

SUNRISE CHEVROLET

105-20 Gerard Place Forest Hills, NY 11375
 Phone: (718) 263-7700
 Facility Number 7128783

SERVICE DEPARTMENT HOURS
 7:00 a.m. to 5:00 p.m.
 Monday - Friday
 Closed Saturday - Sunday

R/O Open Date	10/28/24	
R/O Close Date	10/30/24	Reprint
Mileage In	15	Mileage Out
		15
Service Advisor / Tag #		



DESCRIPTION OF SERVICE AND PARTS	AMOUNT
#3 - MR MISC: MISCELLANEOUS WE OWE CROSS RAILS MUST BE SILVER Tech: RANDY BRITO(113) Installed 87855062 :N-RAIL PKG (17070-CT) CROSS RAILS	Internal Internal
INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

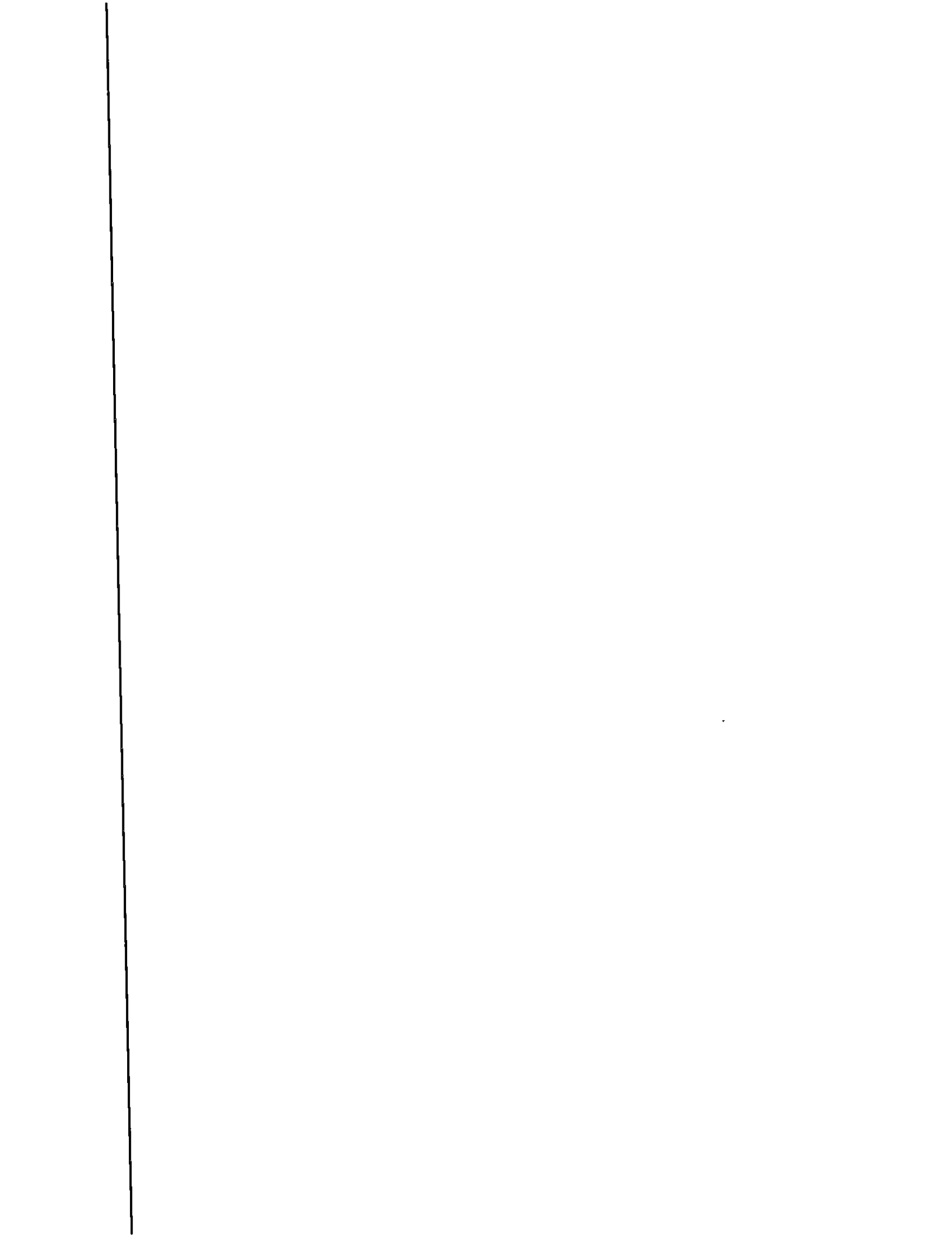
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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

X





SUNRISE CHEVROLET

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 Monday - Friday
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R/O Open Date	R/O Number
11/19/24	
R/O Close Date	Status
01/23/25	Reprint
Mileage In	Mileage Out
822	822
Service Advisor / Tag #	



