

REPAIR ORDER DETAIL

Repair Order Information

VIN: [REDACTED]	Repair Order Number: [REDACTED]	Service Order Open Date: May 7, 2025
Dealer BAC: 178465	Repair Order Type: Service	Service Order Closed Date: Aug 25, 2025

Customer Information

First Name: [REDACTED]	Home Phone: [REDACTED]	Address: [REDACTED]
Last Name: [REDACTED]	Work Phone: ---	City: APEX
Account: ---	Cell Phone: [REDACTED]	State: NC
Customer Number: [REDACTED]	Email Address: [REDACTED]	Zip Code: [REDACTED]

Service Contact

Advisor ID: 04343	Advisor Full Name: ARIEL WALL
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Vehicle Information

Year: 2021	Make: Cadillac	Model: Escalade ESV
Merchandise Model Code: --	Odometer: 66209	Delivery Date: Dec 31, 1899

Payment Information

Customer Pay Amount Subtotal: 0.0	Warranty Amount Subtotal: 11806.95	Internal Amount Subtotal: 0.0	Repair Order Amount Subtotal: 11806.95
DMS Reported Customer Pay Subtotal: 0.0	DMS Reported Warranty Amount Subtotal: 11806.95	DMS Reported Internal Subtotal: 0.0	DMS Reported Repair Order Amount Total: 11806.95

Labor Information

Filter Results:

Invoice Line Item	Department Type	Event Repair Labor Type 3	DMS Operation Code	DMS Operation Description	Standard Operation Code	Labor Amount
1	Service	Warranty	04CDZ04	DRIVEABILITY	3200	4538.7
2	Service	Warranty	00CDZ0SAFTEY	MULTI POINT INSPECT	0108	0.0
3	Service	Internal pay	18CDZZBATTERY1	BATTERY CONCERN	0600	0.0

Parts Information

Filter Results:

Invoice Line Item	Event Repair Labor Type 2	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
1	Warranty	19420611	CORE RETURN	7000.0	7000.0	-1
1	Warranty	85575818	RADIATOR 1.219 *	102.72	196.53	1
1	Warranty	19421435	DYE 8.800	7.78	15.29	1
1	Warranty	19420611	REMAN ENG 0.000	10249.47	13217.21	1
1	Warranty	12669858	BELT 1.066	38.76	74.16	1
1	Warranty	12658178	BELT KIT 1.066	48.35	92.51	1
1	Warranty	13579648	SEAL 9.222	9.43	18.04	2
1	Warranty	13579649	SEAL 9.190	10.25	19.61	1
1	Warranty	11549180	BOLT 0.002	0.57	1.09	6
1	Warranty	23129010	GASKET 1.550	5.35	10.24	1
1	Warranty	22988272	RETAINER 1.540	1.69	3.23	2
1	Warranty	12679463	PIPE 3.163	9.67	22.62	1
1	Warranty	12703668	PIPE 3.163	15.41	29.48	1
1	Warranty	19432442	SEAL KIT 3.331	10.28	20.74	2
1	Warranty	12679867	GASKET 3.901	0.64	2.22	1
1	Warranty	24504031	SEAL 1.516	10.19	19.5	1
1	Warranty	19432334	OIL 0W20 8.800	4.86	9.3	8
1	Warranty	12346290	COOLANT 8.800	15.15	28.99	2
1	Warranty	11569956	BOLT 0.669	3.79	7.25	8
1	Warranty	13579646	SEAL 9.222	10.83	20.72	1
1	Warranty	15032594	NUT 3.613	4.0	7.65	6
1	Warranty	15035747	SEAL 3.611	13.17	25.2	1
1	Warranty	15077362	SEAL 3.611	12.47	23.86	1
1	Warranty	12626354	GASKET 3.270	2.25	4.3	8
1	Warranty	12682391	GASKET 1.079	0.69	1.07	2
1	Warranty	85639955	SEAL 4.128	4.1	1.45	2
1	Warranty	11546600	BOLT 3.275	5.6	10.71	10
1	Warranty	12657093	GASKET 3.270	11.0	22.1	2