWAY IT WAS REALLY DISAPPOINTING		
Technician Comment	Q0101 WHEN FIRST NOTICED WITHIN THE FIRST WEEK AFTER DELIVERY#Q0102 DISTANCE DRIVEN WHEN NOTICED 50#Q0111 HOW OFTEN TROUBLE OCCURS ALWAYS#Q0205 BOTHERSOME RATING 4/5#Q0613 RELATED AFTERMARKET PARTS/ACCESSORIES INSTALLED NO#Q0800 DESCRIBE WIND NOISE AIR LEAKAGE NOISE IN VEHICLE#Q0801 SPEED TRAVELING WHEN NOISE OCCURS NOISE OCCURS REGARDLESS OF SPEED#Q0804 CONDITIONS WHEN WIND NOISE TROUBLE OCCURS REGARDLESS OF CONDITIONS#Q0805 NOISE IS CAUSED BY FACTORY/DEALER INSTALLED ACCESSORY NO#Q0238 ANY PART MISFIT/LOOSE/MISALIGNED/WARPED LOOSENED		
CQIS Recommendations			

Tire Information			
Tire Manufacturer	HANKOOK TIRE VENDOR	Tire Size	P235/55R19 H RATED
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information			
Model Year	2018	Engine Serial Number	17L116201254
Transmission	5 SPD AUTO TRANS 6F	Engine Description	35L V6 CYCLONE TIVCT
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Vehicle Description	FLEX
Production Date	11-Oct-2017	Drive Line	4 WHL L/H FULL TIME DRIVE
Plant Description	OAKVILLE PLANT BUILD	Retail Sale Indicator Code	
Build Region		Required Vehicle	
Build Country Code	CAN	Warranty Start Date	11-Oct-2017
Mileage	1500	Transmission Serial Number	177263069988
Vehicle Restraint Code		Vehicle Axle Ratio	365 FINAL DRIVE RATIO

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ECI Record		Source Code	MGQRS FORD
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Commodity Assignment

Commodity	body-glass-side glass—	Symptom	mod-driving condition-while driving
Commodity	body-glass-side glass—	Symptom	mod-location-at b pillar
Commodity	body-glass-side glass—	Symptom	nvh-wind noise
Significant Event		Verified	N

Tread Information

Tread Category Code	I3	Tread Category Description	visibility
Reported in Tread Quarter	Q4 2019		

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPSC)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	12-Sep-2019
Version Series Code		Load Date	12-Sep-2019
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	12-Sep-2019	GCQIS Safety Flag	

Customer Comment	THERE IS A MAJOR FIT ISSUE ON FRONT DRIVERS DOOR BETWEEN KEYLESS ENTRY PAD AND SEAM BEFORE B PILLAR ALMOST LOOKS BOWED DIDNT NOTICE WINDNOISE TILL GOT ON FORD ROAD AFTER I PICKED UP CAR IDENTIFIED SOURCE WITHIN A WEEK BUT HAVENT HAD TIME TO HAVE ASSESSED AT GARAGE FOR SOLUTION
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Technician Comment	Q0101 WHEN FIRST NOTICED WITHIN THE FIRST WEEK AFTER DELIVERY#Q0102 DISTANCE DRIVEN WHEN NOTICED 100#Q0111 HOW OFTEN TROUBLE OCCURS ALWAYS#Q0205 BOTHERSOME RATING 4/5#Q0613 RELATED AFTERMARKET PARTS/ACCESSORIES INSTALLED NO#Q0800 DESCRIBE WIND NOISE AIR LEAKAGE NOISE IN VEHICLE#Q0801 SPEED TRAVELING WHEN NOISE OCCURS NOISE OCCURS REGARDLESS OF SPEED#Q0804 CONDITIONS WHEN WIND NOISE TROUBLE OCCURS REGARDLESS OF CONDITIONS#Q0805 NOISE IS CAUSED BY FACTORY/DEALER INSTALLED ACCESSORY NO#Q2038 ANY PART MISFIT/LOOSE/MISALIGNED/WARPED MISFIT
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CQIS Recommendations	
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Tire Information

Tire Manufacturer	HANKOOK TIRE VENDOR	Tire Size	255/45R20 V A/S
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	17C116400715
Model Year	2018	Engine Description	35L 4V DOHC T/C V6 GAS 350HP
Transmission	6 SPD AUTO TRANS 6F55	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	4 WHL L/H FULL TIME DRIVE
Production Date	12-Oct-2017	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	12-Oct-2017
Build Country Code	CAN	Transmission Serial Number	177278108192
Mileage	1100	Vehicle Axle Ratio	316 FINAL DRIVE RATIO
Vehicle Restraint Code			

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ECI Record		Source Code	MGQRS FORD
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Commodity Assignment

