

GMC CADILLAC of BILLINGS

840 S. Shiloh Road Billing, MT 59106
 P.O. Box 80208 Billings, MT 59108
 406.651.5000 Office



SERVICE DEPARTMENT HOURS
 7:00 a.m. to 6:00 p.m.
 Monday - Friday
 8:00 a.m. - 5:00 p.m. - Saturday

R/O Open Date	R/O Number
03/10/25	
R/O Close Date	Status
07/02/25	Pre-Invoice
Mileage In	Mileage Out
80392	80392
Service Advisor / Tag #	
Jonah Rodriguez	

BILLINGS, MT			Work Phone	Vehicle Identification Number	
[REDACTED]			Home Phone	Delivery Date	In-Service Date
[REDACTED]			[REDACTED]		05/08/20
Year	Make	Model	Body	Color	License Number
2020	GMC	SIERRA 1500	4WD CREW CAB 157"		

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
<p>#1 - 2DRIVE: DRIVEABILITY CONCERN STARTING AT \$200.00 BY customer states oil consumption concern been an issue for a long time now started a test 12*19*24 verified 02/28/25 lost approx 2 qts in 1000mi check and advise</p> <p>Caused by SCANNED CODES, FOUND NO CODES, CHECKED OIL AND OIL WAS IN HATCHMARK AREA AT THIS TIME, RAISED VEHICLE ON HOIST LOOKED OVER ENGINE CAREFULLY AND FOUND NO OIL LEAKS PRESENT AT THIS TIME, LOOKED FOR HISTORY MISFIRE COUNTERS TO SEE IF OIL IS BURNING IN THE CHAMBERS AND FOUND NO CURRENT MISFIRES OR HISTORY MISFIRES, NEXT IS TO PULL THE PLUGS TO SEE HOW THEY ARE BURNING, ALSO TECH DID NOTICE AT A IDLE CAN FEEL THE ENGINE SLIGHTLY MISFIRE AT TIMES, AFTER APPROVAL OF REMOVING ALL 8 PLUGS FOR FUTHER DIAGNOSIS, ALL 8 PLUGS WERE COVERED IN OIL HEAVILY ALONG WITH OIL IN THE INTAKE, ALSO GM SAYS THESE TRUCKS ARE SUPPOSE TO BURN A QUART OF OIL AFTER A 1000 MILES, BUT THEY SAY IF ITS BURNING MORE THAN 1 QUART IN A 1000 MILES, TECH NEEDS TO INSPECT THE PVC SYSTEM AND MAKE SURE ITS OPERATING CORRECTLY WHICH IT IS, THE PISTON RINGS ARE ALLOWING MORE OIL TO PASS BY ALLOWING OIL TO BURN MORE WHICH INDICATES THE</p>	

TERMS: STRICTLY CASH UNLESS ARRANGEMENTS ARE MADE. "I hereby authorize the repair work hereinafter to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you or your employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto."

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LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

NO RETURN ON ELECTRICAL OR SAFETY ITEMS OR SPECIAL ORDERS.

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R/O Close Date	
07/02/25	Pre-Invoice
Mileage In	Mileage Out
80392.3	80392.60
Service Advisor / Tag #	
Jonah Rodriguez	86.80
Vehicle Identification Number	
	56
Delivery Date	In-Service Date
109.4	05/08/20
Color	License Number
1021.8	21.87
806.4	51.76

BILLINGS, MT

Year	Make	Model	Body
2020	GMC	SIERRA 1500	4WD CREW CAB 157"

