



21 AUTO CENTER DR
IRVINE, CA 92618
949-457-2000
www.SimpsonGM.com

INFORMATION REDACTED PURSUANT TO THE FREEDOM
OF INFORMATION ACT (FOIA), 5 U.S.C. 552(B)(6)

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOHN BOWSER	TAG NO. 641	INVOICE DATE 09/06/24	INVOICE NO. [REDACTED]
[REDACTED] MISSION VIEJO, CA	LICENSE NO.	MILEAGE 51,776	COLOR SAT STEEL M	STOCK NO. 215490
	YEAR / MAKE / MODEL 20/CHEVROLET TRUCK/SILVERADO 1500/		DELIVERY DATE 01/30/20	DELIVERY MILES 10
	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.		P.O. NO.	R.O. DATE 08/22/24
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		
MO: [REDACTED]				

LABOR & PARTS-----
J# 1 13CVZZLITE CK ENGINE LITE ON TECH(S):398 275.00
CUSTOMER STATES CHECK ENGINE LIGHT FLASHING AND OTHER
WARNING LIGHTS CAME ON AS WELL. CHECK AND ADVISE
CHECK AND INSPECT AND FOUND THAT THE VEHICLE IS MISFIRING ON
CYLINDER 1. FOUND THAT SPARK PLUG ON CYLINDER 1 IS FOULED.
REPLACED SPARK PLUGS AND WIRES , REFER TO SPARK PLUGS AND
WIRE REPLACEMENT.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 TOTAL PARTS 0.00
JOB # 1 TOTAL LABOR & PARTS 275.00

J# 2 10CVZINFLATION TIRE INFLATION SERVC TECH(S):398 INTERNAL
CALIFORNIA AIR RESOURCES BOARD REQUIRES THAT THE TIRE
PRESSURES ARE TO BE CHECKED AND PROPERLY INFLATED ON EVERY
SERVICE VISIT AND DOCUMENTED ON THE REPAIR ORDER EFFECTIVE
SEPTEMBER 1, 2010
NOTE: TECHNICIAN MUST DOCUMENT REASON IF TIRE PRESSURE IS
NOT CHECKED
LEFT FRONT, RIGHT FRONT, LEFT REAR, RIGHT REAR
NOTE: TIRE PRESSURE MAY FLUCTUATE +/- 2 PSI

YOU CONSENT TO RECEIVE TEXTS FROM SIMPSON CHEVROLET ON
YOUR CELL PHONE AT THE NUMBER YOU HAVE PROVIDED. YOU AGREE
THAT WE MAY CONTACT YOU REGARDING SERVICE UPDATES OR OFFERS
VIA TEXT.
35,35,35,35
THE TIRE PRESSURES WERE CHECKED AND SET TO THE FOLLOWING
PRESSURES IN THE FOLLOWING ORDER
LEFT FRONT, RIGHT FRONT, LEFT REAR, RIGHT REAR

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 TOTAL PARTS 0.00
JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 10CVZZMULTIPOIN MULTIPOINTINSPECTION TECH(S):398 INTERNAL
PERFORM GM MULTI POINT INSPECTION.28 POINT VISUAL INSPECTION
AS PER TIME AND OR MILEAGE
PERFORMED MULTI POINT INSPECTION.
PLEASE SEE ATTACHED MULTI POINT INSPECTION FORM
IT WAS OUR PLEASURE TO SERVE YOU TODAY!

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 TOTAL PARTS 0.00
JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4+21CVZZJ0667 BELTS TECH(S):398 220.00
Added Operation (JOHN @ 09/05/2024 10:04)
REPLACE BELTS
DRIVE BELT TEARING, REC TO REPLACE
REMOVE AND REPLACE DRIVE BELT

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE
NOTICE TO CUSTOMERS: PLEASE READ IMPORTANT INFORMATION ON BACK



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CELL: [REDACTED]

CUSTOMER NO. 80458	ADVISOR JOHN BOWSER	TAG NO. 641 B490	INVOICE DATE 09/06/24	INVOICE NO. [REDACTED]
[REDACTED]	LICENSE NO.	MILEAGE 51,776	COLOR SAT STEEL M	STOCK NO. 215490
MISSION VIEJO, CA [REDACTED]	YEAR / MAKE / MODEL 20/CHEVROLET TRUCK/SILVERADO 1500/		DELIVERY DATE 01/30/20	DELIVERY MILES 10
TRAVISDESHM@GMAIL.COM	VEHICLE I.D. NO. [REDACTED]		SELLING DEALER NO.	PRODUCTION DATE
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	F.T.E. NO.	P.O. NO.	R.O. DATE 08/22/24
COMMENTS				MO: [REDACTED]

