

PRTS [REDACTED] - Issue Summary

Issue Numbers: [REDACTED]

Subject: Bearing , Engine - Engine Locked Up

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Sierra T1 Crew Cab

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: T1C/E/RXF NA - Current Product

Current Step Target:

Responsible:

Designee:

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Sierra T1 Crew Cab

Country: US - United States

Vehicle Line: Sierra T1 Crew Cab

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: GMC

Project Number: T1C/E/RXF NA - Current Product

Model Year: 2021

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Bearing

Part Location: Engine

Complaint: Engine Locked Up

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Origination Point: GM Internal

Dealer Number:

Field Rep Number: [REDACTED]

Emissions:

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Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	[REDACTED]	BQM	28-Mar-2022	[REDACTED]	[REDACTED]
	[REDACTED]	Issue Approver	28-Mar-2022	[REDACTED]	[REDACTED]
	[REDACTED]	Originator	28-Mar-2022	[REDACTED]	[REDACTED]

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
No records available		

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	23-Jan-2021	11142	Miles		

Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
[REDACTED] on 28-Mar-2022 RO#: [REDACTED] If available, TAC Case [REDACTED]

Problem Description

Symptoms/Complaints
[REDACTED] on 28-Mar-2022 Condition: Engine locked up Cause: Spun bearing Correction: Replace engine

Probable Cause
No records available

Corrective Action
No records available

Issue Status

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System Reference

External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

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Issue Events

Date	Event	Code	Comment	Name
29-Mar-2022	Closed			[REDACTED]

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Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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Attachments

Date	Title	Associated Step	Attached By
28-Mar-2022	[REDACTED] 2021 GMC Sierra Engine locked up Field product report.pptx	Field Performance Report	[REDACTED]

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Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
28-Mar-2022	Bearing , Engine - Engine Locked Up	[REDACTED]	(PRTS) PRTS Issue	Locked	Definition	Suspended	Originator: [REDACTED] [REDACTED], Definition Approver: [REDACTED] [REDACTED]	[REDACTED]