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
ENGINE WILL NEED TO BE REPLACED New:GBDF00436071D16 OLD:GBDF20807068D26	
Tech: Jose Titus (204)	5442.50
Installed 19432334 :0W20 DEXOS1	8@5.04 40.32
Installed 19420611 :R-REMANUFACTURED ENGINE (00000 1@3610.52	3610.52
Installed 12682391 :SL-N-GASKET (01079-CT)	2@1.38 2.76
Installed 12626354 :SL-N-GASKET (03270-CT)	8@3.95 31.60
Installed 12679463 :SL-N-PIPE (03163-CT)	1@19.32 19.32
Installed 12679867 :SL-N-GASKET (03901-CT)	1@1.12 1.12
Installed 12657093 :SL-N-GASKET (03270-CKT)	2@19.30 38.60
Installed 11546600 :N-BOLT (03275-BPCKT)	16@9.33 149.28
Installed 12677002 :SL-N-PIPE (03163-CT)	1@86.80 86.80
Installed 12659653 :SL-N-CLAMP (03330-CKT) 12659	8@1.74 13.92
Installed 19432442 :SL-N-SEAL KIT (03331-CKT)	1@20.56 20.56
Installed 12346290 :N-COOLANT (08800-BOPCKT)	2@27.95 55.90
Installed 23129010 :SL-N-GASKET (01550-CT)	1@9.40 9.40
Installed 15035747 :SL-N-SEAL (03611-CT)	1@2.28 2.28
Installed 15077362 :SL-N-SEAL (03611-CT)	1@21.87 21.87
Installed 11569956 :SL-N-BOLT (00669-BPCKT)	8@6.47 51.76
Removed all necessary parts to access engine. removed engine and transferred parts. reinstalled all removed parts. filled coolant and engine oil. reset throttle and performed crank variation learn. test drove vehicle ok at this time.	
Sub Total: 9598.51	

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DISCLAIMER OF WARRANTIES. Any warranties on the products sold hereby are those made by the manufacturer. The seller hereby expressly disclaims all warranties either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and the seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said products. Any limitation contained herein does not apply where prohibited by law.

LABOR	
PARTS	
DEDUCTIBLE	
SUBLET	
SHOP SUPPLIES	
HAZARDOUS MATERIALS	
SALES TAX OR TAX I.D.	
SPECIAL ORDER DEPOSIT	
DISCOUNTS	
TOTAL DUE	

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X

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R/O Close Date	
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R/O Close Date	Status
07/02/25	Pre-Invoice
Mileage In	Mileage Out
80392.00	80392.72
Service Advisor / Tag #	
Jonah Rodriguez	28.78
Vehicle Identification Number	
	78
Delivery Date	In-Service Date
	05/08/20
Color	License Number

[Redacted]
 BILLINGS, MT [Redacted]

Work Phone [Redacted]
 Home Phone [Redacted]

Year	Make	Model	Body
2020	GMC	SIERRA 1500	4WD CREW CAB 157"

DESCRIPTION OF SERVICE AND PARTS	AMOUNT
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#3 - 2MA00: PERFORMED COMPLIMENTARY 50 POINT INSPECTION, CHECK ALL SAFETY ITEMS, BELTS, HOSES AND FLUIDS \$29.95 VALUE, PERFORMED COURTESY OF GMC CADILLAC OF BILLINGS. Additional customer information is provided on the paperwork along with the oil consumption Tech: Jose Titus (204)	6780.00
Installed 12669858 :SL-N-BELT (01066-CT) 1@100.78	5100.78
Installed 12735811 :SL-N-FILTER (01836-BOPCKT) 1@8.60	8.60
Installed 19459511 :SL-N-SPARK PLUG (02270-CT) 8@24.05	192.40
Installed 12716289 :SL-N-WIRE (02240-CKT) 8@46.09	368.72
Installed 15035747 :SL-N-SEAL (03611-CT) 1@36.88	36.88
Installed 19432442 :SL-N-SEAL KIT (03331-CKT) 1@28.78	28.78
Installed 12658178 :SL-N-BELT KIT (01066-CT) 1@125.71	125.71
Installed 19432442 :SL-N-SEAL KIT (03331-CKT) 1@28.78	28.78
Sub Total: 1670.65	11269.16

 * PLEASE CHECK MYCERTIFIEDSERVICEREBATES.COM TO SEE IF ANY *
 * OF YOUR REPAIRS QUALIFY FOR REBATES! *

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LABOR	6222.50
PARTS	5046.66
DEDUCTIBLE	.00
SUBLET	.00
SHOP SUPPLIES	.00
HAZARDOUS MATERIALS	.00
SALES TAX OR TAX I.D.	.00
SPECIAL ORDER DEPOSIT	.00
DISCOUNTS	.00
TOTAL DUE	11269.16

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X
 (C) 1998 ARKONA

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