

# Pre-Contract Disclosure (Retail Installment Sale Contract)

## Identification of Parties

## Optional Goods and Services

The following goods and services are NOT required as a condition to obtaining financing terms for the purchase of the Vehicle.

Optional Theft Deterrent Device(s):

(1)	N/A	\$	N/A
(2)	N/A	\$	N/A
(3)	N/A	\$	N/A

Optional Surface Protection Product(s):

(1)	N/A	\$	N/A
(2)	N/A	\$	N/A

Optional Service Contract(s):

(1)	PORTFOLIO VSA	\$	3680.00
(2)	EXPRESS 5	\$	698.00
(3)	N/A	\$	N/A
(4)	N/A	\$	N/A
(5)	N/A	\$	N/A

Optional Debt Cancellation Agreement(s): N/A \$ N/A

Optional Vehicle Contract Cancellation Option Agreement: \_\_\_\_\_ \$ N/A

Optional Insurance Product: \_\_\_\_\_ \$ N/A

**Total \$** 4378.00

**Installment Payment EXCLUDING Listed Items:** \$ 767.92

**Installment Payment INCLUDING Listed Items:** \$ 831.86

**THE ABOVE INSTALLMENT PAYMENTS INCLUDE THE ITEMS DESCRIBED ABOVE, THE PRICE OF THE VEHICLE, GOVERNMENT FEES AND TAXES, FINANCE CHARGES, AND THE ADDITIONAL CHARGES SHOWN BELOW.**

### Other Goods, Services and Miscellaneous Charges

Cash Price of Additional Accessories	\$ <u>N/A</u>	Emissions Testing Charge	\$ <u>N/A</u>
Other (Nontaxable)		Prior Credit or Lease Balance	\$ <u>N/A</u>
<u>CA TIRE FEE</u>	\$ <u>8.75</u>	Other (to whom paid) <u>N/A</u>	\$ <u>N/A</u>
<u>N/A</u>	\$ <u>N/A</u>	For: <u>N/A</u>	
EV Charging Station	\$ <u>N/A</u>	Other (to whom paid) <u>N/A</u>	\$ <u>N/A</u>
Electronic Vehicle Registration or Transfer Charge	\$ <u>30.00</u>	For: <u>N/A</u>	
Document Processing Charge	\$ <u>85.00</u>		

By signing below, you acknowledge:

- All of the charges described above will be included in the retail installment sale contract accompanying the purchase of the Vehicle.
- This document was presented to you prior to signing the retail installment sale contract and you consent to including all the above charges in the retail installment sale contract.

A JUST BOUGHT LAST WEEK FROM US AND THREE TIMES MESSAGE SAYS SERVICE REAR CAMERA SYSTEM AND HAPPENED TWO TIEMS AFTER DRIVING ALL DAY AND ONE TIME COLD AND DID NOT EVEN PUT IN REVERSE YET THE MESSAGE CAME UP AND RADIO SCREEN WENT BLUE AND THEN PUT IN REVERSE AND THE SCREEN CAME BACK AND AUDIO WAS WORKING ALL THE TIME. CHECK AND DIAG.

CAUSE: .

11 ENGINE MINOR

110580 ISP 0.30

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

436 UNABLE TO DUPLICATE CONCERN, SCAN MODULES RADIO HISTORY CODES B395A-08, -3A, AND -72 , RUN DIAGNOSES FOR #19-NA-076, CHECK AND FOUND RADIO SOFTWARE ALREADY UPDATED. TEST SYSTEM, OK NOW, CONTACT GENERAL MOTORS TECHNICAL ASSISTANCE CASE #9-5744725061, WAITING FOR CONTACT BACK.

\*\*\*\*\*

B SECOND CONCERN IS THERE IS A NOTHER DEFECT IN THE MIRROR (INSIDE MIRROR) A COUPLE OF TIME CAN SEE DOUBLE (LIKE THERE IS TWO CARS WHEN THERE ONLY ONE) THE MIRROR PROBLEM STARTEDA FEW DAYS BEFORE THE RADIO SCREEN PROBLEM. CHECK AND DIAG.  
 =====ITS LIKE THE CAMERA MIRROR AND THE CONVENTIONAL MIRROR ARE WORKING AT THE SAME TIME.  
 =====

CAUSE: .

