

KIA OF STAMFORD  
 263 SELLECK ST.  
 STAMFORD, CT 06902  
 PHONE 203-883-8888 - FAX 203-883-8890  
 KIAOFSTAMFORD.COM

INFORMATION REDACTED  
 PURSUANT TO THE FREEDOM OF  
 INFORMATION ACT (FOIA), 5 U.S.C.  
 552(B)(6)

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
[REDACTED]		[REDACTED]	3856	3856	08/27/24 10:35	03/10/25	[REDACTED]
VEHICLE DESCRIPTION						TAG NO.	STATUS
2024 KIA EV9 WIND (BLACK)						[REDACTED]	COMPLETE
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]	189.0		04/29/24	04/29/24	100	No Charge
CELL	PHONE 2	CELL	STOCK NO.	SERV. ADV.		RO COMMENT	
[REDACTED]	[REDACTED]	[REDACTED]	24127	JOHN EPITROPAKIS (180)			

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A *	MPI		A65		Internal	
Concern	KIA MULTI POINT INSPECTION					
Correction	PERFORMED 20 POINT INSPECTION					

B *			A65		Warranty	
Concern	REPLACE MAIN RAIN SENSOR "FRONT WINDSHIELD"					
Cause	MALFUNCTIONING RAIN SENSOR					
Correction	REPLACED RAIN SENSOR. WHEN TECH A65 TESTED WINDSHIELD WIPERS THEY WERE STILL STOPPING AT DIFFERENT POINTS. CUSTOMER DID NOT WANT TO LEAVE CAR FOR EXTENDED PERIOD TOOK CAR HOME. THEY DROPPED OFF CAR AGAIN RETESTED THE PINS DID NOT FIND ANY ANOMOLIES. REPLACED THE BODY CONTROL MODULE TO FIX PROBLEM DURING TESTING THE WINDSHIELD WIPERS STOP AT DIFFERENT POINTS AGAIN. CUSTOMER DID NOT WANT TO PICK UP CAR.					

Part Number	Description	Qty.
96000 DO000	MODULE & SENSO	1
91960 DO011	JUNCTION BOX A	1

C					Customer	\$0.00
Concern	Customer states THAT THE LOW WASHER FLUID WARNING MESSAGE IS LIT ON THEIR DASHBOARD. PLEASE CHECK & ADVISE.					
Cause	WINDSHIELD WIPER FLUID WAS LOW					
Correction	REFILL FLUID					
<b>Line Total...</b>						<b>\$0.00</b>

D +					Warranty	
Concern	PERFORM SC326 CLUSTER DISPLAY LOGIC IMPROVEMENT					
Cause	SC326 CLUSTER DISPLAY LOGIC IMPROVEMENT					