



NUTLEY KIA
 66 WASHINGTON AVE
 NUTLEY, NJ 07110
 973-667-0500
 WWW.NUTLEYAUTO.COM

[REDACTED]		VEHICLE ID	MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
NEWARK, NJ [REDACTED]		[REDACTED]	4046	4046	07/07/25 10:01	07/12/25	[REDACTED]
VEHICLE DESCRIPTION					TAG NO.	STATUS	
2024 KIA EV9 GT LIN					[REDACTED]	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS
[REDACTED]	[REDACTED]	205					No Charge
PHONE 1	PHONE 2	CELL	STOCK NO.	SERV. ADV.		ENG	
		[REDACTED]		WILLIAM SOTO (782)			

THE STATE OF NJ REQUIRES THAT ALL HAZARDOUS WASTE (OIL, SOLVENTS, ANTI-FREEZE, TIRES, ETC) MUST BE DISPOSED OF BY LICENSED CONTRACTOR IN AN ENVIRONMENTALLY SAFE MANNER. THE CHARGES FOR DISPOSAL OF HAZARDOUS WASTE REFLECTS OUR CONFORMITY TO STATE LAW IN ADDITION TO OUR CONCERN FOR THE PRESERVATION OF THE ENVIRONMENT

Line	Op-Code	Fail Code	Tech	Hours	Type	Amount
A	37110F02		A54		Warranty	
Concern	C/S: display shuts off on its own, sensors have a mind of its own, if there is a vehicle sees a vehicle coming toward it it panics and shuts off, windshield wipers are not working has to hold it up, no control over vehicle only brake completely locked up, key fob doors dont open sometimes opens on passenger side only, messages saying the sensors are not fully functional- weather related, windows roll up on their own on a normal drive, use automatic parking supposed to stop when someone is in front of it but does					
Cause	dead					
Correction	test and replaced 12v battery					
	Part Number	Description			Qty.	
	37110 H5A00E	65 47 H5 AGM S			1	
B	MPI		A54		Customer	\$0.00
Concern	PERFORM MULTI POINT INSPECTION					
Correction	completed					
Line Total...						\$0.00

Customer Totals

Charge Description	Amount
Total Amount Due	\$0.00

[REDACTED]		VEHICLE ID		MILES IN	MILES OUT	DATE/TIME IN	DATE OUT	INVOICE NO.
NEWARK, NJ [REDACTED]		[REDACTED]		4046	4046	07/07/25 10:01	07/12/25	
VEHICLE DESCRIPTION						TAG NO.	STATUS	
2024 KIA EV9 GT LIN						[REDACTED]	COMPLETE	
CONTROL NO.	LICENSE PLATE NO.	CUST. LABOR RATE	PROD. DATE	IN-SERV DATE	DELIV. DATE	DELIV. MILES	TERMS	
[REDACTED]		205					No Charge	
PHONE 1	PHONE 2	CELL	STOCK NO.	SERV. ADV.			ENG	
				WILLIAM SOTO (782)				

THE REPAIR FACILITY GUARANTEES THE LABOR USED IN PERFORMING THE REPAIRS LISTED ON THE FRONT OF THIS REPAIR ORDER FOR 12 MONTHS/12000 MILES (WHICH EVER COMES FIRST) FROM THE DATE REPAIR COMPLETED. LIMITED WARRANTY SPECIFICALLY EXCLUDES FRONT END ALIGNMENTS, ELECTRICAL WIRING & SHORTS & FUEL SYSTEM WHEN DUE TO CONTAMINATION. ONLY KIA PARTS/ACCESSORIES INSTALLED BY DEALER ARE COVERED 12 MOS OR 12,000 MILES. WARRANTY NON-TRANSFERRABLE. NO REFUNDS/RETURNS ON SPECIAL ORDER PARTS OR ELECTRICAL ITEMS

X _____
CUSTOMER SIGNATURE

THE FACTORY WARRANTY CONSTITUTES ALL OF THE WARRANTIES WITH RESPECT TO THE SALE OF THIS ITEM/ITEMS. THE SELLER HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. SELLER NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THIS ITEM/ITEMS.

X _____
(SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)

CUSTOMER #: [REDACTED]

ACCOUNTING

Jersey City Kia

36 Water Street
Jersey City, NJ 07305
Phone: (201) 432-7700
Fax: (201) 918-2165
www.jerseycitykia.com

NEWARK, NJ 07102

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR: NJ080

08:18 28MAR25 08:47 07APR25

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
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A CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.

CAUSE: E

CONCERN CODE:

DIAG1 CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.

