

PRTS [REDACTED] - Issue Summary

Issue Number: [REDACTED]

Subject: Engine , Under Hood - Vehicle Shut Off While Driving and Burning Smell

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Escalade T1

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: [REDACTED]

Current Step Target:

Responsible:

Designee:

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Escalade T1

Country: US - United States

Vehicle Line: Escalade T1

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: Cadillac

Project Number: [REDACTED]

Model Year: 2024

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Engine

Part Location: Under Hood

Complaint: Vehicle Shut Off While Driving and Burning Smell

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Origination Point: GM Internal

Dealer Number:

Field Rep Number: 618117957

Emissions:

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Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	Susan Vrana	BQM	27-May-2025	[REDACTED]	Bryan Salisbury
	Susan Vrana	Issue Approver	27-May-2025	[REDACTED] 3	Robert Hartman Jr
	Susan Vrana	Originator	27-May-2025	[REDACTED]	Susan Vrana

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
No records available		

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	[REDACTED]	1616	Miles		

Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
Susan Vrana on 27-May-2025 RO#: [REDACTED]

Problem Description

Symptoms/Complaints
Susan Vrana on 27-May-2025 Condition: Vehicle shut off while driving and a burning smell. Would not restart. No Field Actions or Campaigns on this vin. Cause: L87 Engine locked up. Correction: Dealer replaced the engine assembly to correct the condition.

Probable Cause
No records available

Corrective Action
No records available

Issue Status

System Reference

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External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

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Issue Events

Date	Event	Code	Comment	Name
28-May-2025	Closed			[REDACTED]

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Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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Attachments

Date	Title	Associated Step	Attached By
27-May-2025	[REDACTED].pptx	Field Performance Report	Susan Vrana

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Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
27-May-2025	Engine , Under Hood - Vehicle Shut Off While Driving and Burning Smell	[REDACTED]	(PRTS) PRTS Issue	Locked	Definition	Suspended	Definition Approver: Kristopher Villegas, Originator: Bryan Salisbury	Susan Vrana