

LIMITED WARRANTY ON INSTALLED PARTS AND SERVICE

WHAT IS COVERED:

· During the applicable warranty period, the AutoNation dealership identified on the front of this Repair Order/Invoice (hereinafter referred to as "AutoNation") warrants that if any part fails in normal service it will provide a replacement part or repair any AutoNation installed part or accessory that is defective in material or workmanship. The labor charge associated with the installation or replacement of the defective part will also be covered by AutoNation. This Limited Warranty is subject to certain limitations set forth below. To be eligible for coverage of labor charges associated with a repair or part replacement under this Limited Warranty the warranty repairs must be performed at this AutoNation location or other affiliated dealership location. All services performed by AutoNation will be performed in a good and workmanlike fashion.

· In addition, to be eligible for this Limited Warranty, your vehicle must be used for personal, family and household purposes. Any vehicle purchased/leased and/or used for purposes such as towing, taxi or limousine service, ride sharing, delivery, hire, on or off-road competition, or engaging in a contest of speed or endurance of any type, is not eligible for this Limited Warranty.

LIMITED WARRANTY COVERAGE PERIODS:

· AutoNation warrants: 1) all new parts from the vehicle's original equipment manufacturer ("OE" parts); 2) all other new parts including third party after-market parts sourced by AutoNation ("Non-OE" parts); and 3) remanufactured or rebuilt parts, for no less than **12 months or 12,000 miles, whichever comes last**. Further, the workmanship of our labor performed in conjunction with repairs including parts from categories 1, 2 or 3 above that are installed by AutoNation are warranted for no less than **12 months or 12,000 miles, whichever comes last**. The above limited warranty does not apply to batteries and tires. **Certain parts and/or vehicle manufacturer's warranties vary by make, including varying time periods and/or mileage limitations applicable to their respective parts.** For more information see your Service Advisor or visit www.AutoNation.com.

· The Limited Warranty period shall commence on the Invoice Date and odometer reading ("Mileage Out").

BATTERY LIMITED WARRANTY:

· OE batteries: OE replacement batteries are warranted from the date of purchase or installation either on a fixed term or prorated basis. Please consult your service advisor or examine the warranty statement on your battery for applicable warranty coverage. The prorated amount equal to the remaining warranty months, depending on your battery, will be credited toward the cost of a complete replacement battery, excluding taxes and installation.

· Non-OE batteries: Non-OE batteries are eligible for free replacement during the battery's applicable "free replacement" period (calculated from the date of sale as shown on your sales receipt). If your Non-OE battery fails during the free replacement period due to defects in materials or workmanship, you are entitled to a new replacement Non-OE battery of the same type at no charge (labor charge may apply). Pro-rata credits may also apply. See Free Replacement Limited Warranty document for details and limitations.

· Non-OE Lifetime batteries: Non-OE Lifetime batteries are eligible for free replacement at this AutoNation location or other affiliated dealership location, for as long as you own the vehicle into which the Non-OE Lifetime battery was installed. See Lifetime Battery Free Replacement Limited Warranty document for details and limitations.

TIRE LIMITED WARRANTY:

· Tires are sold and installed AS-IS by AutoNation. They are warranted independently by the tire manufacturer. AutoNation hereby disclaims all warranties, express and implied, including the implied warranties of merchantability and fitness for a particular purpose. See manufacturer's statement for details.

WHAT IS NOT COVERED:

- Damage to an AutoNation installed part or accessory caused by a non-AutoNation installed part or component is not covered.
- Labor for removal from a vehicle and reinstallation of a part or accessory sold "over the

counter" is not covered. Labor, parts and other costs (such as all lubricants) connected with recommended maintenance service are not covered. Service adjustments, such as calibration or alignments, are not covered.

· Failures or damage resulting from normal wear and tear, improper installation, repair, misuse, negligence, accidents, or modification of the part or the accessory by you are not covered.

· Damage caused by your failure to use antifreeze or other required additives, fluids or lubricants is not covered.

· For the Limited Warranty to be in effect and honored, the vehicle must be located in one of our authorized service facilities at the time the warranty claim is submitted. AutoNation will not pay for third party inspection of the vehicle that is not authorized in writing. For a list of our locations please visit www.AutoNation.com.

· This Limited Warranty is void upon transfer of ownership of the vehicle.

