



CAPITOL CHEVROLET

905 Capitol Expressway Auto Mall
 San Jose, CA 95136
 Main (408) 266-4000
 Service Direct (408) 445-7250
 www.dgdg.com

CUSTOMER #: [REDACTED]

INVOICE

PAGE 1

EPA # CAR000363465 BAR # ARD00286852

SAN JOSE, CA [REDACTED]
 HOME: [REDACTED] CONT [REDACTED]
 BUS: [REDACTED] CELI [REDACTED]

SERVICE ADVISOR: 1138577 STEVEN SILVEIRA

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
Silver	20	GMC SIERRA 1500	[REDACTED]	25381B3	44137/44139	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
23SEP20 DD			17:30 02SEP25		0.00	CASH	03SEP25
R.O. OPENED		READY	OPTIONS: 1) ALLY XTDD & MAINT 800-631-5590				
10:35 02SEP25		12:25 03SEP25					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A CUSTOMER STATES TICKING NOISE COMING FROM ENGINE
 CAUSE: PERFORMED COMPLIMENTARY INITIAL INSPECTION
 DIAG CUSTOMER REQUESTS TO PERFORM DIAGNOSIS FOR
 CONCERN CHECK AND ADVISE
 19272 ISP (N/C)
 1 12695634 (S) INSULATOR (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

44137 Confirmed a couple of noises with the field engineer Jim Trost (FSC), Noted insolation foam pad ordered. Recorded sound from engine on cold start up. Removed engine intake manifold, and existing faulty very hard fuel pump, injector sound insulator foam insert assembly. Installed new, soft, more pliable, under intake sound insulation foam insert assembly. Installed the engine intake manifold. Started engine and recorded the sound on a "cold" start scenario. Compared the decibel levels of "before" and "after" insulation foam insert installed respectively... second recording quieter. Remaining engine sound taking place has been deemed "acceptable" and "normal" engine sounds and levels by the FSC Jim Trost.

B** DURING INSPECTION TECH FOUND THROTTLE ACTUATOR CONTROL CONNECTOR NOT STAYING IN PLACE.

CAUSE: PERFORMED COMPLIMENTARY INITIAL INSPECTION
 DIAG CUSTOMER REQUESTS TO PERFORM DIAGNOSIS FOR
 CONCERN CHECK AND ADVISE

19272 ISP (N/C)

1 19352911 (S) CONNECTOR KIT (N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

44137 Confirmed that the TAC (Throttle Actuator Control) module connector is not "locking" when plugged in. FSC noted that the TAC module connector is not properly staying in it's OEM plug in position. Noted the CPA (Connector Position Assurance) tab is not holding the connector in it the locked in position. Noted the service connector GM PART #19352911 as per GM doc [REDACTED] FSC stated he wanted that connector replaced. Removed the faulty TAC connector assembly. Soldered

Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS:	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____					ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED. <input type="checkbox"/> Some Parts Not Returnable	GAS, OIL, LUBE	
						SALES TAX	
						PLEASE PAY THIS AMOUNT	

NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.



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and shink wrapped the new connector in place; GM grid location: D-6 GM doc.#5218927. Test drove vehicle for extended period upon completion of new TAC connector installation.... no codes, no DIC messages. Technician #19272 Robert Mayes.



Original Estimate (Parts & Labor)	Total Additional Cost Authorized	Approved By:	Date & Time	Authorization Obtained By:	*HAZARDOUS WASTE DISPOSAL COSTS:	DESCRIPTION	TOTALS
\$	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)	We have added this charge to cover costs associated with the handling, management and disposal of toxic wastes or hazardous substances under California and Federal Law.	LABOR AMOUNT	0.00
Revised Estimate	\$			<input type="checkbox"/> Telephone <input type="checkbox"/> Fax (See Attached) <input type="checkbox"/> E-mail (See Attached)		PARTS AMOUNT	0.00
<input type="checkbox"/> Tire pressure check/inflation service was performed. RF _____ psi LF _____ psi RR _____ psi LR _____ psi <input type="checkbox"/> Customer declined tire pressure check/inflation service. Initials _____						GAS, OIL, LUBE	0.00
By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. If payment is made by credit card, the total will be charged by our dealership to your credit card, plus a 3% credit card surcharge charged by our payment processing merchant.						SUBLET AMOUNT	0.00
DATE _____ CUSTOMER SIGNATURE _____ AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE _____						WASTE DISPOSAL COSTS *	0.00
					<input type="checkbox"/> Some Parts Not Returnable	TOTAL CHARGES	0.00
						LESS INSURANCE	0.00
						SALES TAX	0.00
						PLEASE PAY THIS AMOUNT	0.00

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