11 ENGINE MINOR

110580 ISP 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

436 MAY BE RELATED TO JOB A , WAITING FOR CONTACT FROM GM.

\*\*\*\*\*

[ ] CASH [ ] CHECK GM GOODWRENCH [ ]			DESCRIPTION	TOTALS
[ ] VISA [ ] MASTERCARD [ ] DISCOVER			LABOR AMOUNT	
[ ] AMER XPRESS CHECK#[ ] [ ] CHARGE			PARTS AMOUNT	
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR BOB GALLEGOS IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE X \_\_\_\_\_

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

EST: 0.00 09JAN20 09:54 SA: 8

EST: 0.01 09JAN20 09:54 SA: 8

CONTACT: .

CASH                     CHECK                    GM GOODWRENCH    
 VISA                       MASTERCARD             DISCOVER   
 AMER XPRESS            CHECK # [            ]             CHARGE

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED."  
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE.  
 IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU.  
 PLEASE ASK FOR BOB GALLEGO IF YOU HAVE ANY CONCERNS.  
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
 THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

**A Brake System Malfunction Warning**

CAUSE: RECALL

9104817 BRAKE CONTROL MODULE REPROGRAMING

80606 WG1 0.30

(N/C)

FC: PART#: COUNT:

CLAIM TYPE: ZFAT

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

1020 k160-28yn36555956

\*\*\*\*\*

B PERFORM GM GOODWRENCH MULTI-POINT VEHICLE INSPECTION CUSTOMER

DECLINES BRAKE INSPECTION

MPINB PERFORM GM GOODWRENCH MULTI-POINT VEHICLE

INSPECTION CUSTOMER DECLINES BRAKE

INSPECTION

80606 WG1 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

\*\*\*\*\*

C CHECK TIRE PRESSURE AND SET TO VEHICLE MANUFACTURER'S SPECS AND RECORD EACH TIRES PRESSURE

TP CHECK TIRE PRESSURE AND SET TO VEHICLE

MANUFACTURER'S SPECS AND RECORD EACH TIRES

PRESSURE

80606 WG1 0.00

(N/C)

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

1020

35psi

35psi

35psi

35psi

\*\*\*\*\*

			DESCRIPTION	TOTALS
<input type="checkbox"/>	CASH	<input type="checkbox"/>	CHECK	GM GOODWRENCH <input type="checkbox"/>
<input type="checkbox"/>	VISA	<input type="checkbox"/>	MASTERCARD	<input type="checkbox"/>
<input type="checkbox"/>	AMER XPRESS	<input type="checkbox"/>	CHECK # [ ]	<input type="checkbox"/>
			DISCOVER	<input type="checkbox"/>
			CHARGE	<input type="checkbox"/>
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR BOB GALLEGO IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			LABOR AMOUNT	
			PARTS AMOUNT	
			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	
			CUSTOMER SIGNATURE <b>X</b>	

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

EST: 100.00 06FEB20 09:01 SA: 88437



CASH                     CHECK                    GM GOODWRENCH   
 VISA                       MASTERCARD             DISCOVER  
 AMER XPRESS            CHECK # [            ]             CHARGE

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED."  
YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE,  
IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU.  
PLEASE ASK FOR BOB GALLEGO IF YOU HAVE ANY CONCERNS.  
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE **X** \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

A CUSTOMER STATES WENT TO START TRUCK AND CHECK ENGINE LIGHT STAYED ON--CUSTOMER THEN DROVE STRAIGHT HERE--CUSTOMER JUST RECENTLY PURCHASED VEHICLE FROM HERE  
 CAUSE: COULD NOT DUPLICATE CUSTOMER CONCERN  
 4069919 ENGINE CONCERN - CUSTOMER CONCERN NOT DUPLICATED (CCND)  
 441 WG1 (N/C)  
 FC: 9099 PART#: COUNT:  
 CLAIM TYPE: ZREG  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
 1322 COULD NOT DUPLICATE CUSTOMER CONCERN  
 USED DOCUMENT 4898056 FOR DIAGNOSTICS AND TEST DROVE 90 MILES AFTER CLEARING CODES. NO PROBLEMS FOUND AND NO CODES RESET. RETURNED TO SERVICE.  
 SERVICE MANAGER DROVE VEHICLE OVERNIGHT 80 MILES