	AMOUNT
#1 - MR MPI: PERFORM A MULTI POINT INSPECTION PERFORM A MULTI-P Tech: RAMON RIVERA(115) COMPLETED MULTI POINT INSPECTION	Internal
#2 - MR DECLINE: CUSTOMER PROVIDED ESTIMATE FOR NEEDED/RECOMM ENDED Tech: NOAH CHARLAP(100) Sub Total: Labor: .00 Parts: .00 Total: .00	
#3 - MR CEL: CUSTOMER STATES CHECK ENGINE LIGHT IS ON: NO CHAN Tech: NOAH CHARLAP(100) FOUND P2097 AND P2099 IN HISTORY NO BULLETINS FREEZE FRAME SHOWS -3.1% NO CONDITION LISTED IN DIAG CHART FOUND. FUEL SAMPLE 10% ETHANOL. UNABLE TO REPRODUCE CODES. CCND LC: 1034330	Warranty
#4 - MR Customer Reports: CUSTOMER STATES ARMREST IS COMING APART Tech: RAMON RIVERA(115) Installed 85159594 :N-ARMREST (16650-CT) Qty: 1 INSPECTED ARMREST FOR OPERATION. WAS NOT ABLE TO PULL OUT ARMREST FULLY. FOUND ARMREST FOUND BINDING WHEN TRYING TO USE AS DESIGNED. REMOVED AND RELPACED ARMREST AND TESTED. ARMREST NO	Warranty Warranty

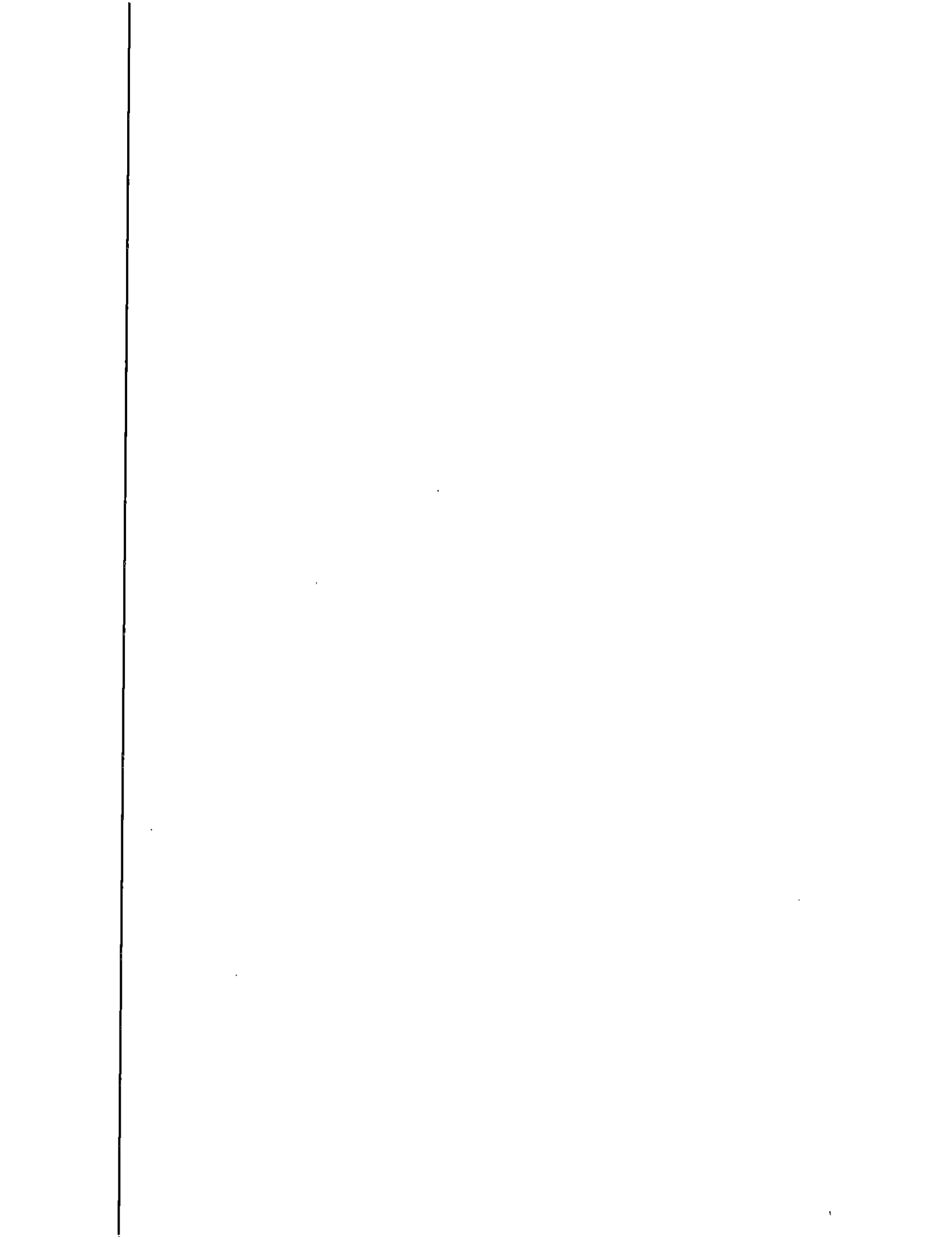
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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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11/19/24	
R/O Close Date	Status
01/23/25	Reprint
Mileage In	Mileage Out
822	822
Service Advisor / Tag #	



