

Repair Order Detail - Customer Copy

RO Number: [REDACTED]

RO Status: CLOSED

Customer: [REDACTED]
 Phone(s): Contact: [REDACTED]
 Vehicle: [REDACTED]

Main: [REDACTED]
 2021 YUKON

Cell: [REDACTED]

Mileage: 5,239
 Service advisor: 51739
 Tag number: T2491

Payment type: CASH
 Promised time: 05:00 PM
 Promised date: 05/18/2021

Waiter: No
 Estimate: 0.00

A CUSTOMER STATES THE CHECK ENGINE LIGHT IS ON AND THE VEHICLE IS RUNNING POORLY. THE VEHICLE SMOKES ON START UP. SERVICE STABILITRAC AND OTHER SERVICE LIGHTS SHOW UP AFTER VEHICLE IS RUNNING. -CHECK AND ADVISE

4062390	W	VALVE LIFTER REPLACEMENT - RIGHT SIDE	N/C
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Tech(s): 536

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|----------|--------------|-----|
| 12680871 | 8 (S)LIFTER | N/C |
| 12664915 | 2 (S)GUIDE | N/C |
| 12688943 | 1 (S)GASKET | N/C |
| 11546959 | 10 (S)BOLT | N/C |
| 12626354 | 8 (S)GASKET | N/C |
| 12657093 | 1 (S)GASKET | N/C |
| 12346290 | 1 COOLANT | N/C |
| 11546600 | 5 BOLT | N/C |
| 12619787 | 1 (S)GASKET | N/C |
| 12707246 | 1 (S)FILTER | N/C |
| 19420057 | 8 DEXOS 0W20 | N/C |
| 12619828 | 2 (S)ROD | N/C |
| 15077362 | 1 (S)SEAL | N/C |

MISC	W	CUSTOM CAR CARE	N/C
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Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line A: 0.00

Story: 5242 Passenger side Internal collapsed lifter bending pushrod 4062390 1200 Passenger side Internal collapsed lifter bending pushrod causing misfire on cylinder #8. replace all lifters, pushrods, and lifter guides on the effected bank per # [REDACTED] Misfire Due To Collapsed Lifter - (May 17, 2021) 4062390 Valve Lifter Replacement - Right Side LABOR CODE: 4062390 Base LABOR TIME: ST 12.0 hrs

B BETTEN COURTESY INSPECTION

CI	INT	BETTEN COURTESY INSPECTION	N/C
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Tech(s): 536

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line B: 0.00

C INFORMED NO CCS - DROPPING OFF- MONDAY PM

CCS	INT	CUSTOM CARE SERVICE - RENTAL 66.00 FOR THE FIRST 24 HOURS	N/C
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Tech(s): 536

Pts: 0.00 Lbr: 0.00 Other: 0.00 Total Line C: 0.00

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Customer Pay	
Labor	0.00
Parts	0.00
Lube	0.00
Sublet	0.00
Miscellaneous/Shop Charge	0.00
Deductible	0.00
Total Charges	0.00
Less Insurance/Adjustment	0.00
Sales Tax	0.00
Total	0.00