

Cadillac Customer Assistance Center
PO Box 33169
Detroit, MI 48232-5169



December 10, 2025

[REDACTED]
Groveport, OH [REDACTED]

Dear [REDACTED]

We sincerely regret that you experienced a concern with your 2021 Cadillac Escalade, which resulted in an unexpected repair expense to you.

We value you as a Cadillac owner and your satisfaction with our products is a high priority. After consideration, we believe you are entitled to a reimbursement. We have enclosed a check in the amount of \$1,736.87. We hope this goodwill adjustment will offset, to some degree, the inconvenience that this repair may have caused you.

At Cadillac, our commitment to customer satisfaction is a top priority. If you have future questions, please don't hesitate to email us using the Contact Us link at Cadillac.com or call us at 1-800-458-8006.

Sincerely,

Cadillac Customer Assistance Center
Service Request [REDACTED]



VENDOR DUNS NO

[REDACTED]

General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530

DETACH BEFORE DEPOSITING CHECK
CHECK NO [REDACTED]
PAYMENT DATE: 12/11/25

REGISTER NO. DESCRIPTION	INVOICE DATE	DOC. REFERENCE NUMBER	% DISC	INVOICE AMOUNT	DISC. AMOUNT	NET AMOUNT
	12/10/25	[REDACTED]	0.000	1,736.87	0.00	1,736.87
P/N: CARS.		QTY:0 UOM: EA		1,736.87	EXT:	1,736.87
TOTAL				1,736.87	0.00	1,736.87

For payment inquiries, please use GM Supplier Portal via GM Supply Power or contact the Service Desk at gminar2phe1p@gm.com or 1-888-376-6115

0000044/#111241

▼ REMOVE DOCUMENT ALONG THIS PERFORATION ▼

General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530

DATE: 12/11/25

U.S. FUNDS
1,736 DOLLARS 87 CENT S

CHECK NO [REDACTED] 50937

AMOUNT \$ 1,736.87

NOT VALID AFTER 180 DAYS FROM DATE

PAY TO THE ORDER OF [REDACTED] GROVEPORT OH

JP Morgan Chase Bank N.A.
801 James St
Syracuse NEW YORK //10004

DOCUMENT CONTAINS BLUE PANTOGRAPH & MICROPRINTING. BACK HAS THERMOCHROMIC INK & A WATERMARK, HOLD AT AN ANGLE TO VIEW. VOID IF NOT PRESENT.

