

CUSTOMER #: [REDACTED]

[REDACTED]



INVOICE

4447 E. STREET RD  
Trevose, PA 19053  
215-639-9700

PAGE 1

HATBORO, PA [REDACTED]  
HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 21 ASHLEY DAUKAUS

|             |            |                   |            |                   |                  |            |           |         |
|-------------|------------|-------------------|------------|-------------------|------------------|------------|-----------|---------|
| COLOR       | YEAR       | MAKE/M            | VIN        | LICENSE / REG. #  | MILEAGE IN / OUT | TAG        |           |         |
| CRYSTAL WH  | 24         | CADILLAC ESCALADE | [REDACTED] | [REDACTED]        | 6506/6521        | [REDACTED] |           |         |
| DEL. DATE   | PROD. DATE | WARR. EXP.        | PROMISED   | PO NO.            | RATE             | PAYMENT    | INV. DATE |         |
| 30SEP24 IS  |            |                   | 17:00      | 05FEB25           |                  | 0.00       | CASH      | 16APR25 |
| 30SEP24 DD  |            |                   |            |                   |                  |            |           |         |
| R.O. OPENED | READY      | OPTIONS:          |            | SOLD-STK:RR351567 | ENG:6.2_Liter    | TRN:MHS    |           |         |
| 17:01       | 04FEB25    | 14:14             | 16APR25    |                   |                  |            |           |         |

| LINE   | OPCODE | TECH     | TYPE            | HOURS | LIST | NET  | TOTAL |
|--|--------|----------|-----------------|-------|------|------|-------|
| A  |        |          |                 |       |      |      |       |
| CUSTOMER REQUEST NO MULTI POINT INSPECTION THIS VISIT SIGN OFF BY MGR  |        |          |                 |       |      |      |       |
| NMPI CUSTOMER REQUEST NO MULTI POINT INSPECTION THIS VISIT SIGN OFF BY MGR   |        |          |                 |       |      |      |       |
| 450 CPLA   |        |          |                 |       |      |      |       |
|  |        |          |                 |       |      | 0.00 | 0.00  |
| ILOANER LOANER ISSUED FOR CUSTOMER CONVENIENCE   |        |          |                 |       |      |      |       |
| 450 IPL  |        |          |                 |       |      |      |       |
| (N/C)  |        |          |                 |       |      |      |       |
| *****  |        |          |                 |       |      |      |       |
| B  |        |          |                 |       |      |      |       |
| CUSTOMER STATES AS SOON AS THE VEHICLE IS TURNED ON AND REVS UP WITH THE INITIAL START IT HAS AN ENGINE RATTLE, ANYTIME YOU ACCELERATE AFTER THAT IT HAS AN ENGINE RATTLE. WHEN ACCELERATING WHILE DRIVING IT DOESN'T HAVE ANY POWER, AFTER A FEW SECONDS THEN IT WILL GAIN SPEED. |        |          |                 |       |      |      |       |
| CAUSE: INTERNAL FAILURE TO ENGINE  |        |          |                 |       |      |      |       |
| 4067490 ENGINE REPLACEMENT   |        |          |                 |       |      |      |       |
| 450 WLS  |        |          |                 |       |      |      |       |
|  | 1      | 12735811 | (S) FILTER      |       |      |      | (N/C) |
|  | 1      | 12740076 | ENGINE          |       |      |      | (N/C) |
|  | 1      | 86788215 | (S) HOSE        |       |      |      | (N/C) |
|  | 1      | 85575818 | W- (S) RADIATOR |       |      |      | (N/C) |
|  | 2      | 12657093 | (S) GASKET      |       |      |      | (N/C) |
|  | 1      | 15035747 | (S) SEAL        |       |      |      | (N/C) |
|  | 1      | 15077362 | (S) SEAL        |       |      |      | (N/C) |
|  | 1      | 12703668 | (S) PIPE        |       |      |      | (N/C) |
|  | 1      | 12679463 | (S) PIPE        |       |      |      | (N/C) |
|  | 8      | 12626354 | (S) GASKET      |       |      |      | (N/C) |
|  | 10     | 11546600 | BOLT            |       |      |      | (N/C) |
|  | 1      | 12679867 | (S) GASKET      |       |      |      | (N/C) |
|  | 6      | 11588468 | (S) BOLT        |       |      |      | (N/C) |
|  | 1      | 12658178 | (S) BELT KIT    |       |      |      | (N/C) |
|  | 1      | 12669858 | (S) BELT        |       |      |      | (N/C) |
|  | 2      | 12682391 | (S) GASKET      |       |      |      | (N/C) |
|  | 5      | 19432334 | OIL             |       |      |      | (N/C) |
|  | 1      | 12346290 | COOLANT         |       |      |      | (N/C) |
| 4067490 ADD TIME FOR DIAGNOSIS   |        |          |                 |       |      |      |       |
| (N/C)  |        |          |                 |       |      |      |       |