Commodity	body-exterior-exterior trim/moldings—	Symptom	function-malfunction/inoperative
Commodity	body-exterior-exterior trim/moldings—	Symptom	loose
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-at cruise
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-while driving
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key	9012936570	Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPSC)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	12-Sep-2019
Version Series Code		Load Date	12-Sep-2019
Causal Part Prefix- Base - Suffix	--	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	12-Sep-2019	GCQIS Safety Flag	

Customer Comment	KEYLESS ENTRY KEYPAD BECAME LOOSE AND BLOWN OFF THE CAR WHILE TRAVELLING ON INTERSTATE KEYPAD REPLACED BY DEALERSHIP		
Technician Comment	Q0101 WHEN FIRST NOTICED WITHIN THE FIRST WEEK AFTER DELIVERY#Q0102 DISTANCE DRIVEN WHEN NOTICED 150#Q0153 TAKEN VEHICLE FOR REPAIR YES#Q0170 LOCATION OF TROUBLE FRONT#Q0205 BOTHERSOME RATING 2/5#Q0277 SIDE OF VEHICLE WHERE TROUBLE OCCURS LEFT#Q0613 RELATED AFTERMARKET PARTS/ACCESSORIES INSTALLED NO		
CQIS Recommendations			

Tire Information

Tire Manufacturer	GOODYEAR TIRE VENDOR	Tire Size	P235/60R18 A/S BSW T RATED
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	17L116201265
Model Year	2018	Engine Description	35L V6 CYCLONE TIVCT
Transmission	6 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	19-Oct-2017	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	21-Oct-2017
Build Country Code	CAN	Transmission Serial Number	177289048784
Mileage	2785	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

Disclaimer:

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Concern Driven Reporting

Report Detail

Note: Field which are grayed (ghosted) are currently being mapped to the data warehouse. They are not presently being populated.

ECI Record		Source Code	MGQRS FORD
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Commodity Assignment

Commodity	body-exterior-exterior trim/moldings—	Symptom	damage-cracked/fractured/split
Commodity	body-exterior-exterior trim/moldings—	Symptom	function-malfunction/inoperative
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-at cruise
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-driving condition-while driving
Commodity	body-exterior-exterior trim/moldings—	Symptom	mod-location-at b pillar
Commodity	body-exterior-exterior trim/moldings—	Symptom	separation
Significant Event		Verified	N

Tread Information

Report Details

Source Claim Key		Warranty Component Classification (WCC)	
Corporate Product Systems Classification (CPS)		Time in Service	
Customer Concern Code		V Function Group (VFG)	
Source System Program Type		Report/Paid Date	12-Sep-2019
Version Series Code		Load Date	12-Sep-2019
Causal Part Prefix- Base - Suffix	- -	Dealer Code	
Causal Part Name	NOT PROVIDED BY SOURCE	Dealer Name	SUIZHOU SANXI AUTO SALES & SE
Non Causal Part Prefix-Base-Suffix		Dealer City	
GSAR Repair Date		Dealer State/Province	
Fault Code		Dealer Country	USA
CC-Condition Code		Dealer Phone Number	
Labor Operation Code		Attachment	
Communication Type		VOQ Component Description Code	
Maintenance Date	12-Sep-2019	GCQIS Safety Flag	

Customer Comment	THE DRIVER SIDE B PILLAR MOLDING FLEW OFF THE CAR ON THE FREEWAY WERE DRIVING IT BROKE IN TWO PIECES THE BOTTOM PART IS STILL ON THE CAR THE TOP PART BROKE AND FLEW OFF THE CAR
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Technician Comment	Q0101 WHEN FIRST NOTICED WITHIN THE FIRST MONTH#Q0102 DISTANCE DRIVEN WHEN NOTICED 800#Q0153 TAKEN VEHICLE FOR REPAIR NO#Q0170 LOCATION OF TROUBLE FRONT#Q0205 BOTHERSOME RATING 4/5#Q0277 SIDE OF VEHICLE WHERE TROUBLE OCCURS LEFT
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CQIS Recommendations	
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Tire Information

Tire Manufacturer	HANKOOK TIRE VENDOR	Tire Size	P235/60R17 A/S BSW T RATED
Tire Brand Series		Wheel	
DOT Left Front		DOT Right Front	
DOT Left Rear		DOT Right Rear	
DOT Left Inner		DOT Right Inner	
DOT Spare			

Vehicle Information

VIN		Engine Serial Number	17L116201927
Model Year	2018	Engine Description	35L V6 CYCLONE TIVCT
Transmission	6 SPD AUTO TRANS 6F	Vehicle Description	FLEX
Body Cab Style	CA WE 5 DOOR LIGHT TRUCK	Drive Line	2 WHL L/H FRONT DRIVE
Production Date	05-Sep-2017	Retail Sale Indicator Code	
Plant Description	OAKVILLE PLANT BUILD	Required Vehicle	
Build Region		Warranty Start Date	05-Sep-2017
Build Country Code	CAN	Transmission Serial Number	177241191984
Mileage	1000	Vehicle Axle Ratio	339 FINAL DRIVE RATIO
Vehicle Restraint Code			

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