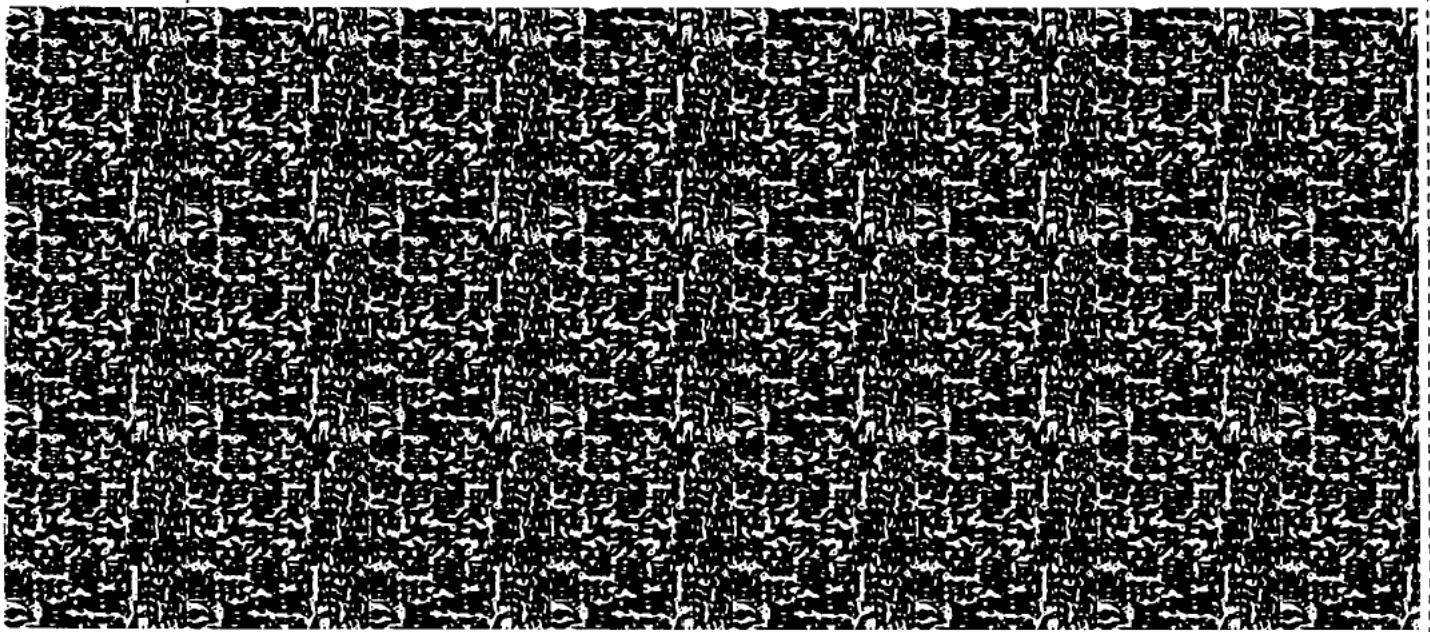
⑈ 10595478 ⑈ ⑆ 021309379 ⑆

657590852⑈

REMOVE SIDE EDGES FIRST
THEN FOLD AND TEAR THIS ST:JB ALONG PERFORATION

REMOVE THESE EDGES FIRST
FOLD, CREASE AND TEAR ALONG PERFORATION

REMOVE THESE EDGES FIRST
FOLD, CREASE AND TEAR ALONG PERFORATION



General Motors LLC
General Motors Holdings LLC
PO BOX 62530
Phoenix, AZ 85082-2530

PRESORTED
FIRST CLASS MAIL
U.S. POSTAGE
PAID
WSG

GROVEPORT, OH

SEE OTHER SIDE FOR
OPENING INSTRUCTIONS

SEE OTHER SIDE FOR
OPENING INSTRUCTIONS

ENDORSE HERE

X

CHECK HERE IF MOBILE DEPOSIT
DO NOT WRITE, STAMP OR SIGN BELOW THIS LINE
RESERVED FOR FINANCIAL INSTITUTION USE



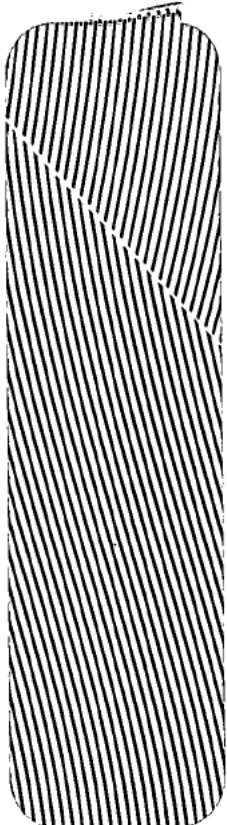
Heat sensitive pink flag disappears when exposed to heat, by rubbing or touching with thumb.

The security features listed below, as well as those not listed, exceed industry guidelines.

- | Security Features | Description |
|----------------------|--|
| Colored Background | • Face of check has a colored background. |
| Microprinting "MP" | • Small type appears as dotted line when photocopied. |
| Artificial Watermark | • Invisible watermark on back of check will appear when rubbed with a coin, under ultraviolet light or held at an angle to view. |
| Bottom Warning Band | • Warning band at bottom of check lists security features. |
| Thermochromic Ink | • Pink flag on back of check should disappear when rubbed with thumb or finger. |

® Padlock design is a certification mark of Check Payment Systems Association

MP



MTF

RETURN TO SENDER
NOT DELIVERABLE AS ADDRESSED
UNABLE TO FORWARD



US POSTAGE

PITNEY BOWES