



## General Motors - Policy Evaluation Tool

Date: 10/24/2025

### Customer Information

First Name: [REDACTED]  
Last Name: [REDACTED]  
Phone: [REDACTED]

### Vehicle/Coverage Information

VIN: [REDACTED] Make: Cadillac  
Component Warranty Coverage: Powertrain Coverage

#### Time

Component's Warranty End Date: 03/25/2027  
Job Card Date: 10/24/2025  
Days Out Of Warranty: 0

#### Mileage

Component's Warranty End Mileage (Miles):  
70,001  
Current Mileage: 110,000  
Miles Out Of Warranty: 39,999

Additional Comments:

### Repair

Total Repair Cost At Warranty Rates: \$12,000.00  
Job Card / Repair Order: CAC  
Repair Group: Engine Propulsion

### Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$1,800.00  
Balance (Warranty Rate Total less GM Participation Amount): \$10,200.00 / 85%  
Adjusted Balance (at Warranty Rates)\*:

\*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.