· **Incidental or consequential damages (other than for personal injury) resulting from breach of this written warranty or any implied warranty (such as telephone calls, travel expenses, towing, lost wages, loss of time, inconvenience or commercial loss) are not covered.**

· **Any implied warranties, including those of merchantability or fitness for a particular purpose, are limited in duration to the applicable duration of this warranty.**

· **This is the only express warranty authorized by AutoNation. The performance of repairs or the replacement of a part or accessory are the exclusive remedies under this Limited Warranty or any implied warranty. AutoNation does not authorize any person to create for it any other obligation or liability in connection with AutoNation installed parts or accessories or performance of repairs.**

STATE SPECIFIC RIGHTS:

· This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

· Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you.

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NO CASH REFUNDS WILL BE PROVIDED. All payments made by cash or check will be refunded by check within 14 days of approval of the request for refund. All payments made by credit card will be credited to the card originally debited.

INSPECTION RIGHTS:

· As a condition precedent to your filing of any lawsuit or arbitration petition arising under or relating to this Repair Order/Invoice where the condition or operation of the subject vehicle is at issue, you shall afford AutoNation an opportunity to inspect the subject vehicle at its business location or other location agreed by the parties.

OPTIONS:

We are a proud retailer of Original Equipment(OE) parts, sourced from the vehicle manufacturer and backed by its limited warranty.

We also offer high quality non-OE parts that are suitable for your vehicle and fit all budgets and needs. If you have chosen a non-OE part, it will be identified on your invoice as "AP*." These non-OE (AP*) parts are not sourced from the vehicle's manufacturer or covered by its warranty. Non-OE parts come with a limited warranty backed by AutoNation and/or the parts manufacturer.

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
			CONSEQ	DAMAGE FROM THE ENGINE FAILURE			(N/C)
			8595	WC			
			FC:	6021 PART#: COUNT:			
			CLAIM TYPE:	ZREG			
			AUTH CODE:				

2341 24.30
 After duplicating customer concern found vehicle only able to "click" when attempting to start. Test light used to determine power to starter mega fuse and found starter main fuse blown and not receiving power. A new battery distribution block installed after finding fuse blown. Vehicle was attempted to start to which the same starter fuse blew a second time. After suspecting a deeper underlying issue, engine crankshaft attempted to be spun by hand with a large breaker bar no success confirming a "locked" engine. After suspecting a bottom end main bearing issue oil pan removed and found cyl #7 connecting rod to have excessive play side to side. #7 rod cap removed and found no bearing damage with engine still unable to spin. After removing all main caps to inspect all main bearings and attempt to free engine with no success, all spark plugs on left bank removed and inspected cylinder walls with a boroscope, found cyl#7 intake valve to have dropped into the cylinder causing catastrophic engine failure and deep scoring to the cylinder wall. After determining a block replacement was necessary, a new engine assembly was installed along with a new battery distribution block due to seized engine, and new intake manifold due to metal debris in the intake ports (document # 6298360) as well as all single use components. Vehicle now starting and running properly. Time added for diagnosis, R1234YF evac and charge, as well as OLH for oil pan removal.
 Battery warranty code is: 2R9JC800LLJ0044GQJ80
 Recovered 1.046kg and the code is: k#uedSJQs@00S83KZ01
 Charged to 1.000kg and the code is: mHkedSJQs@DDS9HdBxs
 *** TAC Case# 9-14702687088 for Calibration Verification
 *** Old Serial# N1241854MGPX0760

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE Sec. 70.001: I, the undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understand that if the Dealership prelinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with Sec. 9.609 of the Texas Business & Commerce Code until the amount due is paid.
 Customer: X

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CALL/TEXT AUTHORIZATION: YOU HEREBY AUTHORIZE US TO MAKE RECURRING CALLS, TEXTS, AND TRANSMIT VOICEMAILS TO YOU AT YOUR PHONE NUMBER(S), INCLUDING BY USE OF AN AUTOMATED SYSTEM, REGARDING SALES AND/OR SERVICE OF YOUR VEHICLE. YOU UNDERSTAND YOUR AGREEMENT IS NOT A CONDITION OF PURCHASING GOODS OR SERVICES AND YOU MAY OPT OUT YOUR PHONE NUMBER(S) BY NOTIFYING YOUR SERVICE ADVISOR OR TEXTING STOP TO ANY MESSAGE RECEIVED. MSG & DATA RATES MAY APPLY.

SHOP SUPPLY CHARGES: We may charge shop supply costs of 15% of the total cost of labor, not to exceed \$59.99.
 If we receive payments related to the goods or services provided hereunder from any third party (e.g., a check under a Service Contract), you agree that we may retain all such monies as if same was a payment from you and apply such funds to any outstanding indebtedness of yours. You hereby grant us a power of attorney to endorse or otherwise sign your name and to deposit such funds into the dealership's account to carry out the intent of this provision.

