

OURISMAN KIA OF CATONSVILLE



6611 Security Blvd
 Baltimore, MD 21207
 Main: 443.251.5700
 Service: 443.251.5710

| | | | |
|---|------------------------------|----------------------|--------------------------|
| CUSTOMER NAME NO. | ADDRESS SHAWN DAVIS 79993 | PHONE NO. jon | INVOICE DATE 02/24/25 |
| SALE PRICE | LICENSE NO. | SALES TAX 5,010 | STOCK NO. |
| YEAR MAKE/MODEL 24/KIA/EV9/4DR AWD GT-LINE | DEALER NAME | DELIVERY MILES | |
| PRELIMINARY NO. | PRODUCTION DATE | | |
| FINANCE | PHONE | RECEIVED 01/27/25 | |
| RESUBSCRIPTION | ELIMINATION | COMMENTS | MO: [REDACTED] |

JOB# 1 CHARGES

LABOR
 J# 1 61K1Z EXTERIOR TRIM HOURS: 0.20 TECH(S):534 40.78

| TECH# | DATE | START | FINISH | ACT | TIME | DESCRIPTION |
|-------|----------|-----------------|--------|------|------|----------------------|
| 534 | 01/30/25 | 0.00 | 0.20 | 0.00 | 0.20 | ENTERED IN INVOICING |
| | | TOTAL TECH TIME | | 0.00 | 0.20 | |

c/s passenger and drivers wiper blades crash into each other when in use. customer was attempting to clear salt off of window. verified complaint, found driver side wiper caught under passenger side wiper. performed adjustment and rechecked operations, wipers no longer crash or entangle repair completed.

CLAIM # [REDACTED]

JOB# 1 TOTALS

| | |
|---|-------|
| LABOR | 40.78 |
| JOB# 1 JOURNAL PREFIX KIMS JOB# 1 TOTAL | 40.78 |
| R/O TAX | 0.00 |
| R/O TOTALS | 40.78 |

WARRANTY CLAIM DETAIL TOTALS

| CLAIM# | LABOR... | PARTS... | SUB.LAB. | SUB.PART | GOG..... | MISC..... | TAX..... | TOTAL.... |
|--------------|----------|----------|----------|----------|----------|-----------|----------|-----------|
| 12987 | 40.78 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 40.78 |
| CLAIM TOTALS | 40.78 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 0.00 | 40.78 |

Limited express warranty labor and parts 90 days or 4,000 miles whichever occurs first. Installed parts warranted 12 months or 12,000 miles whichever occurs first.

Your specific warranty may vary. Consult service advisor or owners manual for details.

Manufacturer Special Policy Adjustment Programs

Federal law requires manufacturers to furnish the National Highway Traffic Safety Administration (N.H.T.S.A.) with bulletins describing any defects in their vehicles. You may obtain copies of these bulletins from either the manufacturer or N.H.T.S.A. In addition, certain consumer publications or organizations publish this information, which may be available for a fee or for free.

WHILE YOUR MOTOR VEHICLE IS ON THE PREMISES OF THE AUTOMOTIVE REPAIR FACILITY, THE AUTOMOTIVE REPAIR FACILITY MAY NOT BE RESPONSIBLE FOR DAMAGE TO YOUR MOTOR VEHICLE UNDER CERTAIN CIRCUMSTANCES. YOU SHOULD ASK A REPRESENTATIVE OF THE AUTOMOTIVE REPAIR FACILITY ABOUT THE EXTENT OF ITS RESPONSIBILITY, INCLUDING THE EXTENT OF THE INSURANCE COVERAGE OF THE AUTOMOTIVE REPAIR FACILITY.

*You agree that we may try to contact you in writing, by email, or by using prerecorded/artificial voice messages, text messages and automatic telephone dialing systems, as the law allows. You also agree that we may try to contact you in these and other ways at any address or telephone number you provide us, even if the telephone number is a cell phone number or the contact results in a charge to you.

* = Non OEM Part
 R/REWR/M = Remanufactured Part

Ourisman Dual Pricing details: All prices reflect debit, cash, or check pricing. Credit Card transactions incur a 3% convenience fee that is paid directly to the credit card merchants.

No claims or adjustments without this receipt.