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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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X



1

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R/O Open Date	P/O Number
01/30/25	
R/O Close Date	Status
01/30/25	Reprint
Mileage In	Mileage Out
2975	2975
Service Advisor / Tag #	

	AMOUNT
#1 - MR MPI: PERFORM A MULTI POINT INSPECTION PERFORM A MULTI-P Tech: RANDY BRITO(113) Sub Total: Labor: .00 Parts: .00 Total: .00 COMPLETED MULTI POINT INSPECTION	
#2 - MR 300: BODY ELECTRICAL ELECTRICAL SYSTEMS DIAGNOSIS - C/S: CUSTOMER STATE S ONSTAR IS NOT WORKING Tech: RANDY BRITO(113) NO CODES IN SYSTEM. FOUND ONSTAR WORKING AT THIS TIME	Warranty
#3 - MR DIAG: PERFORM INITIAL DIAGNOSIS OF LISTED CONCERN(S). DI OTHER DIAGNOSIS - C/S: CUSTOMER STATES 2ND ROW OUT LET NOT WORKING Tech: RANDY BRITO(113) Ordered 13566299 :N-RECEPTACLE (09680-CKT) Qty: 1 FOUND OUTLET NOT WORKING PARTS ON ORDER	Warranty Warranty
#4 - MR CSVC: PERFORM SCHEDULED CERTIFIED SERVICE INCLUDING OIL Tech: RANDY BRITO(113) Installed 12735811 :SL-N-FILTER (01836-BOPCKT) Qty: 1 Installed 19432331 :N-OIL (08800-BOPCKT) Qty: 8 COMPLETED CERTIFIED SERVICE INCLUDING OIL CHANGE	Warranty Warranty Warranty