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JOB # 1 TOTAL LABOR & PARTS 275.00

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MISSION VIEJO, CA		LICENSE NO.		MILEAGE		COLOR		STOCK NO.			
				51,776		SAT STEEL M		215490			
		YEAR / MAKE / MODEL						DELIVERY DATE		DELIVERY MILES	
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						08/22/24					
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS								MO:	[REDACTED]
[REDACTED]	[REDACTED]										

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 4	1	12669858	BELT 1.066 Y	103.61	103.61
JOB # 4 TOTAL PARTS				103.61	
JOB # 4 TOTAL LABOR & PARTS				323.61	

J# 5+21CVZZJ0690 IDLER PULLEY TECH(S):398 WARRANTY
Added Operation (JOHNB @ 09/05/2024 10:05)
REPLACE IDLER PULLEY
REC DUE TO PULLEY MAKING NOISE.
REMOVE AND REPLACE IDLER PULLEY, TEST DRIVE TO ENSURE
REPAIRS.
LOP 4063210
TIME .4

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 5	1	12720530	PULLEY 1.062 Y		WARRANTY
JOB # 5 TOTAL PARTS				0.00	
JOB # 5 TOTAL LABOR & PARTS				0.00	

J# 6+12CVZSPLG SPARK PLUGS TECH(S):398 687.50
Added Operation (JOHNB @ 09/05/2024 10:05)
SPARK PLUGS
CHECK AND INSPECT AND FOUND THAT THE VEHICLE HAS A P0300
CYLINDER 1 MISFIRE. CHECK SPARK PLUG AND FOUND THAT THE
SPARK PLUG HAS EXCESSIVE CARBON BUILD UP. REC TO REPLACE
SPARK PLUGS DUE TO CARBON BUILD UP. DIAG 1.0 TO REPLACE 2.5
TOTAL 3.5
REMOVE AND REPLACE SPARK PLUGS WIRES. CLEAR CODES TEST DRIVE
TO ENSURE REPAIRS.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 6	8	19459511	SPARK PLU 2.270 Y	16.34	130.72
JOB # 6	1	19431551	WIRE KIT 2.239 * Y	161.80	161.80
JOB # 6 TOTAL PARTS				292.52	
JOB # 6 TOTAL LABOR & PARTS				980.02	

J# 7+35CVZZ0W/20LOF 0W20 LOFR TECH(S):398 20.00
Added Operation (JOHNB @ 09/05/2024 10:05)
0W/20 OIL AND FILTER CHANGE. INSPECT ALL UNDERHOOD FLUIDS.
ROTATE TIRES, INSPECT LIGHTS,AND PERFORM MULTIPOINT
INSPECTION.
OIL CHANGE AND ROTATION
CHANGED OIL AND FILTER WITH 0W/20 OIL, ROTATED TIRES,
CHECKED ALL UNDERHOOD FLUIDS,ALL LIGHTS,AND PERFORMED
MULTIPOINT VEHICLE
INSPECTION.

PARTS-----	QTY----	FP-NUMBER-----	DESCRIPTION-----	UNIT PRICE-	
JOB # 7	1	12735811	FILTER 1.836 Y	10.93	10.93
JOB # 7	8	19432331	OIL 8.800 N	11.18	89.44
JOB # 7 TOTAL PARTS				100.37	

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JOB # 7	1	12735811	FILTER 1.836 Y	10.93	10.93
JOB # 7	8	19432331	OIL 8.800 N	11.18	89.44
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COMMENTS				

MO: [REDACTED]

JOB # 7 TOTAL LABOR & PARTS 120.37

MISC	CODE	DESCRIPTION	CONTROL NO	
JOB # 4	13	COUPON ADV SERVICE		-50.00
JOB # 6	13	COUPON ADV SERVICE		-50.00
JOB # 6	13	COUPON ADV SERVICE		-50.00
JOB # 7	63	CALIFORNIA ENGINE OIL TAX		0.20
JOB # 7	53	HAZARDOUS WASTE OIL AND FILTERS		2.50
TOTAL - MISC				-147.30

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$275.00 (+TAX)
APPROVED ADDITIONAL COST OF \$1423.58 FOR TOTAL ESTIMATE OF \$1698.58 (+TAX) ON 09/05/24 AT 10:05a
BY TRAVIS DERSHEM COMMENTS PLUGS, PULLEY, BELT, OIL CHANGE
CONTACT METHOD: PHONE