By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the amount due.

CUSTOMER SIGNATURE : X

DESCRIPTION	LABOR AMOUNT	
	PARTS AMOUNT	
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	SUBLET AMOUNT	
	MISC. CHARGES	
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SALES TAX		
	PLEASE PAY THIS AMOUNT	
TOTALS		

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LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
*** New Serial# N1250494N44X0195 *****							
B							
Customer requested to have Multi Point Inspection performed this visit							
MULTI-A Customer requested to have Multi Point Inspection performed this visit							
	8595	CC				0.00	0.00
GBATT BATTERY GOOD - NO ATTENTION NEEDED AT THIS TIME							
	8595	CC				0.00	0.00
GTIRE MPVI: TIRE TREAD GREEN (NOTATION ONLY - NO WORK NEEDED)							
	8595	CC				0.00	0.00
GBK MPVI: BRAKE LINING GREEN (NOTATION ONLY - NO WORK NEEDED)							
	8595	CC				0.00	0.00
2341 0.20 completed							

C** ENTERPRISE RENTAL							
CAUSE: 180 ENTERPRISE RENTAL							
	8595	WC					(N/C)
SUBL ENTERPRISE RENTAL INVOICE# 78R2K0							
		WC					(N/C)

2341 The customer requested a loaner and or a rental while we diagnose and or repair their vehicle for a no start concern. There are no loaner vehicles so the customer was sent to Enterprise Rental. They put the customer in a 2024 Chevy Equinox Vin# 3GNAXKEG7RL339640 for days. ---02/17/2025 till / /2025. Will ask GM for the following 41 days rental. The vehicle arrived 02/17/2025 and customer was put in a rental that day (out of town customer). The vehicle was diagnosed and the engine part# 12740076 was ordered on 02/20/2025. ** SPAC Case# B09222055** The engine arrived 03/18/2025. (31 days)--Tech working days of 03/19, 03/24-03/28. (6 days) . Repairs were completed Friday

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evening and Manager drove vehicle Saturday 03/29/2025 to verify repairs. Roadside was called Monday 03/31/2025 to re-unit the vehicle to the customer. Roadside case# 02622648 The vehicle was picked up by Roadside on Monday 03/31/2025 and 1 day Tuesday for the customer to return the rental. With the weekend, Monday and Tuesday (4 days) for a total of 41 days.

D** WHILE PERFORMING WORK FOR LINE A FOUND VEHICLE BATTERY DRAINED AND NOT WORKING

CAUSE:

180 BATTERY REPLACEMENT WILL BE SUBMITTED WITH LINE A AS CONSEQ DAMAGE DUE TO ENGINE FAILURE 8595 WC

2341 4041510 0.60 After engine replacement had to jump start vehicle to get it running. Battery test performed and found battery to have a bad cell. Battery replaced/ vehicle now starting properly.

E** EXCESSIVE PARTS

BE001 EXTENDED DIAGNOSIS 999ICEPS 1 85015815 (S)BLOCK

ESTIMATE: 0.00 31MAR25 08:10 SA: 2557

CONTACT: ~|

2143645872

NOTICE OF WORKER'S LIEN PURSUANT TO TEXAS PROPERTY CODE Sec. 70.001: I, the undersigned, being the person who has paid for repairs to the vehicle described in this Repair Invoice, understand that if the Dealership prelinquishes possession of the vehicle in return for payment via a check, money order or credit card transaction that is stopped or dishonored due to insufficient funds, no funds, or because the account does not exist or has been closed, the worker's lien continues to exist and the Dealership is entitled to possession of the vehicle in accordance with Sec. 9.609 of the Texas Business & Commerce Code until the amount due is paid. Customer: X

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CALL/TEXT AUTHORIZATION: YOU HEREBY AUTHORIZE US TO MAKE RECURRING CALLS, TEXTS, AND TRANSMIT VOICEMAILS TO YOU AT YOUR PHONE NUMBER(S), INCLUDING BY USE OF AN AUTOMATED SYSTEM, REGARDING SALES AND/OR SERVICE OF YOUR VEHICLE. YOU UNDERSTAND YOUR AGREEMENT IS NOT A CONDITION OF PURCHASING GOODS OR SERVICES AND YOU MAY OPT OUT YOUR PHONE NUMBER(S) BY NOTIFYING YOUR SERVICE ADVISOR OR TEXTING STOP TO ANY MESSAGE RECEIVED. MSG & DATA RATES MAY APPLY.

