

PRTS [REDACTED] - Issue Summary

Issue Number: [REDACTED]

Subject: Wiring , LH Seatbelt Anchor - SIR Light

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Tahoe / GMNA Truck - Out of Production

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: Current 900CKtruck

Current Step Target:

Responsible:

Designee:

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Tahoe / GMNA Truck - Out of Production

Country: US - United States

Vehicle Line: Tahoe - Full Size Truck 4 door SUV

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: Chevrolet

Project Number: Current 900CKtruck

Model Year: 2021

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Wiring

Part Location: LH Seatbelt Anchor

Complaint: SIR Light

Severity: *S - Potential Safety, Safety Compliance and/or Safety Regulatory Criteria

Origination Point: GM Internal

Dealer Number:

Field Rep Number:

Emissions:

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Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	[REDACTED]	BQM	08-Jul-2020	[REDACTED]	[REDACTED]
	[REDACTED]	Issue Approver	08-Jul-2020	[REDACTED]	[REDACTED]
	[REDACTED]	Originator	08-Jul-2020	[REDACTED]	[REDACTED]

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
1	Originator	

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	22-Jun-2020				

Affected Parts

VPPS 1: 30-HVAC & Powertrain Cooling

VPPS 2: 30.01-HVAC & Powertrain Cooling Engine Compartment

VPPS 3: 30.01.03-Coolant Plumbing & Hardware

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
No records available

Problem Description

Symptoms/Complaints
<p>Amanda Greenhill on 08-Jul-2020 Engine Seized, Vehicle arrived as PDI. Upon driving into the shop airbag light was present. Found driver's seat belt buckle wires cut. Ordered part and parked vehicle. While waiting on part, sales customer road tested vehicle for purchase, oil cooler line blew off due to it not being secured and engine shut down on them. Had vehicle towed and the engine is locked. Called and spoke with the dealer. He said that the lower EOC line disconnected while potential customer was test driving the vehicle. They ran the vehicle until the engine locked up. He tried moving the crankshaft with a 3/4 inch 4 foot long breaker bar with no luck. He also said that the SIR light was on which led them to the LH Seatbelt Anchor wiring that was cut. He said that the wiring looked like it may have been cut previous to installation because there was nothing around that area on the vehicle that would have cut the wires. Right now the tech is waiting for parts for the SIR and waiting for an answer on the engine repair.</p>

Probable Cause
No records available

Corrective Action
No records available

Issue Status

System Reference

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External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

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Issue Events

Date	Event	Code	Comment	Name
09-Jul-2020	Closed			[REDACTED]

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Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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Attachments

Date	Title	Associated Step	Attached By
08-Jul-2020	tahoe line.jpeg	Field Performance Report	[REDACTED]

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Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
08-Jul-2020	Wiring , LH Seatbelt Anchor - SIR Light	[REDACTED]	(PRTS) PRTS Issue	Closed after Analysis	Root Cause	Suspended	[REDACTED]	[REDACTED]