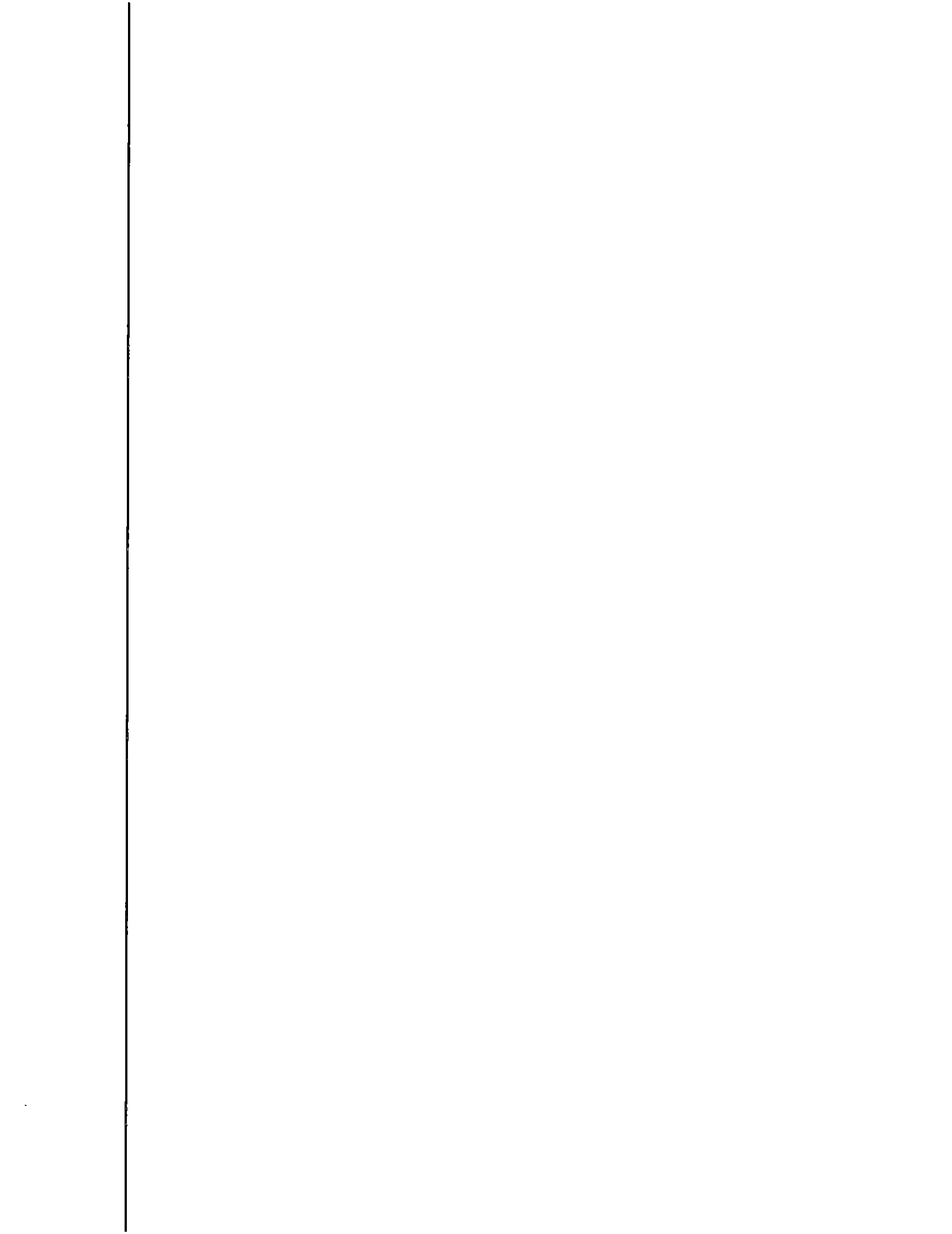
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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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X
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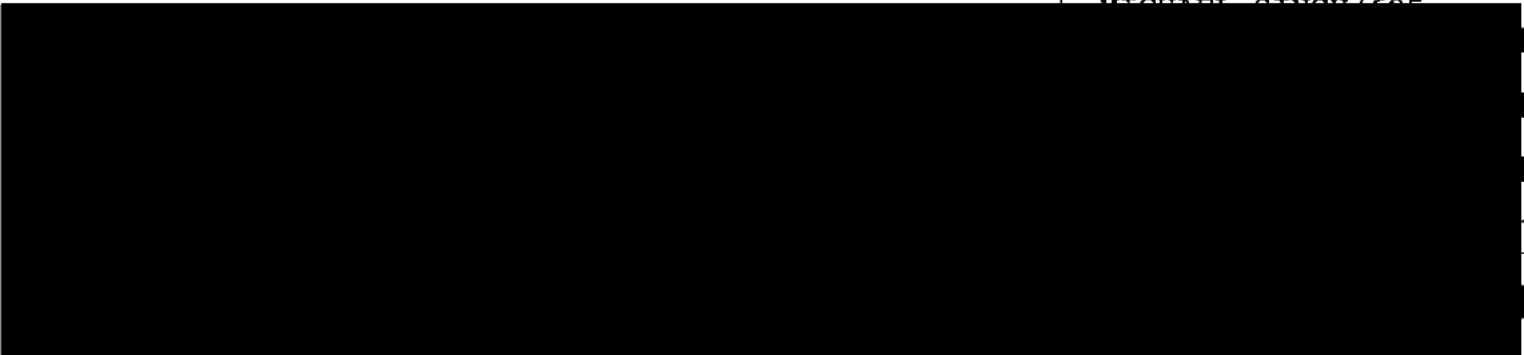


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R/O Open Date	01/31/25	
R/O Close Date	01/31/25	Status
Mileage In	3026	Mileage Out
		3026
Service Advisor / Tag #		



#1 - MR MPI: PERFORM A MULTI POINT INSPECTION PERFORM A
 MULTI-P
 Tech: DOMAGOJ SKORPANIC(107)
 Sub Total: Labor: .00 Parts: .00 Total: .00
 COMPLETED MULTI POINT INSPECTION

#2 - MR DECLINE: CUSTOMER PROVIDED ESTIMATE FOR NEEDED/RECOMM
 ENDED
 Tech: DOMAGOJ SKORPANIC(107)
 Sub Total: Labor: .00 Parts: .00 Total: .00

#3 - MR Customer Reports: CUSTOMER STATES NO SOUND COMING
 FROM SPEAKERS
 Tech: DOMAGOJ SKORPANIC(107)
 TECH NOTES SPEAKERS WORKING AT THIS TIME. FOUND
 NO DTC IN SYSTEM

