

CUSTOMER #: 106432



\*INVOICE\*

DUPLICATE 1  
PAGE 1

CASTLE BUICK GMC  
7400 W. Cermak Rd. North  
Riverside, IL 60546

SERVICE ADVISOR  
VIN

WHITE	19	CHEVROLET SILVERADO							
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE		
23MAR24 DD			17:00 02JUL25		199.95	CASH	03JUL25		
R.O. OPENED	READY	OPTIONS: SOLD-STK:BK2026 DLR:110232 ENG:6.2_Liter							
14:53 02JUL25	17:12 03JUL25								

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A PERFORM MULTI POINT VISUAL INSPECTION  
 MPI PERFORM MULTI POINT VISUAL INSPECTION  
 110009 C  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
 \*\*\*\*\*

B CUSTOMER STATES CHECK ENGINE LIGHT IS ON - ENGINE REDUCED MESSAGE,  
 SERVICE ESC, SERVICE PARKING BRAKE MESSAGES APPEARING ON DASH  
 CHECK AND ADVISE  
 CAUSE: FOUND CYLINDER #7 MISFIRE. UPON FURTHER INSPECTION REMOVED #7  
 SPARK PLUG AND FOUND EXCESSIVE OIL ON TIP.  
 CEL RECOMMENDED ADDITIONAL TEAR DOWN TO FIND  
 CAUSE OF EXCESSIVE OIL IN CYLINDER #7.  
 CUSTOMER DECLINED AT THI TIME.  
 110009 C

1 19459511 2270CT (S) SPARK PLUG 174.87 174.87  
 PARTS: 27.92 LABOR: 174.87 OTHER: 0.00 TOTAL LINE B: 202.79  
 \*\*\*\*\*

ESTIMATE: 199.95 02JUL25 14:53 SA: 112393  
 CONTACT: \*\*\*\*\*

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER 3.97

COMPANY NAME	FIDELITY CAR CARE	FIDELITY WARRANTY
COMPANY PHONE		
POLICY NUMBER	0079082776	P00079082777
POLICY TERM	24	60
EFFECTIVE DATE	23 MAR 2024	23 MAR 2024
DEDUCTIBLE	0.00	100.00
MILEAGE LIMIT		

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Original Estimate	Total Additional Cost	Approved By/Telephone	Date & Time
\$	\$		
Revised Estimate			
\$			

*SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
We have added a charge equal to 9.25% of the total cost of labor and parts, not to exceed \$33.96, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE  
 Non-GM Parts/Accessories installed by the Dealer; Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.



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DUPLICATE 1  
PAGE 2

CASTLE BUICK GMC  
7400 W. Cermak Rd. North  
Riverside, IL 60546

SERVICE ADVISOR: [REDACTED]

WHITE	19	CHEVROLET SILVERADO	VIN	LICENSE	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
23MAR24 DD			17:00 02JUL25		199.95	CASH
R.O. OPENED	READY	OPTIONS:	SOLD-STK: BK2026 DLR: 110232 ENG: 6.2_Liter			
14:53 02JUL25	17:12 03JUL25					03JUL25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
BEGIN MILES					43083		
END MILES					60000		
COMPONENTS				43101			

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

0  
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Original Estimate	Total Additional Cost	Approved By/Telephone	Date & Time
\$	\$		
Revised Estimate	\$		

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DATE \_\_\_\_\_ CUSTOMER SIGNATURE \_\_\_\_\_ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE \_\_\_\_\_

*SHOP SUPPLY COSTS:	DESCRIPTION	TOTALS
We have added a charge equal to 9.25% of the total cost of labor and parts, not to exceed \$33.96, to the Repair Order for shop supplies used in connection with this repair.	LABOR AMOUNT	174.87
	PARTS AMOUNT	27.92
	GAS, OIL, LUBE	0.00
	SUBLET AMOUNT	0.00
	MISC. CHARGES *	3.97
	TOTAL CHARGES	206.76
	LESS INSURANCE	0.00
	SALES TAX	3.19
	PLEASE PAY THIS AMOUNT	209.95

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Customer Signature: \_\_\_\_\_



