

Dyon,

As requested, see attached.  
In addition, I would like  
to get this towing charge resolved.  
I would like to be reimbursed  
for my expense.

Thanks,  
Guh.



1601 North Elm Place  
Broken Arrow, OK 74012-1704  
(918) 258-1800  
800-728-5538  
www.fergusondeal.com



|                 |  |                                 |                               |                                  |                 |
|-----------------|--|---------------------------------|-------------------------------|----------------------------------|-----------------|
| CUSTOMER NO.    | ADVISOR<br><b>BOBBY ANDREWS</b>                                | 682                             | TAG NO.                       | INVOICE DATE<br><b>05/06/25</b>  | INVOICE NO.     |
|                 | LABOR RATE   | LICENSE NO.                     | MILEAGE<br><b>10,800</b>      | COLOR<br><b>DOWNPOUR ME</b>      | STOCK NO.       |
|                 | YEAR / MAKE / MODEL<br><b>24/GMC/SIERRA 1500/4WD CREW 147"</b> |                                 |                               | DELIVERY DATE<br><b>07/16/24</b> | DELIVERY MILES  |
|                 | VEHICLE ID. NO.  |                                 |                               | SELLING DEALER NO.               | PRODUCTION DATE |
|                 | F. T. E. NO.   | P. O. NO.                       | R. O. DATE<br><b>04/28/25</b> |                                  |                 |
| RESIDENCE PHONE | BUSINESS PHONE   | COMMENTS<br><b>E# 6.2 LITER</b> |                               |                                  | MO:             |

JOB# 2 TOTALS-----  
 JOB# 2 JOURNAL PREFIX GCCS JOB# 2 TOTAL 0.00  
 JOB# 3 CHARGES-----  
 LABOR-----  
 J# 3 RECALL SERIAL GATEWAY MODULE TECH(S):2421 WARRANTY  
 9090 recall  
 recall completed per st 2421 .4 hrs. labor op claim  
 code  
 JOB# 3 TOTALS-----  
 JOB# 3 JOURNAL PREFIX GCCS JOB# 3 TOTAL 0.00  
 JOB# 4 CHARGES-----  
 LABOR-----  
 J# 4 MULTIPOINT INSPECT TECH(S):2421 WARRANTY  
 PERFORM MULTIPOINT VEHICLE SAFETY INSPECTION.  
 F2 List  
 JOB# 4 TOTALS-----  
 JOB# 4 JOURNAL PREFIX GCQS JOB# 4 TOTAL 0.00

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**NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.**

X \_\_\_\_\_  
  
*Thank you for your visit!  
 You may receive a survey from Buick GMC about this visit. If for any reason you can't mark it completely satisfied, please contact your Service Advisor or the Service Manager so we can better assist you.*

TOTALS-----  
 \*\*\*\*\*  
 \* [ ] CASH [ ] CC [ ] CHECK [ ] \*  
 \* [ ] CHARGE [ ] GM REWARDS [ ] \*  
 \* [ ] WARRANTY CLAIM PAID [ ] \*  
 \*\*\*\*\*  
 TOTAL LABOR.... 0.00  
 TOTAL PARTS.... 0.00  
 TOTAL SUBLET... 0.00  
 TOTAL G.O.G.... 0.00  
 TOTAL MISC CHG. 0.00  
 TOTAL MISC DISC 0.00  
 TOTAL TAX..... 0.00  
**TOTAL INVOICE \$ 0.00**

THANK YOU FOR YOUR BUSINESS!!

