

PRTS 2042879 - Issue Summary

Issue Number: [REDACTED]

Subject: Rod Bearings , Crankshaft - No Start

Issue Type: (Aftersales) Field Performance Report

Issue Age: 1 Days

Issue Status: Closed

Program: Sierra T1 Crew Cab

Project: US - United States

Current Step Status: Complete

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Project Number: T1C/E/RXF NA - Current Product

Current Step Target:

Responsible:

Designee:

Severity: 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

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Field Performance Report

Vehicle Information

Vehicle Line / Engineering Source: Sierra T1 Crew Cab

Country: US - United States

Vehicle Line: Sierra T1 Crew Cab

Hardware Stage:

Product Line: CKtruck - Global Full Size Truck Pickup / Utility

Make: GMC

Project Number: T1C/E/RXF NA - Current Product

Model Year: 2019

Engine:

Transfer Case:

Transmission:

Axle:

Title

Part Name: Rod Bearings

Part Location: Crankshaft

Complaint: No Start

Severity: 1 - Potential Walk Home/No-build (Potential or Actual), Non Safety Compliance, Non Safety Regulatory

Origination Point: GM Internal

Dealer Number:

Field Rep Number: [REDACTED]

Emissions:

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Current Step Role Assignments

Assignment Comments	Assigned By	Name	Date	Phone	Name
	[REDACTED]	BQM	03-Jun-2019	[REDACTED]	
	[REDACTED]	Issue Approver	03-Jun-2019	[REDACTED]	
	[REDACTED]	Originator	03-Jun-2019	[REDACTED]	

VIN Information

Cases

No Of Cases	Recorded By/Originator	Recorded Date
1	Originator	

VIN Information

Primary VIN	VIN	Build Date	Odometer Reading	Odometer Unit	Engine No	Transm. No
Y	[REDACTED]	17-Apr-2019	7	Miles		

Affected Parts

VPPS 1: 10-Powertrain

VPPS 2: 10.01-Power Generation

VPPS 3: 10.01.01-Engine

VPPS 4:

Parts

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Part Number	Part Name
No records available	

Parts Available?:

Location of Parts
No records available

Problem Description

Symptoms/Complaints
<p>████████████████████</p> <p>Concern: engine slow cranking, no start</p> <p>Cause: engine hard to turn over manually. Dealer removed engine and inspected rod bearings. Found rod bearing 1 and 3 seized to the crankshaft causing engine to bind.</p> <p>Correction: Dealer is replacing engine assembly.</p> <p>L87 - ENGINE, 6.2L ECOTEC3 V8 WITH DYNAMIC FUEL MANAGEMENT</p>

Probable Cause
No records available

Corrective Action
No records available

Issue Status

System Reference

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External System Name	External System Issue ID
No records available	

Speak Up For Safety Comments
No records available

Additional Product Issue Information
No records available

Service Actions
No records available

Is this part/component used on current program?:

Read Across Confirmed?:

Is a Program Action Plan Required?:

Tech Specialist Comments
No records available

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Issue Events

Date	Event	Code	Comment	Name
04-Jun-2019	Closed			[REDACTED]

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Memos

Date Sent	Subject	Issue Step	Sent By
No records available			

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Attachments

Date	Title	Associated Step	Attached By
03-Jun-2019	IMG_1111 rod bearing.jpg	Field Performance Report	[REDACTED]

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Associations

Associated Parents

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
No records available								

Associated Children

Date	Subject	Issue Number	Issue Type	Issue Status	Current Step	Step Status	Step Roles	Associated By
03-Jun-2019	Rod Bearings , Crankshaft - No Start	██████████	(PRTS) PRTS Issue	Cancelled	Definition	Suspended	Originator: ██████████ ██████████ Definition Approver: ██████████ ██████████	██████████