Warranty

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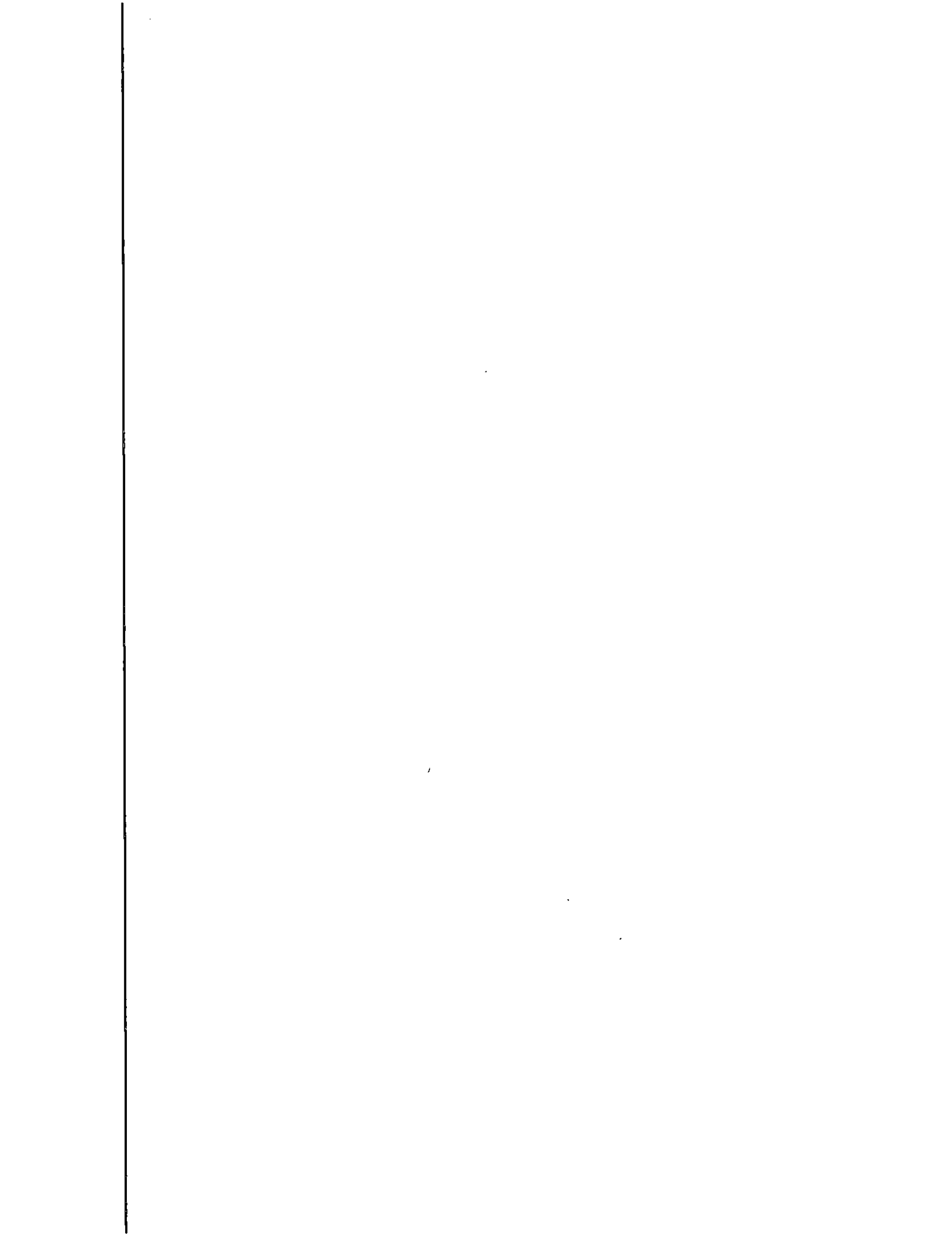
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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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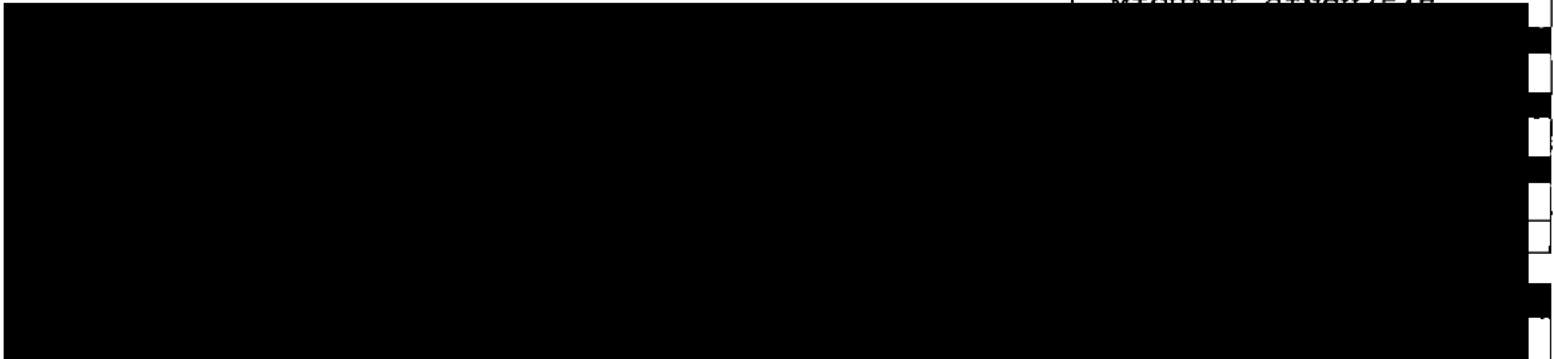