127	ISP	0.00	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

VERSION 1 (EMP# 127,04APR25 12:02): 5367 did not confirm issue, but inspected ground issue and confirming ground does look slight corroded. Removed bolt and cleaned ground for testing for further inspection.

B SA594 SHIFT CONTROL UNIT LOGIC IMPROVEME

CAUSE: RECALL

CONCERN CODE:

SA594 SA594 SHIFT CONTROL UNIT LOGIC IMPROVEME

127	W	0.30	0.30	1350	4920	49.20	49.20
-----	---	------	------	------	------	-------	-------

0 0 TPARTS

1350 4920 TLABOR

PARTS: 0.00 LABOR: 49.20 OTHER: 0.00 TOTAL LINE B: 49.20

VERSION 1 (EMP# 127,04APR25 12:04): 5367 performed shift control update

C SA601A REAR MOTOR CONTROL UNIT S/W (KR)

CAUSE: RECALL

CONCERN CODE:

SA601A SA601A REAR MOTOR CONTROL UNIT S/W (KR)

127	W	0.30	0.30	1350	4920	49.20	49.20
-----	---	------	------	------	------	-------	-------

0 0 TPARTS

1350 4920 TLABOR

PARTS: 0.00 LABOR: 49.20 OTHER: 0.00 TOTAL LINE C: 49.20

VERSION 1 (EMP# 127,04APR25 12:06): 5367 performed update

D CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES

WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

CONCERN CODE:

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
Revised Estimate					SUBLET AMOUNT		
\$	\$				*MISC. CHARGES		
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

* **SHOP SUPPLY COSTS:** We have added a charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, to the Repair Order for shop supplies used in connection with this repair.

Jersey City Kia

CUSTOMER #: [REDACTED]

ACCOUNTING

36 Water Street
 Jersey City, NJ 07305
 Phone: (201) 432-7700
 Fax: (201) 918-2165
 www.jerseycitykia.com

NEWARK, NJ [REDACTED]
 HOME: [REDACTED]
 BUS: [REDACTED]

PAGE 2

CONT: [REDACTED]
 CELL: [REDACTED]

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED	READY	OPTIONS:	DLR:NJ080
08:18 28MAR25	08:47 07APR25		

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	-----	-------

DIAG2 CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

127	ISP	0.00	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

VERSION 1 (EMP# 127,04APR25 12:10): 5367 did not duplicate.
 VERSION 2 (EMP# 2266,04APR25 12:22): 5367 Could not duplicate during time of service.

E CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

CONCERN CODE:

DIAG3 CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

127	ISP	0.00	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

VERSION 1 (EMP# 2266,04APR25 12:24): 5368 COULD NOT DUPLICATE. NO FAULT CODES. OPERATING AS DESIGNED DURING TIME OF SERVICE.

F CUSTOMER STATES PARKING ASSIST IS NOT OPERATING AND NOT READING.

CONCERN CODE:

DIAG2 CUSTOMER STATES PARKING ASSIST IS NOT OPERATING AND NOT READING.

127	ISP	0.00	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

VERSION 1 (EMP# 2266,04APR25 12:20): 5367 NO PROBLEM FOUND. NO FAULT CODES. OPERATING AS DESIGNED.

G Multi point inspection

KIA360 Multi point inspection

127	ISP	0.00	0.00	0	0	0.00	0.00
-----	-----	------	------	---	---	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	
						PARTS AMOUNT	
Revised Estimate					GAS, OIL, LUBE		
\$					SUBLET AMOUNT		
					*MISC. CHARGES		
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

* **SHOP SUPPLY COSTS:** We have added a charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, to the Repair Order for shop supplies used in connection with this repair.

Jersey City Kia

CUSTOMER #: [REDACTED]

ACCOUNTING

36 Water Street
 Jersey City, NJ 07305
 Phone: (201) 432-7700
 Fax: (201) 918-2165
 www.jersecitykia.com

NEWARK, NJ [REDACTED]
 HOME: [REDACTED]
 BUS: [REDACTED]

PAGE 3

CONT [REDACTED]
 CELI [REDACTED]

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED READY OPTIONS: DLR: NJ080

08:18 28MAR25 08:47 07APR25

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	LIST	NET	TOTAL
VERSION 1 (EMP# 2266,04APR25 12:21): 5367 MULTIPOINT INSPECTION COMPLETE.								