Labor charges are computed by flat rate measure and are based on industry accepted sources. Repairs charged for were needed and performed. This vehicle has been tested and in my opinion the work was performed satisfactorily.

X _____

The Reynolds and Reynolds Company EPAINTMVE C0640775 Q (10/23)



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|-----------------|---|-------------|------------------|--------------------------|-----------------|
| CUSTOMER NO. | ADVISOR SHAWN DAVIS | 79993 | TAG NO. jon | INVOICE DATE 01/30/25 | INVOICE NO. |
| | LABOR RATE | LICENSE NO. | MILEAGE 5,010 | COLOR / | STOCK NO. |
| Baltimore, MD | YEAR / MAKE / MODEL 24/KIA/EV9/4DR AWD GT-LINE | | | DELIVERY DATE | DELIVERY MILES |
| | VEHICLE I.D. NO. | | | SELLING DEALER NO. | PRODUCTION DATE |
| | F.T.E. NO. | | R.O. NO. | R.C. DATE 01/27/25 | |
| RESIDENCE PHONE | BUSINESS PHONE | COMMENTS | | | |

MO: [REDACTED]

JOB# 1 CHARGES-----

LABOR-----
 J# 1 61K1Z EXTERIOR TRIM TECH(S):53A WARRANTY

c/s passenger and drivers wiper blades crash into each other when in use. customer was attempting to clear salt off of window.
 verified complaint, found driver side wiper caught under passenger side wiper.
 performed adjustment and rechecked operations, wipers no longer crash or entangle
 repair completed.

JOB# 1 TOTALS-----

JOB# 1 JOURNAL PREFIX K1CS JOB# 1 TOTAL 0.00

TOTALS-----

| | | | | |
|--|---------------------|----------------|-----------------|------|
| Date: ----- | Payment Information | Cashier: ----- | TOTAL LABOR.... | 0.00 |
| Cash: ----- | Credit Card: ----- | Check#: ----- | TOTAL PARTS.... | 0.00 |
| THANK YOU FOR CHOOSING OURISMAN KIA OF CATONSVILLE | Check Amount: ----- | Appr#: ----- | TOTAL SUBLET... | 0.00 |
| | | | TOTAL G.O.G.... | 0.00 |
| | | | TOTAL MISC CHG. | 0.00 |
| | | | TOTAL MISC DISC | 0.00 |
| | | | TOTAL TAX..... | 0.00 |

TOTAL INVOICE \$ 0.00

We strive for perfect service on every customer's visit!
 We hope that your service consultant provided genuine care and kept you informed on the status of your visit.
 If for any reason you were not completely satisfied please contact our Service Director, Grant Cassidy 443-251-5700 or gcassidy@ourismankia.com

| CONDITION 1 CAUSE/CORRECTION | LABOR TIME | PARTS PRICE | LABOR PRICE | TIME PUNCH |
|--|------------|-------------|-------------|------------|
| Verified complaint. Found driver side wiper to be caught under passenger side wiper. Removed driver side wiper from under passenger side. Rechecked again. Wipers don't crash or entangle. | .2 | 98000 A00 | | |

| CONDITION 2 CAUSE/CORRECTION | R.O. OR W.O. NO. | EMPL. NO. | MECH. PAY \$ | FLAT RATE TIME | W - TIME | REPAIR ORDER TIME | OFF |
|---|------------------|-----------|--------------|----------------|----------|-------------------|---------------------------------------|
| With each other. Perform wiper adjustment | | 713 | | | .2 | | 2 JAN 29 PM 3:18 JAN 29 PM 3:06 |

| CONDITION 3 CAUSE/CORRECTION | LABOR TIME | PARTS PRICE | LABOR PRICE | TIME PUNCH |
|---------------------------------|------------|-------------|-------------|------------|
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| CONDITION 4 CAUSE/CORRECTION | LABOR TIME | PARTS PRICE | LABOR PRICE | TIME PUNCH |
|---------------------------------|------------|-------------|-------------|------------|
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CC748866 O

PERSON CONTACTED _____

PARTS _____

TIME _____ DATE _____

LABOR _____

BY: _____

SUPPLIES _____

COMMENTS _____

TAX _____

TOTAL _____