CUSTOMER SIGNATURE \_\_\_\_\_



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|                            |   |                          |                           |                        |
|----------------------------|---|--------------------------|---------------------------|------------------------|
| CUSTOMER NO. [REDACTED]    | ADVISOR<br><b>BOBBY ANDREWS</b>                         | TAG NO. 682              | INVOICE DATE<br>05/06/25  | INVOICE NO. [REDACTED] |
| [REDACTED]                 | LABOR RATE  | LICENSE NO.              | MILEAGE<br>10,800         | COLOR<br>DOWNPOUR ME   |
| [REDACTED]                 | YEAR / MAKE / MODEL<br>24/GMC/SIERRA 1500/4WD CREW 147" |                          | DELIVERY DATE<br>07/16/24 | STOCK NO. [REDACTED]   |
| [REDACTED]                 | VEHICLE ID. NO. [REDACTED]                              |                          | SELLING DEALER NO.        | DELIVERY MILES         |
| [REDACTED]                 | F. T. E. NO.  | P. O. NO.                | R. O. DATE<br>04/28/25    | PRODUCTION DATE        |
| RESIDENCE PHONE [REDACTED] | BUSINESS PHONE [REDACTED]                               | COMMENTS<br>E# 6.2 LITER | MO: [REDACTED]            |                        |

JOB# 1 CHARGES-----

LABOR-----  
 J# 1 [REDACTED] DRIVEABILITY CONCERN TECH(S):2421 WARRANTY  
 customer states truck died while driving going down highway  
 was towed to us check& advise  
 found engine seized.  
 pulled vehicle in and drained oil and coolant. recovered ac  
 [REDACTED] removed exhaust and intake. removed  
 engine. took engine apart and found rob bearings on cylinder  
 3,4,5, and 6 spun and ate up. reassembled the engine.  
 installed new cooler line, installed new engine, reinstalled  
 exhaust and intake replaced radiator. charged ac  
 [REDACTED] .. filled coolant and oil. found engine  
 to run as it should after repair.  
 2.0 hrs labor 2.0 hrs olh  
 new serial number [REDACTED]  
 old number [REDACTED]

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| PARTS---   | DESCRIPTION----- | LIST PRICE-UNIT PRICE- | WARRANTY |
|------------|------------------|------------------------|----------|
| [REDACTED] | (S)BELT K        |                        | WARRANTY |
| [REDACTED] | BELT 1.066       |                        | WARRANTY |
| [REDACTED] | (S)HOSE          |                        | WARRANTY |
| [REDACTED] | (S)PIPE          |                        | WARRANTY |
| [REDACTED] | (S)PIPE          |                        | WARRANTY |
| [REDACTED] | (S)SEAL K        |                        | WARRANTY |
| [REDACTED] | (S)GASKET        |                        | WARRANTY |
| [REDACTED] | (S)GASKET        |                        | WARRANTY |
| [REDACTED] | (S)GASKET        |                        | WARRANTY |
| [REDACTED] | BOLT             |                        | WARRANTY |
| [REDACTED] | (S)SEAL          |                        | WARRANTY |
| [REDACTED] | SEAL 3.611       |                        | WARRANTY |
| [REDACTED] | (S)SEAL          |                        | WARRANTY |
| [REDACTED] | (S)SEAL          |                        | WARRANTY |
| [REDACTED] | ENGINE           |                        | WARRANTY |
| [REDACTED] | CORE RETURN      |                        | WARRANTY |
| [REDACTED] | W-(S)RADI        |                        | WARRANTY |
| [REDACTED] | (S)GASKET        |                        | WARRANTY |
|            |                  | TOTAL - PARTS          | 0.00     |

X \_\_\_\_\_  
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| MISC----- | CODE----- | DESCRIPTION----- | CONTROL NO----- | WARRANTY |
|-----------|-----------|------------------|-----------------|----------|
|           | R         | RENTAL CAR       |                 | WARRANTY |
|           |           |                  | TOTAL - MISC    | 0.00     |

JOB# 1 TOTALS-----

JOB# 2 CHARGES----- JOB# 1 JOURNAL PREFIX GCCS JOB# 1 TOTAL 0.00

LABOR-----  
 J# [REDACTED] RENTAL VEHICLE TECH(S):2421 WARRANTY  
 our rental [REDACTED]  
 done [REDACTED]  
 done [REDACTED]