



P.O. BOX 183834
ARLINGTON, TX 76096-3834



+ 0474071 000002824 09AMLW 00086838

PORTLAND OR



CONGRATULATIONS ON YOUR LEASE!

Important information about your
new GM Financial lease account.

December 7, 2020

Dear [REDACTED],

Congratulations! We're glad you're part of the General Motors family. You made the right choice leasing your 2021 Cadillac Escalade from Carr Vancouver.

GM Financial is here to make your vehicle leasing experience simple and hassle-free so you can enjoy the excitement of the road. Earning your trust and satisfaction by providing you with unmatched service during the time you are leasing your vehicle is our priority. You'll have complete control over managing your account through many convenient options we offer.

Managing your account anytime, anywhere

- **Download our mobile app for on-the-go account management.** Our app provides secure and convenient access to your account 24/7. You can make a payment, message us and more. Look for the **GM Financial Mobile app** on the App Store® or Google Play store™. Account access is also available on our website by registering at gmfinancial.com. Use your account number listed at the right to sign up.
- **Make payments easily.** You can pay through the app, online, by mail or by phone. Enroll in Auto Pay in MyAccount and have your payment automatically deducted from your bank account. Keep in mind, if taxes change in your state, you will need to adjust your auto pay amount at that time. *All of our payment options are listed on the back of this letter.*
- **Get statements faster. Sign up for paperless billing.** Select the "Go Paperless" option in MyAccount to stay organized, help reduce waste and access statements quickly. Statements will always be available online and in the mobile app.
- **Message or text us 24/7.** Questions? Don't wait on hold. Message us anytime from MyAccount or the mobile app. Or, text* WELCOME to 53721.
- **Reward yourself.** My GM Rewards members** earn 1,000 points that you can use toward a number of GM products and services by downloading GM Financial Mobile, signing in and enrolling in paperless billing. There's no cost to join! For details, rules and to enroll, visit MyGMRewards.com.

We'll be here to take care of your account while you experience life on the road. Let us know how we can help.

Sincerely,
GM Financial
Customer Experience

About Your Privacy:

Your privacy is important to us and GM Financial takes precautions to make sure it is protected. Enclosed for your records is a copy of the GM Financial privacy notice applicable to GM Financial's family of companies.

*There is no charge from GM Financial, but message and data rates may apply.

**Must be 18 years or older. Points may be earned and redeemed only at participating GM entities, dealers and third party retailers in the United States (excluding Puerto Rico, the U.S. Virgin Islands or Guam). Points are not earned on taxes or certain fees, and expire five years from when the points are earned. Some restrictions apply. For more information, please view full program Terms & Conditions.

YOUR ACCOUNT AT A GLANCE

Account Number:

Vehicle:

2021 Cadillac Escalade

VIN:

Lease Term:

36

Security Deposit:

\$0.00

Purchase Price:

\$56,922.00

Monthly Payment:

\$1,543.34

First Payment Due:

November 24, 2020

Final Payment Due:

October 24, 2023

Customer Support

- Message Us in MyAccount
- Text* WELCOME to 53721
- 1-800-284-2271

TTY Hearing Impaired

Company

State Farm Mutual Automobile

We'll be here to help you know how we can help.

Sincerely,
GM Financial
Customer Experience

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view full program terms & conditions

1-888-998-0255

Monday-Friday



MULTI-SHIELD® SERVICE CONTRACT FOR NEW AND USED VEHICLES

ISSUING DEALER: **CARR VANCOUVER ALLY ADMIN** Name: **CARR VANCOUVER ALLY ADMIN** Address: **6600 NE FOURTH PLAIN BLVD** City: **VANCOUVER** State: **WA** Zip: **98661**

Owner Name: [Redacted] Last Name: [Redacted] First Name: [Redacted] City: [Redacted] State: [Redacted] Zip: [Redacted]

Address: [Redacted] City: [Redacted] State: [Redacted] Zip: [Redacted]

VEHICLE: **2021 CADILLAC** Make: **CADILLAC** Model: **ESCALADE** Year: **2021** City: **PORTLAND** State: **OR** Zip: [Redacted]

CONTRACT SALE MILEAGE: **3** VEHICLE IDENTIFICATION NUMBER: [Redacted]

Lienholder: **ACAR LEASING LTD** Name: **ACAR LEASING LTD** Address: **PO BOX 9000** City: **LUTHERVILLE** State: **MD** Zip: **21094**

Service CONTRACT Price: **\$835.00**

CONTRACT SALE DATE: **11/24/2020**

1 Year 3 Year 5 Year

New Vehicle Certified Pre-Owned Vehicle Used Vehicle (any vehicle that has been previously titled) Standard Luxury

- See limitations on used vehicles below

COVERAGE INCLUDES

- Paintless Dent Repair
- Windshield Repair
- Key Replacement

PROOF OF REGISTRATION

CONTRACT DEFINITIONS: (Obligor) "WE," "US," and "OUR" refer to the obligor of this CONTRACT, which is IAS Warranty, Inc.; 10800 Pecan Park Blvd., Suite 410, Austin, TX 78750; Phone: (800) 346-6469. "YOU," "CONTRACT HOLDER," and "YOUR" refer to the purchaser of the VEHICLE described as the Owner Name in the Proof of Registration Section of this CONTRACT above.

WE have retained an ADMINISTRATOR to provide administrative services on OUR behalf. Should YOU have any questions concerning coverage or benefits under this CONTRACT, YOU may call the ADMINISTRATOR: Innovative Aftermarket Systems L.P., 10800 Pecan Park Blvd., Suite 410, Austin, TX 78750 at (800) 346-6469 for assistance.

Definitions, coverage terms, exclusions, responsibilities, transfer information, and cancellations provisions, as well as details on filing a claim, are attached to this Proof of Registration. By signing below YOU acknowledge that YOU have read and accept the provisions of this CONTRACT as a complete statement of YOUR coverage and rights, and that YOU are not relying on any writings other than this CONTRACT or any other representations or promises. Specific state requirements may apply to YOUR CONTRACT and are listed under "State Changes" Section, herein. The purchase of this CONTRACT is not required to either purchase or obtain financing for the VEHICLE.

Additionally, I certify that I have received two (2) sets of master keys at the time of purchase. A valet key is not considered a master key. For USED VEHICLES, no coverage for replacing keys is provided under this CONTRACT within sixty (60) days of the CONTRACT SALE DATE, herein. Keys for USED VEHICLES which are damaged or lost within sixty (60) days of the CONTRACT SALE DATE must be replaced at YOUR expense.

[Redacted Signature] Date: **11/24/2020** [Redacted Signature] Date: **11/24/2020**

Contract # [Redacted]