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R/O Open Date	R/O Number
02/10/25	
R/O Close Date	
02/11/25	Reprint
Mileage In	Mileage Out
3323	3323
Service Advisor / Tag #	



#1 - MR MPI: PERFORM A MULTI POINT INSPECTION PERFORM A
 MULTI-P
 Tech: RANDY BRITO(113)
 Sub Total: Labor: .00 Parts: .00 Total: .00
 COMPLETED MULTI POINT INSPECTION

#2 - MR DECLINE: CUSTOMER PROVIDED ESTIMATE FOR NEEDED/RECOMM
 ENDED
 Tech: RANDY BRITO(113)
 Sub Total: Labor: .00 Parts: .00 Total: .00

#3 - MR 300: BODY ELECTRICAL
 CUSTOMER STATES 2ND ROW OUTLET NOT WORKING
 Tech: RANDY BRITO(113)
 FOUND PLUG UNPLUGED.

Internal

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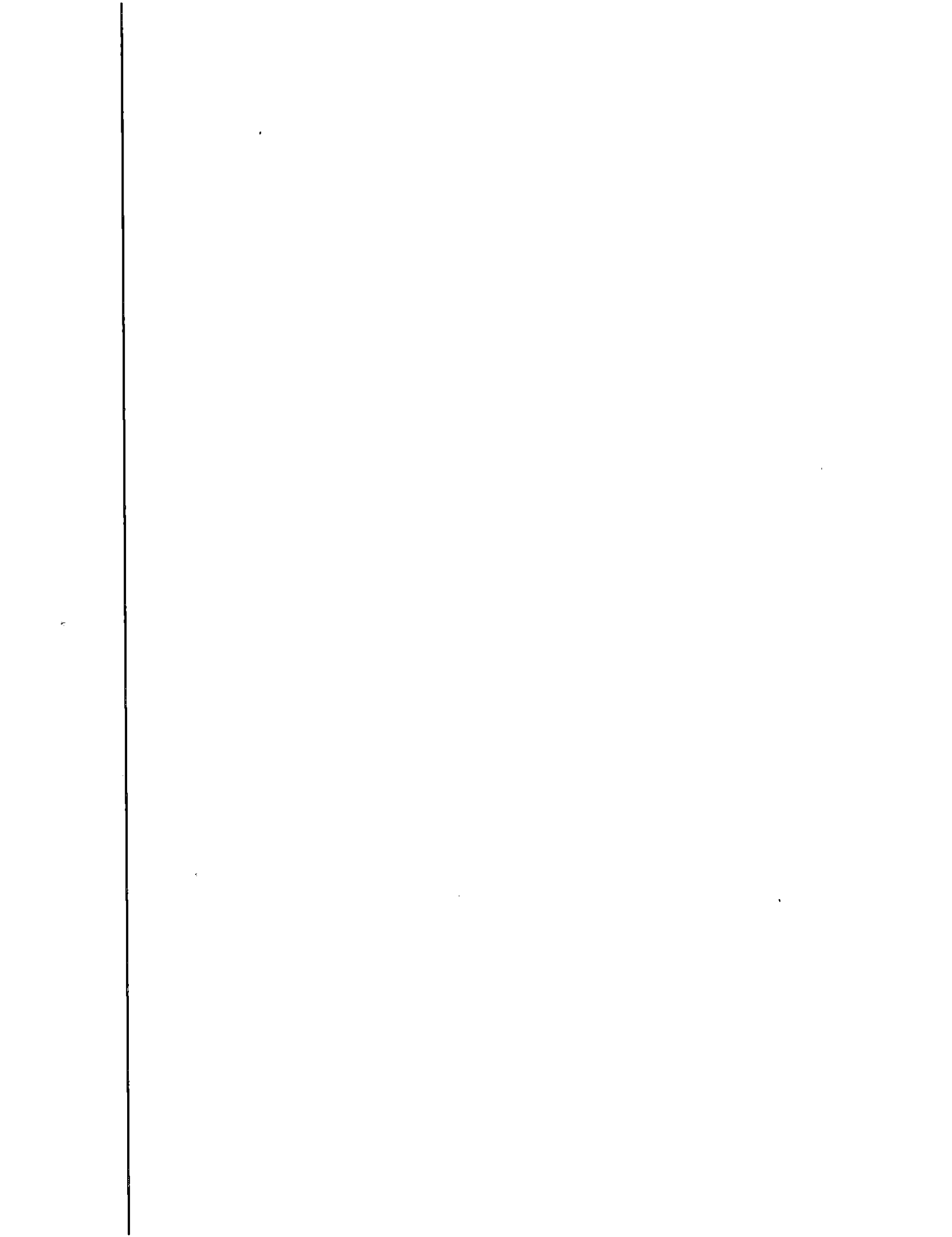
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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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R/O Open Date	R/O Number
08/25/25	
R/O Close Date	Status
10/15/25	Pre-Invoice
Mileage In	Mileage Out
11743	11750
Service Advisor / Tag #	
JEAN RAMIREZ	