\*INVOICE\*

PAGE 3

CASTLE BUICK GMC  
7400 W. Cermak Rd, North  
Riverside, IL 60546

SERVICE ADVISOR: [REDACTED]  
VIN [REDACTED]

WHITE	19	CHEVROLET SILVERADO	PROMISED	PO NO.	RATE	PAYMENT	MILEAGE IN / OUT	TAG
DEL. DATE	PROD. DATE	WARR. EXP.	17:00 07JUL25		199.95	EXT	51218/51228	[REDACTED]
23MAR24 DD								
R.O. OPENED	READY		OPTIONS:	SOLD-STK: BK2026 DLR:110232 ENG:6.2_Liter				
15:28 07JUL25	12:06 21AUG25							
LINE OPCODE	TECH	TYPE	HOURS		LIST	NET		TOTAL
END MILES					60000			
COMPONENTS								

FIDELITY EXTENDED WARRANTY.  
 AUTHORIZATION# W1874289A  
 REFERENDE# 106432 PARTS  
 \$4390.31, LABOR \$6,258.43, TAX  
 \$439.03. TOTAL AMOUNT  
 AUTHORIZED \$11,087.77.  
 CUSTOMER HAS A \$100.00 DED.  
 REIMBURSE AMOUNT OF  
 \$10,987.77. CUSTOMER TO PAY  
 DIFFERENCE IN PARTS AND LABOR  
 NOT COVERED BY FIDELITY. TEAR  
 DOWN AUTHORIZED BY CUSTOMER.  
 TOTAL OWED BY CUSTOMER WITH  
 DEDUCTIBLE IS \$1,705.15.

PAID  
AUG 21 2025

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Original Estimate	Total Additional Cost	Approved By/Telephone	Date & Time	DESCRIPTION	TOTALS		
\$	\$			LABOR AMOUNT	7538.12		
Revised Estimate	\$			PARTS AMOUNT	4663.23		
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DATE	CUSTOMER SIGNATURE	AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE		SUBLET AMOUNT	0.00		
				MISC. CHARGES *	25.25		
				TOTAL CHARGES	12226.60		
				LESS INSURANCE	10987.77		
				SALES TAX	466.32		
				PLEASE PAY THIS AMOUNT	1705.15		

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Customer Signature: \_\_\_\_\_



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PAGE 1

CASTLE BUICK GMC  
7400 W. Cermak Rd. North  
Riverside, IL 60546  
708.442.7100

SERVICE ADVISOR: [REDACTED]  
VIN [REDACTED]

DEL. DATE	19	CHEVROLET SILVERADO	PROMISE	51218/51228	TAG
23MAR24 DD					
R.O. OPENED	READY	17:00 07JUL25			
15:28 07JUL25	12:06 21AUG25	OPTIONS:	SOLD-STK: BK2026	DLR: 110232	ENG: 6.2_Liter

LINE	OPCODE	TECH	TYPE	HOURS	DESCRIPTION	LIST	NET	TOTAL
A					CUSTOMER STATES CHECK ENGINE LIGHT IS ON			
					MISC CUSTOMER STATES CHECK ENGINE LIGHT IS ON			
					110009CPEXT			
					1 19420611 0000CT REMANUFACTURED ENGINE	3610.52	7538.12	7538.12
					CORE CHARGE C			
					2 12657093 3270CKT (S) GASKET		3610.52	3610.52
					1 15035747 3611CT (S) SEAL		7000.00	7000.00
					1 15077362 3611CT (S) SEAL			
					10 11546600 3275BPCKT BOLT			
					8 12626354 3270CT (S) GASKET			
					1 12677002 3163CT (S) PIPE			
					1 12679463 3163CT (S) PIPE			
					2 19432442 3331CKT (S) SEAL KIT			
					1 13579646 9222BOPCKT (S) SEAL			
					1 13579648 9222BOPCKT (S) SEAL			
					1 13579649 9190BOPCKT (S) SEAL			
					2 12682391 1079CT (S) GASKET			
					1 12669858 1066CT (S) BELT			
					1 12658178 1066CT (S) BELT KIT			
					8 11548998 0002CT (S) BOLT			
					6 11549180 0002CT (S) BOLT			
					8 19259487 0W20 DEXOS			
					2 12346290 8800BOPCKT COOLANT			
					1 23129010 1550CT (S) GASKET			
					6 11588468 4115BOPCKT (S) BOLT			
					-1 19420611 0000CT CORE RETURN			
					PARTS: 4390.31 LABOR: 7538.12 OTHER: 7000.00			
					0.00 TOTAL LINE A:			-7000.00
								11928.43