\*\*\*\*\*  
 B WE WILL PERFORM INSPECTIONS THAT DO NOT REQUIRE THE CAR BEING RAISED TO INCLUDE NOT CHECKING BRAKES, UNDER CARRIAGE, SUSPENSION, DRIVE SHAFT AND OR AXLES.  
 CAUSE: QMPI INSPECTION  
 QMPI WE WILL PERFORM INSPECTIONS THAT DO NOT REQUIRE THE CAR BEING RAISED TO INCLUDE NOT CHECKING BRAKES, UNDER CARRIAGE, SUSPENSION, DRIVE SHAFT AND OR AXLES.

99 WG1 (N/C)  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 \*\*\*\*\*

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	GM GOODWRENCH <input type="checkbox"/>	DESCRIPTION	TOTALS
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	LABOR AMOUNT	
<input type="checkbox"/> AMER XPRESS	CHECK # [ ]	<input type="checkbox"/> CHARGE	PARTS AMOUNT	
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETELY SATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR BOB GALLEGOS IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.			GAS, OIL, LUBE	
NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			SUBLET AMOUNT	
CUSTOMER SIGNATURE X _____			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back. BAR # ARD00193708 EPA # CAL 000275709

CASH                     CHECK                    GM GOODWRENCH    
 VISA                       MASTERCARD             DISCOVER   
 AMER XPRESS          CHECK # [            ]             CHARGE

HERE AT THOMPSONS SERVICE DEPARTMENT WE WANT YOU **"COMPLETELY SATISFIED."**  
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE.  
 IF YOU CAN NOT ANSWER **"COMPLETELY SATISFIED"** WE NEED TO HEAR FROM YOU.  
 PLEASE ASK FOR BOB GALLEGOS IF YOU HAVE ANY CONCERNS.  
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
 THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER  
SIGNATURE **X** \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

A CHECK ENGINE LIGHT IS ON. CHECK AND DIAG.

CAUSE: UPDATED PROGRAMING

2886978 reprogram brake system control module

110580 WG1

(N/C)

WPD WARRANTY SERVICE PARTS ADJUSTMENT

(N/C)

FC: 0329 PART#: COUNT:

CLAIM TYPE: ZREG

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00

6252 UPDATED PROGRAMING LAMP NOT ON NOW, SCAN ECM P25A2-00 BRAKE MODULE COMMANDED MIL, SCAN ALL MODULES BRAKE MODULE CODES, U0140, U0131, U0126, U0151, U0102, U0100,U 0101 AND U0146 ALL SET HISTORY, RUN DIAGNOSES PASSING NOW, FOUND #20-NA-155 RELATED TO PROGRAM BRAKE MODULE. PROGRAM BRAKE CONTROL MODULE CODE #28YN47448557 SEE ATTACHED SHEET, CLEAR CODES

\*\*\*\*\*

B\*\* GMC SCH MAINT PERFORM LUBE OIL & FILTER CHANGERESET OIL LIFE AND APPLY CLING STICKER

CAUSE: "Your vehicle's manufacturer publishes oil changes intervals, and the conditions and factors that influence those intervals, in the owner's

0600743 PRO GRADE PROTECTION LOF AND ROTATE

80606 WG1

(N/C)

WSD WARRANTY SERVICE LABOR ADJUSTMENT

(N/C)

1 19419227 (S) FILTER

(N/C)

8 19259487 OIL

(N/C)

FC: 9098 PART#: COUNT:

CLAIM TYPE: ZREG

AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

6252 SCH MAINT oil and filter changed

\*\*\*\*\*

[ ] CASH [ ] CHECK GM GOODWRENCH [ ]  
[ ] VISA [ ] MASTERCARD [ ] DISCOVER  
[ ] AMER XPRESS CHECK#[ ] [ ] CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETELYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR BOB GALLEGOS IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE X

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

CUSTOMER COPY

C\*\* ROTATE 4 TIRES

ROT ROTATE 4 TIRES

80606 WG1

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: (N/C) 0.00  
6252 tires rotated

\*\*\*\*\*

D\*\* PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

80606 WG1

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: (N/C) 0.00  
6252 35psi

\*\*\*\*\*

E\*\* WASH

85 ACCESSORIES

99 WG1

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE E: (N/C) 0.00

\*\*\*\*\*

EST: 1.00 01SEP20 07:17 SA: 8

CONTACT: .