#1 - MPVI: MPI TECH MUST CHECK CAR OUT AS PART OF THE JOB .
 NO FLAG TIME
 Tech: HOUSE TECH (996)
 Sub Total: .00

#2 - 400: STARTING AND CHARGING
 customer states vehicle does not start
 lights are shown on dash but vehicle doesn't
 Caused by
 Technician verified customer's concern and found
 vehicle wouldn't start. Technician checked fuse
 box and found it to be good. Technician attempted
 to manually turn the engine, engine spun.
 Technician checked and recharged the battery ,
 battery was severely discharged. Tech attempted
 to start engine, no crank no start. Tech checked
 wires, connectors, fuses for the starter, all
 were good. Technician found starter motor seemed
 to be burnt, odor of burnt starter was smelled.
 After starter replacement, technician was able to
 start the vehicle. Technician found engine was
 making a knocking noise when idling, also while
 accelerating. Technician removed the oil pan to
 inspect the crankshaft bearings. Tech found #5
 and #6 connecting rod bearings were siezed to the

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PARTS	
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SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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08/25/25	
R/O Close Date	Status
10/15/25	Pre-Invoice
Mileage In	Mileage Out
11743	11750
Service Advisor / Tag #	
JEAN RAMIREZ	



DESCRIPTION OF SERVICE AND PARTS	AMOUNT
crankshaft. Tech found metal debris particles inside the oil pan.	
Tech: RAMON RIVERA (115)	Warranty
Tech: RAMON RIVERA (115)	Warranty
Tech: RAMON RIVERA (115)	Warranty
Tech: RAMON RIVERA (115)	Warranty
Tech: KHABIBULLA ISMAILOV (120)	Warranty
Tech: KHABIBULLA ISMAILOV (120)	Warranty
Tech: KHABIBULLA ISMAILOV (120)	Warranty
Tech: KHABIBULLA ISMAILOV (120)	Warranty
Tech: RAMON RIVERA (115)	Warranty
Installed 12732343 :SL-N-STARTER (02041-CT) Qty: 1	Warranty
Installed 12740076 :N-ENGINE (00000-CT) Qty: 1	Warranty
Installed 85575818 :SL-*-N-RADIATOR (01219-CT) Qty: 1	Warranty
Installed 85724972 :SL-N-HOSE (01540-CT) Qty: 1	Warranty
Installed 12346290 :N-COOLANT (08800-BOPCKT) Qty: 2	Warranty
Installed 12726902 :SL-N-SEAL KIT (03331-CT) Qty: 2	Warranty
Installed 12703668 :SL-N-PIPE (03163-CT) Qty: 1	Warranty
Installed 12679463 :SL-N-PIPE (03163-CT) Qty: 1	Warranty
Installed 12679867 :SL-N-GASKET (03901-CT) Qty: 1	Warranty
Installed 12657093 :SL-N-GASKET (03270-CKT) Qty: 2	Warranty
Installed 11546600 :N-BOLT (03275-BPCKT) Qty: 10	Warranty
Installed 12658178 :SL-N-BELT KIT (01066-CT) Qty: 1	Warranty
Installed 12669858 :SL-N-BELT (01066-CT) Qty: 1	Warranty
Installed 22988272 :SL-N-RETAINER (01540-CT) Qty: 2	Warranty
Installed 12682391 :SL-N-GASKET (01079-CT) Qty: 2	Warranty
Installed 19432331 :N-OIL (08800-BOPCKT) Qty: 8	Warranty