 ESTIMATE: 0.00 28MAR25 08:18 SA: 2266

CONTACT:

*** NO RO PUNCH TIMES ON FILE ***

TRGT/ACCOUNT	SALE	COST	CONTROL	TRGT/ACCOUNT	SALE	COST	CONTROL
1/4430	0	0		1/4420	9840	2700	
1/7114	0	*****		1/2200	9840	*****	

COST, SALE, & COMP TOTALS 2700 9840 0

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	DESCRIPTION	TOTALS
\$	\$				ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	LABOR AMOUNT 0.00
Revised Estimate	\$					PARTS AMOUNT 0.00
						GAS, OIL, LUBE 0.00
						SUBLET AMOUNT 0.00
						*MISC. CHARGES 0.00
						TOTAL CHARGES 0.00
						LESS INSURANCE 0.00
						SALES TAX 0.00
					PLEASE PAY THIS AMOUNT	0.00

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DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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Jersey City Kia

36 Water Street
 Jersey City, NJ 07305
 Phone: (201) 432-7700
 Fax: (201) 918-2165
 www.jerseycitykia.com

CUSTOMER #: [REDACTED]

NEWARK, NJ

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 2266 MCGILL, NICOLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: DLR: NJ080
 28MAR2025 08:18

LINE	OP	CODE	FRH	TECH...	TYPE	DESCRIPTIONS/INSTRUCTIONS
# A	DIAG1				WEV	CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.
# B	SA594	0.00			W	SA594 SHIFT CONTROL UNIT LOGIC IMPROVEME CC:
# C	SA601A	0.00			W	SA601A REAR MOTOR CONTROL UNIT S/W (KR) CC:
# D	DIAG2				WEV	CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

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STORAGE CHARGES: I understand that a storage charge equal to \$50.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 1 days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in Cash or approved credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance. If I authorize commencement of repairs or disassembly of the vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, diagnosis, reassembly, or partially completed work and I agree to pay the same. Such charges will be directly related to the actual amount of labor and parts involved in the inspection, repair or service. An express mechanic's lien is hereby acknowledged to secure the cost of labor, materials, and any other authorized charges.

By Signing Below: I agree that: (1) I have read this Repair Order and I authorize the completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier, or transporter or for any loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control; (3) the Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle; (4) I authorize the retrieval of on-board data as needed to facilitate vehicle repairs and the sharing of that data with the vehicle manufacturer for diagnostic or research purposes; and (5) I expressly consent to receive text messages, phone calls, and e-mails regarding the repairs/services I request at any telephone number and e-mail address I provide to the Dealership, even if the contact results in a charge to me.

Customer X _____ Date _____

PARTS: All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Replaced parts will be returned to you if you request their return before we commence the repairs, provided that they are not impractical to return by virtue of their size, weight or other similar factors. In addition, we are not required to return those parts and components which must be returned to the manufacturer or distributor or are sold on an exchange basis.

Discard Replaced Parts _____ (INITIAL) Save Replaced Parts _____ (INITIAL)

PRELIMINARY ESTIMATE \$ 0.00

SHOP SUPPLY COSTS: A charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, will be added to the Repair Order for shop supplies used in connection with the repair.

ESTIMATE NOTICE: YOU HAVE THE RIGHT TO RECEIVE A WRITTEN ESTIMATE. PLEASE SELECT ONE OF THE FOLLOWING AND SIGN BELOW:

_____ I REQUEST A WRITTEN ESTIMATE.
 _____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE DEALERSHIP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL AUTHORIZATION.
 _____ I HEREBY WAIVE MY RIGHT TO A WRITTEN ESTIMATE.

SIGNATURE		DATE		
Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By	Date & Time	Telephone # Called
\$	\$			
Revised Estimate	\$			
\$				

Jersey City Kia

CUSTOMER #: [REDACTED]

WORKORDER

36 Water Street
 Jersey City, NJ 07305
 Phone: (201) 432-7700
 Fax: (201) 918-2165
 www.jerseycitykia.com

NEWARK, NJ

PAGE 3

HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2266 MCGILL, NICOLE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/	[REDACTED]	
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: DLR: NJ080

28MAR2025 08:18

LINE OP CODE FRH TECH... TYPE DESCRIPTIONS/INSTRUCTIONS

E DIAG3 WEV CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

F DIAG2 WEV CUSTOMER STATES PARKING ASSIST IS NOT OPERATING AND NOT READING.

G KIA360 ISP Multi point inspection

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STORAGE CHARGES: I understand that a storage charge equal to \$50.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 1 days from the date I am notified that the work on the vehicle has been completed or after the communication of an estimate if I fail to authorize repairs.

