

REPAIR ORDER DETAIL

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

Repair Order Information

VIN: [REDACTED]	Repair Order Number: [REDACTED]	Service Order Open Date: Apr 10, 2025
Dealer BAC: [REDACTED]	Repair Order Type: Service	Service Order Closed Date: Nov 11, 2025

Customer Information

First Name: [REDACTED]	Home Phone: [REDACTED]	Address: [REDACTED]
Last Name: [REDACTED]	Work Phone: [REDACTED]	City: UNIVERSITY PLACE
Account: --	Cell Phone: [REDACTED]	State: WA
Customer Number: [REDACTED]	Email Address: [REDACTED]	Zip Code: [REDACTED]

Service Contact

Advisor ID: 165	Advisor Full Name: ETHAN SHORT
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Vehicle Information

Year: 2020	Make: Chevrolet	Model: 1500 Silverado
Merchandise Model Code: --	Odometer: 51053	Delivery Date: Sep 26, 2020

Payment Information

Customer Pay Amount Subtotal: 1173.71	Warranty Amount Subtotal: 12512.98	Internal Amount Subtotal: 0.0	Repair Order Amount Subtotal: 13817.14
DMS Reported Customer Pay Subtotal: 1173.71	DMS Reported Warranty Amount Subtotal: 12512.98	DMS Reported Internal Subtotal: 0.0	DMS Reported Repair Order Amount Total: 13817.14

Labor Information

Filter Results:

Invoice Line Item	Department Type	Event Repair Labor Type 3	DMS Operation Code	DMS Operation Description	Standard Operation Code	Labor Amount
1	Service	Warranty		ENGINE CONCERN	3200	4325.17
2	Service	Internal pay		MULTIPOINT INSPECT	0108	0.0
3	Service	Customer pay		SUSPENSION CONCERN	0500	700.0
4	Service	Internal pay		VEHICLE CONCERN	4100	0.0
5	Service	Customer pay		8 CYL TUNE UP	3300	0.0

Parts Information

Filter Results:

Invoice Line Item	Event Repair Labor Type 2	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
1	Warranty	12378390	COOLANT 8.800 N	10.31	17.57	2
1	Warranty	13579646	SEAL 9.222 Y	10.83	18.45	1
1	Warranty	12675031	MAGNET 0.736 Y	17.08	29.1	1
1	Warranty	12623437	GASKET 0.736 Y	8.28	14.11	1
1	Warranty	12713785	CAP 1.758	6.7	11.42	1
1	Warranty	13579649	SEAL 9.190 Y	10.25	17.46	1
1	Warranty	13579648	SEAL 9.222 Y	9.43	16.07	2
1	Warranty	12682391	GASKET 1.079 Y	0.56	0.95	2
1	Warranty	12669858	BELT 1.066 Y	38.76	66.04	1
1	Warranty	19420611	CORE RETURN	7000.0	7000.0	-1
1	Warranty	11602140	BOLT 7.039 N	5.46	9.3	7
1	Warranty	19432337	OIL 8.800 N	16.36	27.88	8
1	Warranty	12680364	BALANCER 0.659 Y	75.17	128.08	1
1	Warranty	12703668	PIPE 3.163 Y	15.41	26.26	1
1	Warranty	12679867	GASKET 3.901 Y	0.64	1.09	2
1	Warranty	11569886	BOLT 7.242 Y	4.57	7.79	4
1	Warranty	11569886	BOLT 7.242 Y	4.57	7.79	3
1	Warranty	PARTS	IN COST	5.37	5.37	1
1	Warranty	19432442	SEAL KIT 3.331 Y	10.28	17.52	2
1	Warranty	12679463	PIPE 3.163 Y	9.67	16.48	1
1	Warranty	85724972	HOSE 1.540 Y	100.6	171.41	1
1	Warranty	15035747	SEAL 3.611 Y	13.17	22.44	1
1	Warranty	15077362	SEAL 3.611 Y	12.47	21.25	1
1	Warranty	12735811	FILTER 1.836 Y	5.61	9.56	1
1	Warranty	12732343	STARTER 2.041 Y	185.88	316.72	1
1	Warranty	11547349	NUT 7.240 * Y	4.4	7.5	2
1	Warranty	12691785	TUBE 1.745 Y	10.58	18.03	1
1	Warranty	12626354	GASKET 3.270 Y	2.25	3.83	8
1	Warranty	12657093	GASKET 3.270 Y	11.0	18.74	2
1	Warranty	11546600	BOLT 3.275 N	5.6	9.54	10
1	Warranty	11569956	BOLT 0.669 Y	3.69	6.29	8
1	Warranty	11602326	NUT 5.500 Y	5.6	9.54	6
1	Warranty	11516078	NUT 8.917 Y	4.79	8.16	10
1	Warranty	11549170	NUT 5.506 Y	4.4	7.5	6
1	Warranty	11602140	BOLT 7.039 N	5.46	9.3	1
1	Warranty	19420611	REMAN ENG 0.000 N	10184.48	12536.77	1
1	Warranty	85575814	RADIATOR 1.219 * Y	312.06	531.72	1
4	Internal pay	19459511	SPARK PLU 2.270 Y	8.59	8.59	8
4	Internal pay	11588711	BOLT 8.900 Y	4.41	4.41	9
4	Internal pay	11519388	BOLT 8.900 Y	6.1	6.1	2
4	Internal pay	11519964	BOLT 8.900 Y	5.99	5.99	2
4	Internal pay	19459511	SPARK PLU 2.270 Y	8.59	8.59	2
4	Internal pay	12716289	WIRE 2.240 Y	16.46	16.46	2
5	Internal pay	19333112	BATTERY P 10.485 Y	3.66	11.99	1
5	Customer pay	19431551	WIRE KIT 2.239 * Y	75.01	183.99	1

Invoice Line Item	Event Repair Labor Type 2	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
5	Customer pay	19459511	SPARK PLU 2.270 Y	8.59	20.99	8