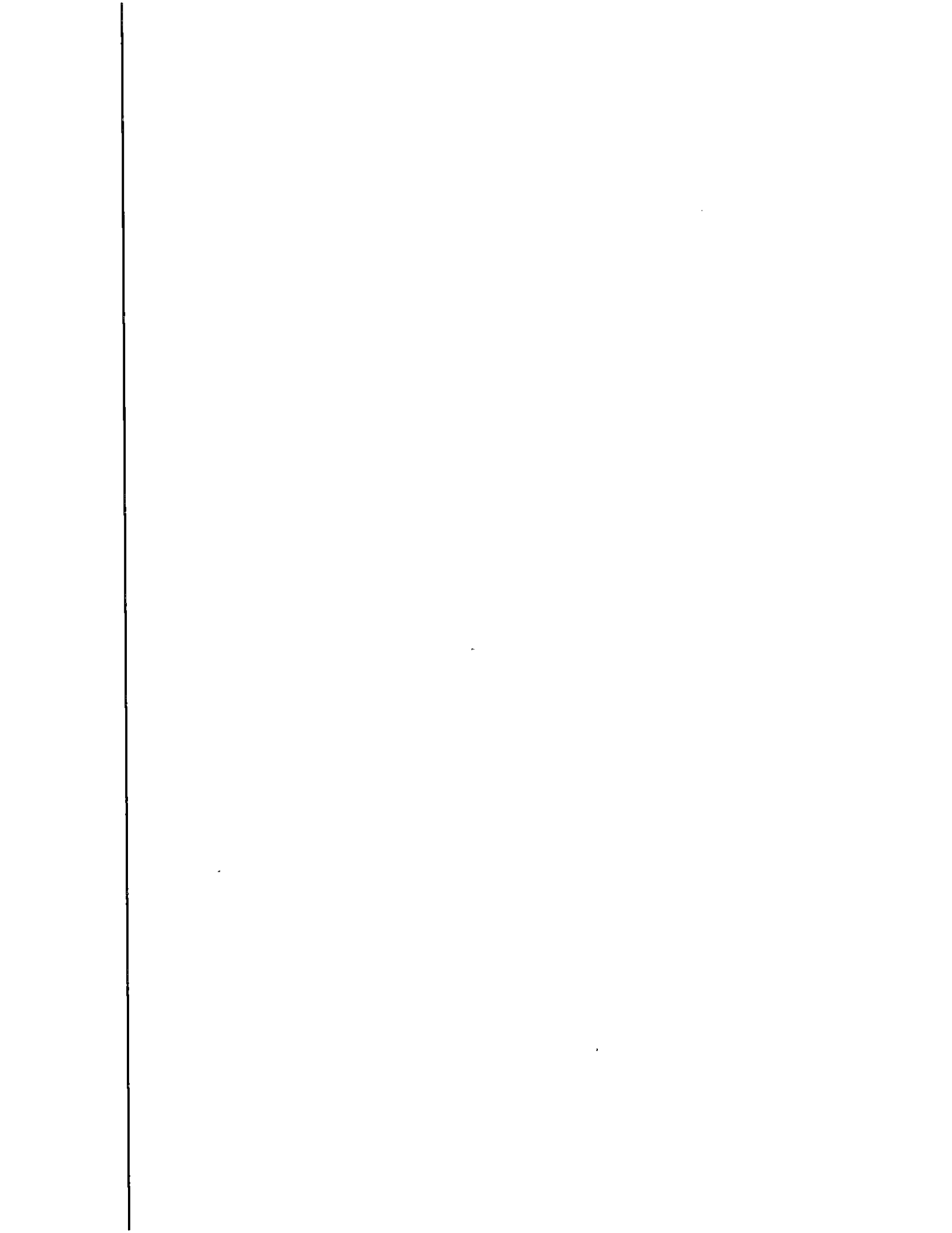
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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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R/O Close Date	10/15/25
Mileage In	11743
Mileage Out	11750
Service Advisor / Tag #	

2024	CHEVROLET	SUBURBAN	SUBN	GRAY
406497				

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
Installed 23129010 :SL-N-GASKET (01550-CT) Qty: 1	Warranty
Installed 24504031 :SL-N-SEAL (01516-BOPCKT) Qty: 1	Warranty
Installed 12626354 :SL-N-GASKET (03270-CT) Qty: 8	Warranty
Installed 15035747 :SL-N-SEAL (03611-CT) Qty: 1	Warranty
Installed 15032594 :N-NUT (03613-BOPCKT) Qty: 6	Warranty
Installed 85628205 :SL-N-SEAL (04128-BCKT) Qty: 1	Warranty
Installed 85639955 :SL-N-SEAL (04128-CT) Qty: 2	Warranty
Installed 13579646 :SL-N-SEAL (09222-BOPCKT) Qty: 2	Warranty
Installed 13579648 :SL-N-SEAL (09222-BOPCKT) Qty: 2	Warranty
Installed 13579649 :SL-N-SEAL (09190-BOPCKT) Qty: 2	Warranty
Installed 15077362 :SL-N-SEAL (03611-CT) Qty: 1	Warranty
Installed 11549180 :SL-N-BOLT (00002-CT) 1 Qty: 6	Warranty
Installed 11589264 :N-STUD (08981-BOPCKT) Qty: 3	Warranty
Installed 12735811 :SL-N-FILTER (01836-BOPCKT) Qty: 1	Warranty
technician replaced engine	
technician replaced all necessary gaskets and seals related to the repairs	
technician recovered and recharged A/C system	
old engine #N1242604MGPX0384	
new engine #N1252584N44X0216	
labor op #4067490	

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LABOR	.00
PARTS	.00
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	.00

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