\*\*\*\*\*

EST: 0.00 01SEP20 07:17 SA: 8

CONTACT:

\*\*\*\*\*

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	GM GOODWRENCH <input type="checkbox"/>	DESCRIPTION	TOTALS
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	LABOR AMOUNT	0.00
<input type="checkbox"/> AMER XPRESS	CHECK # [ ]	<input type="checkbox"/> CHARGE	PARTS AMOUNT	0.00
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR BOB GALLEGO IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	0.00
			LESS INSURANCE	0.00
			SALES TAX	0.00
			CUSTOMER SIGNATURE <input checked="" type="checkbox"/>	

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

A REPLACE TIRE & BALANCE TORQUE WHEEL TO PROPER SPECS  
 1TIRE REPLACE TIRE & BALANCE TORQUE WHEEL TO  
 PROPER SPECS  
 72930 CG1 15.00 15.00  
 TRTX CALIFORNIA TIRE FEE 1 TIRE 1.75 1.75  
 TIRE TIRE DISPOSAL FEE 2.00 2.00  
 1 84484375 B2755022 314.11 270.98 270.98  
 PARTS: 270.98 LABOR: 15.00 OTHER: 3.75 TOTAL LINE A: 289.73  
 12344 mount and balanced one tire reset tpms light and put spare  
 away

\*\*\*\*\*

EST: 320.00 15MAR21 15:55 SA: 88437  
 CONTACT: .

\*\*\*\*\*

EST: 300.00 15MAR21 07:37 SA: 88437  
 CONTACT:

\*\*\*\*\*

CASH  CHECK GM GOODWRENCH   
 VISA  MASTERCARD  DISCOVER  
 AMER XPRESS CHECK#[ ]  CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	15.00
PARTS AMOUNT	270.98
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	3.75
TOTAL CHARGES	289.73
LESS INSURANCE	0.00
SALES TAX	22.36
<b>PLEASE PAY THIS AMOUNT</b>	<b>312.09</b>

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELYSATISFIED."  
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE,  
 IF YOU CAN NOT ANSWER "COMPLETELYSATISFIED" WE NEED TO HEAR FROM YOU.  
 PLEASE ASK FOR BOB GALLEGOS IF YOU HAVE ANY CONCERNS.  
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
 THE ORIGINAL ESTIMATE PRICE.  
 NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE **X** \_\_\_\_\_

Notice to Consumer: Please read important information on back.

BAR # ARD00193708 EPA # CAL 000275709

CUSTOMER COPY

A PERFORM 5K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU  
 CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF  
 LIST OF OPERATIONS TO BE PERFORMED

CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST

5K1 PERFORM 5K MILE SCHEDULED MAINTENANCE SERVICE  
 PER ATTACHED MENU CHECKLIST - MINIMUM  
 SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF  
 LIST OF OPERATIONS TO BE PERFORMED

	72930 CG1		54.95	54.95
1	19419227 (S) FILTER	5.37	5.37	5.37
8	19259487 OIL	6.40	6.40	51.20
1	9822 BG-W/S-CONC	3.67	3.67	3.67

PARTS: 60.24 LABOR: 54.95 OTHER: 0.00 TOTAL LINE A: 115.19  
 12737 performed 5k mile service oil change and tire rotation

\*\*\*\*\*

B PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH  
 VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD  
 PSI SETTINGS TO REPAIR ORDER

MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK  
 AND INFLATE EACH VEHICLES TIRES TO THE  
 RECOMMENDED TIRE PRESSURE RATING. RECORD PSI  
 SETTINGS TO REPAIR ORDER

	72930 CG1		0.00	0.00
--	-----------	--	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 12737 inspection complete

\*\*\*\*\*

5OFF \$5.00 LUBE OIL & FILTER DISCOUNT  
 CG1 -5.00 -5.00

			DESCRIPTION	TOTALS
<input type="checkbox"/>	CASH	<input type="checkbox"/>	CHECK	GM GOODWRENCH <input type="checkbox"/>
<input type="checkbox"/>	VISA	<input type="checkbox"/>	MASTERCARD	<input type="checkbox"/>
<input type="checkbox"/>	AMER XPRESS	CHECK # [ ]	<input type="checkbox"/>	DISCOVER
			<input type="checkbox"/>	CHARGE
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETELY SATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR BOB GALLEGOS IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.				
CUSTOMER SIGNATURE X _____			LABOR AMOUNT	54.95
			PARTS AMOUNT	60.24
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	115.19
			LESS INSURANCE	5.00
			SALES TAX	4.75
			PLEASE PAY THIS AMOUNT	114.94

Notice to Consumer: Please read important information on back.

