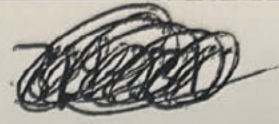


[REDACTED]			Home Phone	R/O Open Date	R/O Number
[REDACTED]			[REDACTED]	5/19/25	[REDACTED]
TRAER, IA			Work Phone	Time Received	Time Promised
[REDACTED]			[REDACTED]	9:43	5/19 17:00
[REDACTED]			Key Tag #	Current Mileage	Mileage Out
[REDACTED]			6099	24637	[REDACTED]
Year	Make	Model	Body	Engine Code	Service Advisor
2024	GMC	SIERRA 1500	4WD CREW CAB	L87	STEVE HARKI
Vehicle Identification Number		Color	License Number	Delivery Date	In-Service Date
[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]

#1 - 110: ENGINE MINOR
 CUSTOMER STATES THE VEHICLE IS RUNNING ROUGH AND
 IS KNOCKING.



W
W
W

#2 - MPVI: COMPLETE INSPECTION PER MULTI POINT INSPECTION FOR
 M

C
C

Original Estimate: .00

Labor of 406.7490

Parts as of now

4WD 18.6

Diag 1.0

AC 1.2

x1.5 4.3

3,679.75

30.1 Labor

x 124.75 = 3905.48

= \$ 7,585.23

← PART RETURNED
 DATE _____ BY _____

Reunite
 Start date
 8-5-25

Talk with
 KM km Roadside
 Delish

Hertz

GM Vett 5-14-25

PA Sent in 6-28-25

New Engine #

L87 N44

251790081

12740076 830107152 1110000000000X

N1251744N44X0081

OLD Engine #

L87

241850680 M6P

12706104 830107152 1110000000000X

N1241854M6PX0680

Service Manager

CASE #

Verified noise from engine, Verified proper oil level, Removed filter and inspected condition found filter to be filled with metal debris from internal engine failure Recommend engine

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R. O. N	TIME	OFF
	1.0			ON

STRAIGHT TIME (HRS.)	FLAT RATE PRICE	R. O. N	TIME	OFF
	2.5			ON
	1.0			ON
	3.0			ON
	3.6			ON
	4.0			ON
	5.7			ON

STRAIGHT TIME (HRS.)	FLAT RATE PRICE
	9.3

Replaced engine, performed prelube, Recharged A/C Filled cooling system test drive vehicle OK

VIN: [REDACTED]

Date: 5/19/2025 9:26:04 AM

DTCs Read

Code	Description	Failure Code	Status
P0324	Knock Sensor System Performance	0x00	
U0101	Lost Communication with Transmission Control Module	0x00	Active
U0146	Lost Communication with Central Gateway Module	0x00	Active
U0216	Lost Communication with Window Switch - Passenger	0x00	Active
U0217	Lost Communication with Window Switch - Left Rear	0x00	Active
U0218	Lost Communication with Window Switch - Right Rear	0x00	Active
U0222	Lost Communication with Window Motor - Driver	0x00	Active
U0223	Lost Communication with Window Motor - Passenger	0x00	Active
U0265	Lost Communication with Camera Module - Front	0x00	Active
U1503	Body Control Module Local Interconnect Network 4	0x00	Active
U1616	Lost Communication with Image Processing Module 1 - Processor 1 on CAN Bus 8	0x00	Active
U3000	Control Module System Operating Obstruction	0x97	Active
U3000	Control Module Watchdog/Safety Controller Malfunction	0x47	Active

Business Review

TECH VERIFIED NOISE FROM ENGINE. VEHICLE HAS PROPER OIL LEVEL, FRESH OIL FILTER AND INSPECTED CONDITION. POUND FILTER TO BE FILLED WITH METAL DEBRIS. ENGINE HAS INTERNAL FAILURE. METAL RAN THROUGH ENGINE. NEEDS NEW ENGINE. APPROX TO 2-1000000. UPDATED PARTS PRICE.

Approver Comments

MR. NOLAN GRAVES (AGENCY) Updated Status from SUBMITTED to APPROVED with comment: "This approval does not relieve the responsibility to fully comply with the policy and procedure manual or reduce deductibility of future scale claims and adjustment of this claim."



General Motors - Claim Pre-approval Request - [REDACTED]

Request Status: APPROVED Approver: [REDACTED] Region: SOUTH CENTRAL	Create Date: 8/4/2025 Status Date: 8/4/2025 Role: [REDACTED]
Customer Information Name: [REDACTED] Phone: [REDACTED]	Dealer Information BAC: [REDACTED] Dealer: Marion Chevrolet Buick GMC Requestor: [REDACTED]
VIN: [REDACTED] Year: 2024	Vehicle Information Mileage: 24,637 Make: GMC Model: Sierra 1500
Service Event Information Reason: Engine or transmission assembly replacement for customer satisfaction: Bulletin 20-NA-138 Job Card #: [REDACTED] Non-GM Parts: No Labor Op: [REDACTED] Engine Replacement	
Base Time: 30.1 OLH: 0.0 Total: 30.10 GM Rental Days:	
Total Repair Cost: \$8545.65 Customer/Dealer Participation: \$0.00 Requested GM Participation: \$8545.65	
Business Reason TECH VERIFIED NOISE FROM ENGINE, VEHICLE HAS PROPER OIL LEVEL, REMOVED FILTER AND INSPECTED CONDITION, FOUND FILTER TO BE FILLED WITH METAL DEBRIS. ENGINE HAS INTERNAL FAILURE, METAL RAN THROUGH ENGINE. NEEDS NEW ENGINE- REFER TO 3-1I0DMSVN. UPDATED PARTS PRICE.	
Approver Comments [REDACTED] 8/5/2025]: Updated Status from SUBMITTED to APPROVED with comment: "This approval does not relieve the responsibility to fully comply with the policy and procedure manual or relieve dealership of future onsite review and adjustment of this claim."	