

PRTS [REDACTED] - Issue Summary

Issue Number: [REDACTED]

Subject: Main Bearing , Engine - Blown Starter Fuse

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Silverado T1 Crew Cab

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: [REDACTED]

Current Step Target:

Responsible:

Designee:

Severity: 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Silverado T1 Crew Cab

Country: US - United States

Vehicle Line: Silverado T1 Crew Cab

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: Chevrolet

Project Number: [REDACTED]

Model Year: 2020

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Main Bearing

Part Location: Engine

Complaint: Blown Starter Fuse

Severity: 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

Origination Point: GM Internal

Dealer Number:

Field Rep Number: 048131126

Emissions:

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Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	Susan Vrana	BQM	18-Feb-2025	[REDACTED]	Bryan Salisbury
	Susan Vrana	Issue Approver	18-Feb-2025	[REDACTED]	Robert Hartman Jr
	Susan Vrana	Originator	18-Feb-2025	[REDACTED]	Susan Vrana

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
No records available		

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	02-Sep-2020	95869	Miles		

Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
Susan Vrana on 18-Feb-2025 RO#: [REDACTED]

Problem Description

Symptoms/Complaints
Susan Vrana on 18-Feb-2025 Condition: Vehicle came in as a waiter for front brakes. The tech noticed the AC belt had some slight fraying on the side, so he upsold belts. He replaced the front brakes and the belts. The engine cranked over one time then blew the starter fuse. Cause: Dealer found the lower portion of the main bearing shell had spun up and was 3/4 of the way wedged between the upper shell and crankshaft. After discussing with BQM and DSE, they wanted the engine back Correction: Engine replacement, along with other required parts for job.

Probable Cause
No records available

Corrective Action
No records available

Issue Status

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System Reference

External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

PRTS [REDACTED] - Issue Summary

Issue Events

Date	Event	Code	Comment	Name
19-Feb-2025	Closed			Robert Hartman Jr

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Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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Attachments

Date	Title	Associated Step	Attached By
18-Feb-2025	[REDACTED].pptx	Field Performance Report	Susan Vrana

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Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
18-Feb-2025	Main Bearing , Engine - Blown Starter Fuse	[REDACTED]	(PRTS) PRTS Issue	Closed - Special Action	Preliminary Root Cause	Suspended	PRC Champion: John Myers	Susan Vrana