COMMENTS-----
++DROP OFF++CEL ; ECM MSG;BDCSA
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
41CVZHEPAFILTER CABIN FILTER TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED
40CVZZCFS COMPLETE FUEL SERVIC TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED
40CVZZBRKFLSH BRAKE FLUID EXCHANGE TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED
12CVZDCLNR AIR CLEANER TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED

TOTALS-----	
THANK YOU FOR CHOOSING SIMPSON CHEVROLET. YOUR BUSINESS IS TRULY APPRECIATED. 35% RESTOCKING FEE ON ALL RETURNED SPECIAL ORDER PARTS I ACKNOWLEDGE RECEIPT OF A COPY OF THIS INVOICE AND KEYS TO THIS VEHICLE.	TOTAL LABOR.... 1202.50 TOTAL PARTS.... 496.50 TOTAL SUBLET... 0.00 TOTAL G.O.G.... 0.00 TOTAL MISC CHG. 2.70 TOTAL MISC DISC -150.00 TOTAL TAX..... 38.48

TOTAL INVOICE \$ 1590.18

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE
ORIGINAL ESTIMATED PRICE.

CUSTOMER SIGNATURE

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RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		
MO: [REDACTED]				

JOB # 7 TOTAL LABOR & PARTS 120.37

MISC-----	CODE-----	DESCRIPTION-----	CONTROL NO-----	
JOB # 4	13	COUPON ADV SERVICE		-50.00
JOB # 6	13	COUPON ADV SERVICE		-50.00
JOB # 6	13	COUPON ADV SERVICE		-50.00
JOB # 7	63	CALIFORNIA ENGINE OIL TAX		0.20
JOB # 7	53	HAZARDOUS WASTE OIL AND FILTERS		2.50
TOTAL - MISC				-147.30

ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
ORIGINAL ESTIMATE OF \$275.00 (+TAX)
APPROVED ADDITIONAL COST OF \$1423.58 FOR TOTAL ESTIMATE OF \$1698.58 (+TAX) ON 09/05/24 AT 10:05a
BY TRAVIS DERSHEM COMMENTS PLUGS, PULLEY, BELT, OIL CHANGE
CONTACT METHOD: PHONE

COMMENTS-----
++DROP OFF++CEL ; ECM MSG;BDCSA
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
41CVZHEPAFILTER CABIN FILTER TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED
40CVZZCFS COMPLETE FUEL SERVIC TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED
40CVZZBRKFLSH BRAKE FLUID EXCHANGE TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED
12CVZDCLNR AIR CLEANER TECH: 398 FOLLOW-UP: 09/12/24
COMMENTS: DECLINED

TOTALS-----
THANK YOU FOR CHOOSING SIMPSON CHEVROLET.
YOUR BUSINESS IS TRULY APPRECIATED.
35% RESTOCKING FEE ON ALL RETURNED SPECIAL ORDER PARTS
I ACKNOWLEDGE RECEIPT OF A COPY OF THIS INVOICE AND KEYS TO
THIS VEHICLE.

TOTAL INVOICE \$ 1590.18

TOTAL LABOR....	1202.50
TOTAL PARTS....	496.50
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	2.70
TOTAL MISC DISC	-150.00
TOTAL TAX.....	38.48

I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE
ORIGINAL ESTIMATED PRICE.

CUSTOMER SIGNATURE

ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE
NOTICE TO CUSTOMERS: PLEASE READ IMPORTANT INFORMATION ON BACK



21 AUTO CENTER DR
IRVINE, CA 92618
949-457-2000
www.SimpsonGM.com

CELL: [REDACTED]

CUSTOMER NO. [REDACTED]	ADVISOR JOHN BOWSER	641	TAG NO. [REDACTED]	INVOICE DATE 09/06/24	INVOICE NO. [REDACTED]
MISSION VIEJO, CA [REDACTED]	LICENSE NO.	MILEAGE 51,776	COLOR SAT STEEL M	STOCK NO. 215490	
	YEAR / MAKE / MODEL 20/CHEVROLET TRUCK/SILVERADO 1500/			DELIVERY DATE 01/30/20	DELIVERY MILES 10
	VEHICLE I.D. NO. [REDACTED]			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.			P.O. NO.	R.O. DATE 08/22/24
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS			
					MO: [REDACTED]

JOB # 7 TOTAL LABOR & PARTS 120.37

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TOTAL INVOICE \$ 1590.18

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