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By Signing Below: I agree that: (1) I have read this Repair Order and I authorize the completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier, or transporter or for any loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control; (3) the Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle; (4) I authorize the retrieval of on-board data as needed to facilitate vehicle repairs and the sharing of that data with the vehicle manufacturer for diagnostic or research purposes; and (5) I expressly consent to receive text messages, phone calls, and e-mails regarding the repairs/services I request at any telephone number and e-mail address I provide to the Dealership, even if the contact results in a charge to me.

Customer X _____ Date _____

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Discard Replaced Parts _____ (INITIAL) Save Replaced Parts _____ (INITIAL)

PRELIMINARY ESTIMATE \$ 0.00

SHOP SUPPLY COSTS: A charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, will be added to the Repair Order for shop supplies used in connection with the repair.

ESTIMATE NOTICE: YOU HAVE THE RIGHT TO RECEIVE A WRITTEN ESTIMATE. PLEASE SELECT ONE OF THE FOLLOWING AND SIGN BELOW:

_____ I REQUEST A WRITTEN ESTIMATE.

_____ I DO NOT REQUEST A WRITTEN ESTIMATE AS LONG AS THE REPAIR COSTS DO NOT EXCEED \$_____. THE DEALERSHIP MAY NOT EXCEED THIS AMOUNT WITHOUT MY WRITTEN OR ORAL AUTHORIZATION.

_____ I HEREBY WAIVE MY RIGHT TO A WRITTEN ESTIMATE.

SIGNATURE _____ DATE _____

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By	Date & Time	Telephone # Called
\$ _____	\$ _____			
Revised Estimate \$ _____	\$ _____			

CUSTOMER #: [REDACTED]

INVOICE



Jersey City Kia

36 Water Street
Jersey City, NJ 07305
Phone: (201) 432-7700
Fax: (201) 918-2165
www.jerseycitykia.com

NEWARK, NJ [REDACTED]
HOME: [REDACTED]
BUS: [REDACTED]

PAGE 1

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED: [REDACTED] READY: [REDACTED] OPTIONS: DLR: NJ080

08:18 28MAR25 08:47 07APR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.						
CAUSE: E							
DIAG1 CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.							
	127	ISP					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE A:	0.00

did not confirm issue, but inspected ground issue and confirming ground does look slight corroded. Removed bolt and cleaned ground for testing for further inspection.

B SA594 SHIFT CONTROL UNIT LOGIC IMPROVEME

CAUSE: RECALL

SA594 SA594 SHIFT CONTROL UNIT LOGIC IMPROVEME

	127	W					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE B:	0.00

performed shift control update

C SA601A REAR MOTOR CONTROL UNIT S/W (KR)

CAUSE: RECALL

SA601A SA601A REAR MOTOR CONTROL UNIT S/W (KR)

	127	W					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE C:	0.00

performed update

D CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

DIAG2 CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

	127	ISP					(N/C)
PARTS:	0.00	LABOR:	0.00	OTHER:	0.00	TOTAL LINE D:	0.00

Could not duplicate during time of service.

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	
						PARTS AMOUNT	
						GAS, OIL, LUBE	
Revised Estimate	\$				SUBLET AMOUNT		
					*MISC. CHARGES		
					TOTAL CHARGES		
					LESS INSURANCE		
					SALES TAX		
					PLEASE PAY THIS AMOUNT		

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

*SHOP SUPPLY COSTS: We have added a charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, to the Repair Order for shop supplies used in connection with this repair.

CUSTOMER #: [REDACTED]

INVOICE



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www.jersecitykia.com

NEWARK, NJ [REDACTED]
HOME: [REDACTED]
BUS: [REDACTED]

PAGE 2

CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED READY OPTIONS: DLR:NJ080

08:18 28MAR25 08:47 07APR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
E							

CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

DIAG3 CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

127 ISP (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: 0.00

COULD NOT DUPLICATE. NO FAULT CODES. OPERATING AS DESIGNED DURING TIME OF SERVICE.

F CUSTOMER STATES PARKING ASSIST IS NOT OPERATING AND NOT READING.

DIAG2 CUSTOMER STATES PARKING ASSIST IS NOT OPERATING AND NOT READING.

127 ISP (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE F: 0.00

NO PROBLEM FOUND. NO FAULT CODES. OPERATING AS DESIGNED.

G Multi point inspection

KIA360 Multi point inspection

127 ISP (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE G: 0.00

MULTIPOINT INSPECTION COMPLETE.