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| DESCRIPTION                   | TOTALS |
|-------------------------------|--------|
| LABOR AMOUNT                  |        |
| PARTS AMOUNT                  |        |
| GAS, OIL, LUBE                |        |
| SUBLET AMOUNT                 |        |
| MISC. CHARGES *               |        |
| TOTAL CHARGES                 |        |
| LESS INSURANCE                |        |
| SALES TAX                     |        |
| <b>PLEASE PAY THIS AMOUNT</b> |        |

ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

DATE CUSTOMER SIGNATURE AUTHORIZED DEALERSHIP REPRESENTATIVE SIGNATURE

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PAGE 2

SERVICE ADVISOR: 21 ASHLEY DAUKAUS

|               |               |  |               |                  |                  |         |           |
|---------------|---------------|--|---------------|------------------|------------------|---------|-----------|
| COLOR         | YEAR          | MAKE/MODEL                                       | VIN           | LICENSE / REG. # | MILEAGE IN / OUT | TAG     |           |
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| LINE | OPCODE          | TECH | TYPE   | HOURS | LIST | NET | TOTAL |
|------|-----------------|------|--|-------|------|-----|-------|
|      |                 |      | 450  | WLS   |      |     | (N/C) |
|      | 4067490         |      | ADD TIME TO RECOVER AND RECHARGE R-1234YF A/C SYSTEM |       |      |     |       |
|      |                 |      | 450  | WLS   |      |     | (N/C) |
|      | FC: 6063        |      |  |       |      |     |       |
|      | PART#: 12740076 |      |  |       |      |     |       |
|      | COUNT: 1        |      |  |       |      |     |       |
|      | CLAIM TYPE:     |      |  |       |      |     |       |
|      | AUTH CODE:      |      |  |       |      |     |       |

....6506  
 ....Scanned vehicle for codes and no codes were found. Test drove  
 ....vehicle and confirmed engine noise when starting vehicle and  
 ....accelerating. Removed oil filter and found excessive metal debris in  
 ....filter. Found horizontal play in crankshaft. Suspect crankshaft bearing  
 ....failure. Confirmed with GM ECM calibrations were verified as OEM.  
 ....Replaced the engine, oil cooler lines, and oil cooler. Charged A/C  
 ....system with 1.0kg of R-1234yf. Test drove the vehicle.  
 ....OLD - MGP - 241840635 12706104 830107152 1110000000000X  
 ....N1241844MGPX0635  
 ....NEW - N44 - 250630866 12740076 830107152 1110000000000X  
 ....N1250634N44X0866

\*\*\*\*\*  
 \*\*\*\*\*TAKE ADVANTAGE OF OUR EXTENDED HOURS\*\*\*\*\*  
 SATURDAYS UNTIL 3PM  
 \*\*\*\*\*  
 WE CAN ACCOMODATE ANY BUDGET WITH OUR  
 GOOD-BETTER-BEST MAINTENANCE PROGRAM...  
 ASK ABOUT OUR BUY 3 GET THE 4TH FREE EVERYDAY  
 TIRE PROGRAM FOR MOST ANY CAR YOU MAY OWN...

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| PARTS AMOUNT                  | 0.00        |
| GAS, OIL, LUBE                | 0.00        |
| SUBLET AMOUNT                 | 0.00        |
| MISC. CHARGES *               | 0.00        |
| TOTAL CHARGES                 | 0.00        |
| LESS INSURANCE                | 0.00        |
| SALES TAX                     | 0.00        |
| <b>PLEASE PAY THIS AMOUNT</b> | <b>0.00</b> |

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