

PRTS [REDACTED] - Issue Summary

Issue Number: [REDACTED]

Subject: CEL , Engine - Check Engine light is coming on.

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Silverado T1 Crew Cab

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: T1C/E/RXF NA - Current Product

Current Step Target:

Responsible:

Designee:

Severity: 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Silverado T1 Crew Cab

Country: US - United States

Vehicle Line: Silverado T1 Crew Cab

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: Chevrolet

Project Number: T1C/E/RXF NA - Current Product

Model Year: 2020

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: CEL

Part Location: Engine

Complaint: Check Engine light is coming on.

Severity: 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

Origination Point: GM Internal

Dealer Number:

Field Rep Number: [REDACTED]

Emissions:

PRTS [REDACTED] - Issue Summary

Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	[REDACTED]	BQM	17-Mar-2022	[REDACTED]	
		Issue Approver	17-Mar-2022		
		Originator	17-Mar-2022		

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
No records available		

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	08-Sep-2020	31621	Miles		

Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

Parts

PRTS [REDACTED] Issue Summary

Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
[REDACTED]

Problem Description

Symptoms/Complaints
[REDACTED] on 17-Mar-2022 Condition: Customer states that the Check Engine light is coming on. P0016 Cause: Internal malfunction in engine. Correction: Replaced engine.

Probable Cause
No records available

Corrective Action
No records available

Issue Status

PRTS [REDACTED] - Issue Summary

System Reference

External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

PRTS [REDACTED] - Issue Summary

Issue Events

Date	Event	Code	Comment	Name
18-Mar-2022	Closed			[REDACTED]

PRTS [REDACTED] - Issue Summary

Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

PRTS [REDACTED] - Issue Summary

Attachments

Date	Title	Associated Step	Attached By
17-Mar-2022	3.16.2022 FPR 2020 1500 Engine Stall.pptx	Field Performance Report	[REDACTED]

PRTS [REDACTED] - Issue Summary

Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
17-Mar-2022	Thrust Bearing , Engine - Check Engine Light On	[REDACTED]	(PRTS) PRTS Issue	Closed	Feedback	Complete	[REDACTED]	[REDACTED]