ESTIMATE: 0.00 28MAR25 08:18 SA: 2266

CONTACT:

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	0.00
Revised Estimate	\$				PARTS AMOUNT	0.00	
\$					GAS, OIL, LUBE	0.00	
WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.						SUBLET AMOUNT	0.00
						*MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						LESS INSURANCE	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00
						DATE	CUSTOMER SIGNATURE

* SHOP SUPPLY COSTS: We have added a charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, to the Repair Order for shop supplies used in connection with this repair.

Jersey City Kia

CUSTOMER #: [REDACTED]

INTERNAL

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 Fax: (201) 918-2165
 www.jerseycitykia.com

NEWARK, NJ [REDACTED]

PAGE 1

HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED] 7

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: DLR:NJ080

08:18 28MAR25 08:47 07APR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.

CAUSE: E

CONCERN CODE:

DIAG1 CUSTOMER STATES WINDSHIELD WIPERS DON'T WORK AT TIMES INTERMITTENTLY.

127	ISP	0.00		0.00	0.00
-----	-----	------	--	------	------

5367 did not confirm issue , but inspected ground issue and confirming ground does look slight corroded. Removed bolt and cleaned ground for testing for further inspection.

D CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

CONCERN CODE:

DIAG2 CUSTOMER STATES ANY BAD WEATHER, SENSORS GO OFF. CUSTOMER ALSO STATES WHILE DRIVING SENSOR GOES OFF AND VEHICLE SWERVES WHEN NEXT TO OTHER VEHICLES.

127	ISP	0.00		0.00	0.00
-----	-----	------	--	------	------

5367 Could not duplicate during time of service.

E CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

CONCERN CODE:

DIAG3 CUSTOMER STATES WHILE DRIVING VEHICLE SHUT OFF, WHEEL LOCKED AND ONLY THE BRAKES WERE WORKING. CLUSTER SCREEN ALSO WENT OFF. KEY FOB HAS TO KEEP BEING PRESSED TO OPEN VEHICLE.

127	ISP	0.00		0.00	0.00
-----	-----	------	--	------	------

5368 COULD NOT DUPLICATE. NO FAULT CODES. OPERATING AS DESIGNED DURING TIME OF SERVICE.

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	
Revised Estimate	\$				PARTS AMOUNT		
\$					GAS, OIL, LUBE		
WARRANTY DISCLAIMER ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.						SUBLET AMOUNT	
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.						*MISC. CHARGES	
DATE						TOTAL CHARGES	
CUSTOMER SIGNATURE			AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE			LESS INSURANCE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

* **SHOP SUPPLY COSTS:** We have added a charge equal to 20% of the total cost of labor and parts, not to exceed \$20.00, to the Repair Order for shop supplies used in connection with this repair.

Jersey City Kia

CUSTOMER #: [REDACTED]

INTERNAL

36 Water Street
 Jersey City, NJ 07305
 Phone: (201) 432-7700
 Fax: (201) 918-2165
 www.jerseycitykia.com

NEWARK, NJ [REDACTED]

PAGE 2

HOME: [REDACTED] CONT: [REDACTED]
 BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 2266 NICOLE MCGILL

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
	24	KIA EV9	[REDACTED]		5367/5370	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
01JAN24 DD			17:00 28MAR25		174.95	CASH	07APR25

R.O. OPENED [REDACTED] READY [REDACTED] OPTIONS: DLR: NJ080

08:18 28MAR25 08:47 07APR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
F	CUSTOMER STATES PARKING ASSIST	US	NOT OPERATING AND NOT READING.				
						0.00	0.00

CONCERN CODE: DIAG2 CUSTOMER STATES PARKING ASSIST IS NOT OPERATING AND NOT READING.

 127 ISP 0.00
 5367 NO PROBLEM FOUND. NO FAULT CODES. OPERATING AS DESIGNED.

						0.00	0.00
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G Multi point inspection

KIA360 Multi point inspection

127 ISP 0.00

0.00 0.00

5367 MULTIPPOINT INSPECTION COMPLETE.

ESTIMATE: 0.00 28MAR25 08:18 SA: 2266

CONTACT:

COST, SALE, & COMP TOTALS 0 0 0

Original Estimate (Parts & Labor)	Authorized/Requested Add'l Repairs	Approved By:	Date & Time	Telephone # Called	ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.	DESCRIPTION	TOTALS
\$	\$					LABOR AMOUNT	0.00
Revised Estimate	\$				PARTS AMOUNT	0.00	
\$					GAS, OIL, LUBE	0.00	
WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR PRODUCTS OR THE REPAIR. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR THE ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES. By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.						SUBLET AMOUNT	0.00
						*MISC. CHARGES	0.00
						TOTAL CHARGES	0.00
						LESS INSURANCE	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

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