SHOP SUPPLY CHARGES: We may charge shop supply costs of 15% of the total cost of labor, not to exceed \$59.99. If we receive payments related to the goods or services provided hereunder from any third party (e.g., a check under a Service Contract), you agree that we may retain all such monies as if same was a payment from you and apply such funds to any outstanding indebtedness of yours. You hereby grant us a power of attorney to endorse or otherwise sign your name and to deposit such funds into the dealership's account to carry out the intent of this provision.

By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the amount due.

CUSTOMER SIGNATURE : X

DESCRIPTION	LABOR AMOUNT	TOTALS
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	LESS INSURANCE	
SALES TAX		
PLEASE PAY THIS AMOUNT		

LIMITED WARRANTY ON INSTALLED PARTS AND SERVICE

WHAT IS COVERED:

· During the applicable warranty period, the AutoNation dealership identified on the front of this Repair Order/Invoice (hereinafter referred to as "AutoNation") warrants that if any part fails in normal service it will provide a replacement part or repair any AutoNation installed part or accessory that is defective in material or workmanship. The labor charge associated with the installation or replacement of the defective part will also be covered by AutoNation. This Limited Warranty is subject to certain limitations set forth below. To be eligible for coverage of labor charges associated with a repair or part replacement under this Limited Warranty the warranty repairs must be performed at this AutoNation location or other affiliated dealership location. All services performed by AutoNation will be performed in a good and workmanlike fashion.

· In addition, to be eligible for this Limited Warranty, your vehicle must be used for personal, family and household purposes. Any vehicle purchased/leased and/or used for purposes such as towing, taxi or limousine service, ride sharing, delivery, hire, on or off-road competition, or engaging in a contest of speed or endurance of any type, is not eligible for this Limited Warranty.

LIMITED WARRANTY COVERAGE PERIODS:

· AutoNation warrants: 1) all new parts from the vehicle's original equipment manufacturer ("OE" parts); 2) all other new parts including third party after-market parts sourced by AutoNation ("Non-OE" parts); and 3) remanufactured or rebuilt parts, for no less than **12 months or 12,000 miles, whichever comes last**. Further, the workmanship of our labor performed in conjunction with repairs including parts from categories 1, 2 or 3 above that are installed by AutoNation are warranted for no less than **12 months or 12,000 miles, whichever comes last**. The above limited warranty does not apply to batteries and tires. **Certain parts and/or vehicle manufacturer's warranties vary by make, including varying time periods and/or mileage limitations applicable to their respective parts.** For more information see your Service Advisor or visit www.AutoNation.com.

· The Limited Warranty period shall commence on the Invoice Date and odometer reading ("Mileage Out").

BATTERY LIMITED WARRANTY:

· OE batteries: OE replacement batteries are warranted from the date of purchase or installation either on a fixed term or prorated basis. Please consult your service advisor or examine the warranty statement on your battery for applicable warranty coverage. The prorated amount equal to the remaining warranty months, depending on your battery, will be credited toward the cost of a complete replacement battery, excluding taxes and installation.

· Non-OE batteries: Non-OE batteries are eligible for free replacement during the battery's applicable "free replacement" period (calculated from the date of sale as shown on your sales receipt). If your Non-OE battery fails during the free replacement period due to defects in materials or workmanship, you are entitled to a new replacement Non-OE battery of the same type at no charge (labor charge may apply). Pro-rata credits may also apply. See Free Replacement Limited Warranty document for details and limitations.

· Non-OE Lifetime batteries: Non-OE Lifetime batteries are eligible for free replacement at this AutoNation location or other affiliated dealership location, for as long as you own the vehicle into which the Non-OE Lifetime battery was installed. See Lifetime Battery Free Replacement Limited Warranty document for details and limitations.

TIRE LIMITED WARRANTY:

· Tires are sold and installed AS-IS by AutoNation. They are warranted independently by the tire manufacturer. AutoNation hereby disclaims all warranties, express and implied, including the implied warranties of merchantability and fitness for a particular purpose. See manufacturer's statement for details.

WHAT IS NOT COVERED:

- Damage to an AutoNation installed part or accessory caused by a non-AutoNation installed part or component is not covered.
- Labor for removal from a vehicle and reinstallation of a part or accessory sold "over the

counter" is not covered. Labor, parts and other costs (such as all lubricants) connected with recommended maintenance service are not covered. Service adjustments, such as calibration or alignments, are not covered.

· Failures or damage resulting from normal wear and tear, improper installation, repair, misuse, negligence, accidents, or modification of the part or the accessory by you are not covered.

· Damage caused by your failure to use antifreeze or other required additives, fluids or lubricants is not covered.

