

Request 2 – Appendix B

| Subject Vehicles | Consumer Complaints GCCT FMC380 MORS/CUDL | Field Reports GCCIS | Customer Surveys ONPS GQRS MGORS | Third Party Arbitrations | Lawsuits | Total (Unique VINS) | Crash | Injury | Fatality | Property Damage |
|-------------------------------------|--|------------------------|---|--------------------------|----------|---------------------|----------|----------|----------|-----------------|
| Flex | | | | | | | | | | |
| 2019 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 6 | 5 | 3 | 0 | 0 | 14 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 1 | 2 | 5 | 0 | 0 | 8 | 0 | 0 | 0 | 0 |
| Grand Total | 7 | 7 | 8 | 0 | 0 | 22 | 0 | 0 | 0 | 0 |

| Peer Vehicles | Consumer Complaints GCCT FMC380 MORS/CUDL | Field Reports GCCIS | Customer Surveys ONPS GQRS MGORS | Third Party Arbitrations | Lawsuits | Total (Unique VINS) | Crash | Injury | Fatality | Property Damage |
|-------------------------------------|--|------------------------|---|--------------------------|----------|---------------------|----------|----------|----------|-----------------|
| Flex | | | | | | | | | | |
| 2018 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 3 | 13 | 5 | 0 | 1 | 21 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 2 | 7 | 2 | 0 | 2 | 13 | 0 | 0 | 0 | 0 |
| 2017 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 2 | 2 | 0 | 0 | 0 | 4 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 0 | 2 | 1 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| 2016 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 2 | 1 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 1 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 2015 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 0 | 1 | 0 | 0 | 0 | 1 | 0 | 0 | 0 | 0 |
| 2014 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 0 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 1 | 5 | 0 | 0 | 0 | 6 | 0 | 0 | 0 | 0 |
| 2013 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 2 | 2 | 0 | 0 | 1 | 5 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 1 | 4 | 1 | 0 | 0 | 6 | 0 | 0 | 0 | 0 |
| 2012 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 0 | 3 | 0 | 0 | 0 | 3 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 0 | 2 | 0 | 0 | 0 | 2 | 0 | 0 | 0 | 0 |
| 2011 | | | | | | | | | | |
| A1 - Missing/Detached B-Pillar Trim | 1 | 7 | 0 | 0 | 0 | 9 | 0 | 0 | 0 | 0 |
| A2 - Loose B-Pillar Trim | 1 | 11 | 0 | 0 | 0 | 12 | 0 | 0 | 0 | 0 |
| Grand Total | 16 | 64 | 9 | 0 | 4 | 93 | 0 | 0 | 0 | 0 |