



KAR AUTO GROUP of DECORAH INC.

1815 State Hwy 9 E

Decorah, IA 52101

www.karautogroup.com

Mabel, MN Phone (H): Phone (C): Email:		Phone (W): Phone Oth:	A/R Number: Customer Number: PO Number: Auth Number:	Inv. Num 1 Printed: SEP 19 25 4:29 PM Copy # 1 Date Opened: 05/27/25 Date Notified: 09/19/25 Date Delivered: Date Complete:
Year/Make/Model: 2019 Chevrolet Silverado 1500 VIN: License Number: Stock Number: Tag Number:		Color: Mileage In: 121814 Mileage Out: 121896	Service Writer: 8518 Estimate Amount: \$ 9828.61 Terms & Conditions: Type of Sale: Retail	
			Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
-------------	--------	---------	-------	-----------	-------------

1. Customer statement of problem

Customer States ENGINE NOISE

1 - Cause/Action to Take

THER IS A LOT OF LOUD LOW END ENGINE KNOCK. CODES P0302 AND P0300.CRANK BEARINGS HAVE FAILED ANS THE ENGINE WILL NEED TO BE REPLACED.

1 - Correction/Action Taken

RECOVERED AC
 REMOVED ALL COMPENENTS TO REMOVE ENGINE
 REMOVED ENGINE
 TRANSFERED ALL PARTS TO NEW ENGINE
 INSTALLED NEW SPARK PLUGS
 REPLACED ALL NECESSARY SEALS
 REINSTALLED ENGINE
 REINSTALLED ALL PARTS REMOVED
 REPLACED RADIATOR
 VAC FILLED COOLING SYSTEM
 FILLED WITH OIL
 PERFORMED CRANK RELEARN
 RECHARGE AC
 1 OZ OIL
 0-20 DEXOS 8QT
 PF 63
 BC X2

3720.00

Part Number	Failed	Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
19420611		REMANUFAC	1	1	3610.52	3610.52	
15077362		SEAL	1	1	21.87	21.87	
12626354		GASKET	8	8	3.95	31.60	
12657093		GASKET	2	2	20.26	40.52	
12677002		PIPE	1	1	93.57	93.57	
12679463		PIPE	1	1	23.62	23.62	



KAR AUTO GROUP of DECORAH INC.

1815 State Hwy 9 E

Decorah, IA 52101

www.karautogroup.com

Mabel, MN Phone (H): Phone (C): Email:		Phone (W): Phone Oth:	A/R Number: Customer Number: PO Number: Auth Number:	Inv. Num Printed: SEP 19 25 4:29 PM Copy # 1 Date Opened: 05/27/25 Date Notified: 09/19/25 Date Delivered: Date Complete:
Year/Make/Model: 2019 Chevrolet Silverado 1500 VIN: License Number: Stock Number: Tag Number:		Color: Mileage In: 121814 Mileage Out: 121896	Service Writer: 8518 Estimate Amount: \$ 9828.61 Terms & Conditions: Type of Sale: Retail	Customer Signature

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
86788215					
85575814					
12679867					
19432442					
15035747					
12691785					
11546600					
11549180					
12658178					
12669858					
12682391					
13579648					
13579649					
19432334					
12346290					
12731742					
24504031					
19459511					
12623437					
85608074					
22988272					
11548998					
HOSE	1	1	176.45	176.45	
*RADIATOR	1	1	541.95	541.95	
GASKET	1	1	2.03	2.03	
SEAL KIT	2	2	21.68	43.36	
SEAL	1	1	23.11	23.11	
TUBE	1	1	18.56	18.56	
BOLT	10	10	9.33	93.30	
BOLT	6	6	1.00	6.00	
BELT KIT	1	1	94.33	94.33	
BELT	1	1	75.63	75.63	
GASKET	2	2	1.12	2.24	
SEAL	1	1	18.86	18.86	
SEAL	1	1	20.50	20.50	
BULK 0W20 OIL	1	1	9.63	9.63	
DEXCOOL COOLANT	2	2	30.30	60.60	
FILTER PF63	1	1	9.93	9.93	
SEAL	1	1	17.88	17.88	
SPARK PLU	8	8	17.18	137.44	
GASKET	1	1	14.53	14.53	
MOUNT	1	1	131.24	131.24	
RETAINER	2	2	2.96	5.92	
BOLT	8	8	5.58	44.64	
Sub Total Parts					5369.83
SubTotal Job # 1					9089.83

2. Customer statement of problem

Customer states: "SERVICE ENGINE SOON" LIGHT IS ON.

1 - Cause/Action to Take

SES - RELATED TO LINE 1

1 - Correction/Action Taken

Sub Total Parts	0.00
SubTotal Job # 2	0.00



KAR AUTO GROUP of DECORAH INC.

1815 State Hwy 9 E

Decorah, IA 52101

www.karautogroup.com

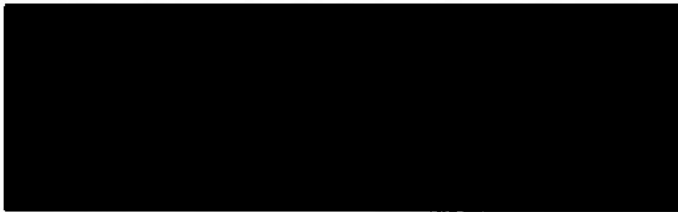
Mabel, MN Phone (H): Phone (C): Email:		Phone (W): Phone Oth:	A/R Number: Customer Number: PO Number: Auth Number:	Inv. Num Printed: SEP 19 25 4:29 PM Copy # 1 Date Opened: 05/27/25 Date Notified: 09/19/25 Date Delivered: Date Complete:
Year/Make/Model: 2019 Chevrolet Silverado 1500 VIN: License Number: Color: Stock Number: Mileage In: 121814 Tag Number: Mileage Out: 121896		Service Writer: 8518 Estimate Amount: \$ 9828.61 Terms & Conditions: Type of Sale: Retail		
			Customer Signature	

Description	QtyOrd	Qty Del	Price	Ext Total	Grand Total
<u>Miscellaneous Charges and Deductions For All Jobs</u>					
Supplies and Disposal Fees					24.96
				Total Labor	3,720.00
				Total Parts	5,369.83
				Total Sublet	0.00
				Misc. Chrgs	24.96
				Car Rental	0.00
				Freight	77.53
				Deductible	0.00
				Special Tax	0.00
				Haz Mat Chrg	0.00
				Sales Tax	636.29
				AMOUNT DUE	9,828.61



Date: 9/19/2025 4:40:42 PM
User: Woods, Jason
Department: Service
Amount: \$8,828.61

Customer: [REDACTED]
Operation: Sale
Type: Repair Order Number
Invoice # / Reference: [REDACTED]
Brand / Last 4 / Exp. Date: MasterCard / [REDACTED]
Auth Code / Trans ID: [REDACTED]
EMV: [REDACTED]
Source / Method: Card Present / Chip



Signature

Transaction processed securely by Dealer Pay

Thanks for your business!

KAR Auto Group
1815 IA-9

Decorah, IA 52101
563-382-3619

AID: [REDACTED]
APPLAB: CAPITAL ONE
APPN:
CVM: SIGN
TSI: [REDACTED]
TVR: [REDACTED]