

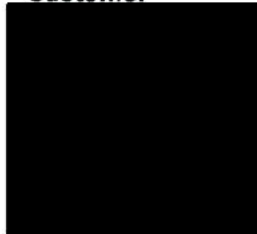


Customer Pay Invoice
\$7,711.00

1134 US-431 Boaz, AL Boaz AL US 35957 www.chevroletofboaz.com/

Check-in: Wed Sep 24, 2025 | 4:03 PM
 Ready for Pickup: Wed Nov 12, 2025 | 9:31 AM

Customer



Pickup-Customer

Same as Customer

Billing-Customer

Same as Customer

Vehicle

2021 Chevrolet Silverado
 1500-Red

132,972 Mi In / 132,972 Mi
 Out

In Service Date:
 01/07/2021

Sold Date: 08/27/2022

Service Advisor

Todd Wiggs

411

+1 - (256) 593 - 4253

1. **CONCERN** Customer States Has Put In A Rebuilt Trans But Still Feels Shudder Customer Pay \$0.00

Job added by DIEGO on Wed Sep 24, 2025 | 4:03 PM

1. Customer States Has Put In A Rebuilt Trans But Still Feels Shudder

Op.1 CONCERN -CONCERN

PAID
 9/24/2025

Labor: \$0.00

Technician	Certification Number
Jacob W - Jacob	-

1. could not duplicate concern at this time

Total Labor Total Parts
 \$0.00 \$0.00

2. **CONCERN** Customer States Service ESC On Dash Customer Pay \$0.00

Job added by DIEGO on Wed Sep 24, 2025 | 4:03 PM

1. confirmed customers concern and found [REDACTED] removed #6 spark plug, plug wire and coil inspected as well as swapped with other cylinders. misfire still remains. will need 2 more hours of diag time to inspect lifters and fuel injector.

Op.1 CONCERN -CONCERN

Labor: \$0.00

Technician	Certification Number
Jacob W - Jacob	-

1. confirmed customers concern and found [REDACTED] removed #6 spark plug, plug wire and coil inspected as well as swapped with other cylinders. misfire still remains. will need 2 more hours of diag time to inspect lifters and fuel injector.





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Total Labor
\$0.00

Total Parts
\$0.00

3.	REC	RECOMMENDATION	Customer Pay	\$150.00
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Job added by Todd Wiggs on Mon Sep 29, 2025 | 9:21 AM

1. diag time to inspect injectors and lifters

Op.1 REC -RECOMMENDATION

Labor: \$150.00

Technician

Certification Number

Jacob W - Jacob

1. removed valve cover on passenger side and found when misfire occurs found rocker not moving as well as when misfire dissipates at times rocker moves indicating lifts have failed. along with noise heard within center of engine. will need to replace cam and lifters at this time.

Total Labor
\$150.00

Total Parts
\$0.00

4.	REC	RECOMMENDATION	Customer Pay	\$7,028.13
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Job added by Todd Wiggs on Thu Oct 2, 2025 | 2:29 PM

1. replace engine

Op.1 REC -RECOMMENDATION

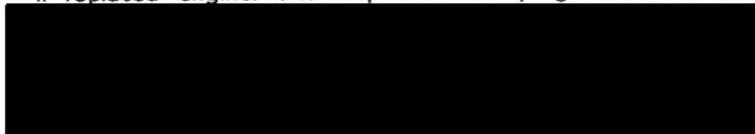
Labor: \$3,100.00

Technician

Certification Number

Jacob W - Jacob

1. replaced engine. after replacement reprogrammed ECM and reset crank sensor. Warranty Claim Code:





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Op.1 REC -RECOMMENDATION

Labor: \$3,100.00

Parts

\$3,928.13



E 1 - \$3,610.52 **SOR**

OR

Total Labor
\$3,100.00

Total Parts
\$3,928.13

5. REC Engine Mount Replacement - The driver-side engine mount needs to be replaced to maintain proper engine stability and reduce vibrations during operation, ensuring smoother vehicle performance.

Customer Pay \$133.87

Job added by DIEGO on Wed Nov 5, 2025 | 3:17 PM

1. REPLACE DRIVER ENGINE MOUNT

Op.1 REC -RECOMMENDATION

Labor: \$0.00

Technician

Certification Number

Jacob W - Jacob

-

1. REPLACED DRIVER ENGINE MOUNT





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Op.1 REC -RECOMMENDATION

Labor: \$0.00

Parts

\$133.87

MOUNT 1 - \$133.87 SOR

Total Labor
\$0.00

Total Parts
\$133.87

Additional Fees

Sale Amount

SS - SHOP SUPPLIES

\$0.00

Deferred Recommendation(s)



3. REC RECOMMENDATION

Customer Pay

\$6,626.66

Causes

1. cam and lifter replacement

Deferred Notes: APPROVED

Deferred Time: 2025-10-02 | 02:28 PM

Subtotal \$6,626.66





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	Labor	\$3,250.00
	Parts	\$4,062.00
	Sublet	\$0.00
	Sublet Labor	\$0.00
	Sublet Parts	\$0.00
	Fees	\$0.00
	Discounts	\$0.00
	Tax	\$399.00
	Deductible	\$0.00
	Insurance/Warranty	\$0.00
	Invoice Total	\$7,711.00
Original Estimate Wed Sep 24, 2025 4:03 PM		\$0.00

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By	Date & Time	Authorization Obtained By
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)
Revised Estimate \$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)





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Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Authorized Repair	Approved By	Date & Time	Authorization Obtained By
\$	\$				<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)
Revised Estimate \$	\$				<input type="checkbox"/> Telephone <input type="checkbox"/> Text <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)

Recommendation Approval Details

DIEGO approved recommendations on behalf of

Mode Of Communication
Call

Approver Phone Number

Previous Estimate
\$15,538.74

Revised Estimate
\$15,686.00

Date and Time
Wed Nov 5, 2025 at 03:17 PM

Note
Approved By Customer

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you.

Customer Signature

Service Advisor Signature

[Signature area]

[Signature area]

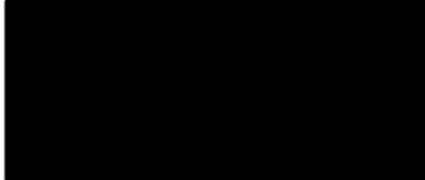
Invoice Date
Wed Nov 12, 2025 | 9:31 AM



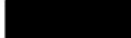
Chevrolet of Boaz

1134 US HIGHWAY 431
BOAZ, AL
35957-1730

November 12, 2025
11:19 AM



Custom Amount \$7,852.00
0



Total \$7,852.00
Visa 7902 \$7,852.00
(Contactless)