· For the Limited Warranty to be in effect and honored, the vehicle must be located in one of our authorized service facilities at the time the warranty claim is submitted. AutoNation will not pay for third party inspection of the vehicle that is not authorized in writing. For a list of our locations please visit www.AutoNation.com.

· This Limited Warranty is void upon transfer of ownership of the vehicle.

· **Incidental or consequential damages (other than for personal injury) resulting from breach of this written warranty or any implied warranty (such as telephone calls, travel expenses, towing, lost wages, loss of time, inconvenience or commercial loss) are not covered.**

· **Any implied warranties, including those of merchantability or fitness for a particular purpose, are limited in duration to the applicable duration of this warranty.**

· **This is the only express warranty authorized by AutoNation. The performance of repairs or the replacement of a part or accessory are the exclusive remedies under this Limited Warranty or any implied warranty. AutoNation does not authorize any person to create for it any other obligation or liability in connection with AutoNation installed parts or accessories or performance of repairs.**

STATE SPECIFIC RIGHTS:

· This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

· Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you.

OWNER'S RESPONSIBILITIES:

· To obtain coverage pursuant to this Limited Warranty you must notify AutoNation at the number listed on the front of this Repair Order/Invoice of any failure, malfunction or defect of covered item(s) during the warranty period. You must then return the part or accessory, or vehicle to AutoNation or to any location AutoNation authorizes in writing and you must authorize in writing all repair work to be performed under this Limited Warranty.

· Because warranty coverage periods are calculated on a time or mileage basis from the date of purchase or installation, it is recommended that you retain proof of the purchase or installation date and vehicle mileage at the time of purchase or installation.

FOR MORE INFORMATION:

· For more information, please contact your service manager.

REFUND POLICY:

NO CASH REFUNDS WILL BE PROVIDED. All payments made by cash or check will be refunded by check within 14 days of approval of the request for refund. All payments made by credit card will be credited to the card originally debited.

INSPECTION RIGHTS:

· As a condition precedent to your filing of any lawsuit or arbitration petition arising under or relating to this Repair Order/Invoice where the condition or operation of the subject vehicle is at issue, you shall afford AutoNation an opportunity to inspect the subject vehicle at its business location or other location agreed by the parties.



We are a proud retailer of Original Equipment(OE) parts, sourced from the vehicle manufacturer and backed by its limited warranty.

We also offer high quality non-OE parts that are suitable for your vehicle and fit all budgets and needs. If you have chosen a non-OE part, it will be identified on your invoice as "AP*." These non-OE (AP*) parts are not sourced from the vehicle's manufacturer or covered by its warranty. Non-OE parts come with a limited warranty backed by AutoNation and/or the parts manufacturer.

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

ESTIMATE: 0.00 17FEB25 10:36 SA: 2557
CONTACT:

WORKING ON 3/26 - EXPECTED
COMPLETION 3/27



Customer Copy

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If we receive payments related to the goods or services provided hereunder from any third party (e.g., a check under a Service Contract), you agree that we may retain all such monies as if same was a payment from you and apply such funds to any outstanding indebtedness of yours. You hereby grant us a power of attorney to endorse or otherwise sign your name and to deposit such funds into the dealership's account to carry out the intent of this provision.

By signing below, you acknowledge that you were notified of and authorized the dealership to perform the services/repairs itemized in this Invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the amount due.

CUSTOMER SIGNATURE : X

Table with columns for Description, Labor Amount, Parts Amount, Gas/Oil/Lube, Sublet Amount, Misc. Charges, Total Charges, Less Insurance, Sales Tax, and Please Pay This Amount. Totals column shows 0.00 for all items.

LIMITED WARRANTY ON INSTALLED PARTS AND SERVICE

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· For the Limited Warranty to be in effect and honored, the vehicle must be located in one of our authorized service facilities at the time the warranty claim is submitted. AutoNation will not pay for third party inspection of the vehicle that is not authorized in writing. For a list of our locations please visit www.AutoNation.com.

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· **Incidental or consequential damages (other than for personal injury) resulting from breach of this written warranty or any implied warranty (such as telephone calls, travel expenses, towing, lost wages, loss of time, inconvenience or commercial loss) are not covered.**

· **Any implied warranties, including those of merchantability or fitness for a particular purpose, are limited in duration to the applicable duration of this warranty.**

· **This is the only express warranty authorized by AutoNation. The performance of repairs or the replacement of a part or accessory are the exclusive remedies under this Limited Warranty or any implied warranty. AutoNation does not authorize any person to create for it any other obligation or liability in connection with AutoNation installed parts or accessories or performance of repairs.**

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· Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages so the above limitations or exclusions may not apply to you.

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