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

INFORMATION REDACTED  
PURSUANT TO THE FREEDOM OF  
INFORMATION ACT (FOIA), 5 U.S.C.  
552(B)(6)

SCANNED FOR DTC'S AND FOUND P0300. CHECKED AND FOUND CYLINDER 7 IS MISFIRING. PULLED THE SPARK PLUG AND FOUND IT WAS OIL FOULED. RECOMMENDED ENGINE REPLACEMENT. EXTENDED WARRANTY COMPANY REQUESTED TEAR DOWN TO CAUSE OF FAILURE- PISTON RINGS ON CYLINDER 7. DURING TEAR

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\*SHOP SUPPLY COSTS:  
We have added a charge equal to 9.25% of the total cost of parts, not to exceed \$41.97, to the Repair Order for shop supplies used in connection with this repair.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

Original Estimate	Total Additional Cost	Approved By/Telephone	Date & Time
\$	\$		
Revised Estimate	\$		
\$	\$		

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Customer Signature: \_\_\_\_\_



INVOICE\*

PAGE 2

CASTLE BUICK GMC
7400 W. Cermak Rd. North
Riverside, IL 60513

SERVICE ADVISOR:
VIN

Table with columns: DEL. DATE, PROD. DATE, WARR. EXP., PROMISE, MILEAGE IN / OUT, TAG, R.O. OPENED, READY, 17:00 07JUL25, RATE, PAYMENT, INV. DATE, 15:28 07JUL25, 12:06 21AUG25, OPTIONS: SOLD-STK: BK2026 DLR: 110232 ENG: 6.2 Liter

DOWN FOUND CYLINDER 7 IS HEAVILY SCORED AND IS NOT REPAIRABLE. COMPANY OK'D ENGINE REPLACEMENT. ORDERED ALL NECESSARY PARTS FOR AN ENGINE REPLACEMENT. INSTALLED NEW ENGINE WITH ALL ASSOCIATED PARTS. PERFORMED PRELUBE PROCEDURE, CHARGED A/C SYSTEM, FILLED OIL LEVEL, AND FILLED AND BLED COOLING SYSTEM. PERFORMED THROTTLE BODY RESET AND CRANKSHAFT POSITION LEARN.

Table with columns: LIST, NET, TOTAL. Includes items like B PERFORM MULTI POINT VISUAL INSPECTION, MPI PERFORM MULTI POINT VISUAL INSPECTION, 1 11569956 0669BPCKT (S) BOLT, 8 19459511 2270CT (S) SPARK PLUG, 1 12623437 0736CKT (S) GASKET, 1 12735811 1836BOPCKT (S) FILTER, 272.92 LABOR, 0.00 OTHER, 0.00 TOTAL LINE B: 272.92

ESTIMATE: 2,300.00
CONTACT: 07JUL25 15:28 SA: 119163

CUSTOMER PAY SHOP CHARGE FOR REPAIR ORDER

Table with columns: COMPANY NAME, COMPANY PHONE, POLICY NUMBER, POLICY TERM, EFFECTIVE DATE, DEDUCTIBLE, MILEAGE LIMIT, BEGIN MILES. Includes FIDELITY CAR CARE, FIDELITY WARRANTY, 0079082776, P00079082777, 24, 60, 23 MAR 2024, 0.00, 100.00, 43101, 43083

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Table with columns: Original Estimate, Total Additional Cost, Approved By/Telephone, Date & Time. Includes Revised Estimate.

Table with columns: DESCRIPTION, TOTALS. Includes SHOP SUPPLY COSTS, LABOR AMOUNT, PARTS AMOUNT, GAS, OIL, LUBE, SUBLET AMOUNT, MISC. CHARGES \*, TOTAL CHARGES, LESS INSURANCE, SALES TAX, PLEASE PAY THIS AMOUNT

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