

## PRTS [REDACTED] - Issue Summary

### Issue Number: [REDACTED]

**Subject:** Rod Bearing , Engine - Engine Knocking Hard

**Issue Type:** (Aftersales) Field Performance Report

**Issue Age:** 7 Days

**Issue Status:** Closed

**Program:** Silverado T1 Crew Cab

**Project:** US - United States

**Current Step Status:** Complete

**Product Line:** CKtruck - Global Full Size Truck Pickup / Utility

**Project Number:** T1C/E/RXF NA - Current Product

**Current Step Target:**

**Responsible:**

**Designee:**

**Severity:** 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

## Field Performance Report

### Vehicle Information

**Vehicle Line / Engineering Source:** Silverado T1 Crew Cab

**Country:** US - United States

**Vehicle Line:** Silverado T1 Crew Cab

**Hardware Stage:**

**Product Line:** CKtruck - Global Full Size Truck Pickup / Utility

**Make:** Chevrolet

**Project Number:** T1C/E/RXF NA - Current Product

**Model Year:** 2020

**Engine:**

**Transfer Case:**

**Transmission:**

**Axle:**

### *Title*

**Part Name:** Rod Bearing

**Part Location:** Engine

**Complaint:** Engine Knocking Hard

**Severity:** 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

**Origination Point:** Dealer

**Dealer Number:** 288260

**Field Rep Number:**

**Emissions:**

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## Current Step Role Assignments

Name	Name	Date	Assignment Comments	Assigned By	Phone
BQM	[REDACTED]	17-Aug-2020		[REDACTED]	[REDACTED]
Issue Approver	[REDACTED]	17-Aug-2020		[REDACTED]	[REDACTED]
Originator	[REDACTED]	17-Aug-2020		[REDACTED]	[REDACTED]

## VIN Information

### Cases

No Of Cases	Recorded By/Originator	Recorded Date
1	Originator	

## VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	18-Mar-2020	2198	Miles		

## Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

## Parts

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Part Number	Part Name
No records available	

## Parts Available?:

Location of Parts
[REDACTED] on 17-Aug-2020 Job Card#: [REDACTED]

## Problem Description

Symptoms/Complaints
[REDACTED] on 17-Aug-2020 Condition: Infancy engine failure. Engine puked a rod bearing and launched metal thru everything. Rod knocking HARD. Cause: Rod bearing Correction: Due to low mileage and 2020 model year. Need engine assembly.

Probable Cause
No records available

Corrective Action
No records available

## Issue Status

### *System Reference*

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External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

**Is this part/component used on current program?:**

**Read Across Confirmed?:**

**Is a Program Action Plan Required?:**

Tech Specialist Comments
No records available

# PRTS [REDACTED] - Issue Summary

## Issue Events

Date	Event	Code	Comment	Name
24-Aug-2020	Closed			[REDACTED]

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## Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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## Attachments

Date	Title	Associated Step	Attached By
17-Aug-2020	[REDACTED] 2020 SILVERADO 1500 CREW CAB 4WD FPR Report.pptx	Field Performance Report	[REDACTED]

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## Associations

### *Associated Parents*

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

### *Associated Children*

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								