BAR # ARD00193708 EPA # CAL 000275709

CUSTOMER COPY

A PERFORM 5K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU  
 CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF  
 LIST OF OPERATIONS TO BE PERFORMED

CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST

5K1 PERFORM 5K MILE SCHEDULED MAINTENANCE SERVICE  
 PER ATTACHED MENU CHECKLIST - MINIMUM  
 SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF  
 LIST OF OPERATIONS TO BE PERFORMED

	80606 CG1		135.00	135.00			
1	19419227 (S) FILTER	5.37	5.37	5.37			
8	19259487 OIL	6.40	6.40	51.20			
1	9822 BG-W/S-CONC	3.67	3.67	3.67			
1	13508023 (S) FILTER	27.99	27.99	27.99			
1	208RSC BG-44K	41.92	41.92	41.92			
1	6579 BG-ENG-RESTO	35.82	35.82	35.82			
1	84121219 (S) ELEMENT	51.41	51.41	51.41			
SMOG	SMOG COUPON DISCOUNT \$20.00 OFF CG1		-20.00	-20.00			
PARTS:	217.38	LABOR:	135.00	OTHER:	-20.00	TOTAL LINE A:	332.38

19317  
 5k service finished  
 oil and filter changed.  
 tires rotated.  
 cabin and air filter changed.  
 crank case cleaning and additive.  
 fuel system cleaning and additive.

\*\*\*\*\*  
 B PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH  
 VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD  
 PSI SETTINGS TO REPAIR ORDER  
 MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK  
 AND INFLATE EACH VEHICLES TIRES TO THE  
 RECOMMENDED TIRE PRESSURE RATING. RECORD PSI  
 SETTINGS TO REPAIR ORDER

				DESCRIPTION	TOTALS
<input type="checkbox"/>	CASH	<input type="checkbox"/>	CHECK	GM GOODWRENCH <input type="checkbox"/>	
<input type="checkbox"/>	VISA	<input type="checkbox"/>	MASTERCARD	<input type="checkbox"/>	DISCOVER
<input type="checkbox"/>	AMER XPRESS	CHECK # [ ]	[ ]	[ ]	CHARGE
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED."				LABOR AMOUNT	
YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE.				PARTS AMOUNT	
IF YOU CAN NOT ANSWER "COMPLETELY SATISFIED" WE NEED TO HEAR FROM YOU.				GAS, OIL, LUBE	
PLEASE ASK FOR JAMES FUHS IF YOU HAVE ANY CONCERNS.				SUBLET AMOUNT	
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN				MISC. CHARGES	
THE ORIGINAL ESTIMATE PRICE.				TOTAL CHARGES	
NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.				LESS INSURANCE	
CUSTOMER SIGNATURE <b>X</b>				SALES TAX	
				PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

CUSTOMER COPY

LINE CODE TECH TYPE HOURS DIST NET TOTAL  
 80606 CG1 0.00 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 19317 35psi

\*\*\*\*\*

EST: 500.00 29SEP21 09:10 SA: 8  
 CONTACT:

\*\*\*\*\*

CASH                     CHECK                    GM GOODWRENCH   
 VISA                       MASTERCARD             DISCOVER  
 AMER XPRESS          CHECK # [       ]         CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	135.00
PARTS AMOUNT	217.38
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	352.38
LESS INSURANCE	20.00
SALES TAX	17.93
<b>PLEASE PAY THIS AMOUNT</b>	<b>350.31</b>

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED."  
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE,  
 IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU.  
 PLEASE ASK FOR JAMES FUHS IF YOU HAVE ANY CONCERNS.  
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
 THE ORIGINAL ESTIMATE PRICE.  
 NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE **X** \_\_\_\_\_

Notice to Consumer: Please read important information on back.                    BAR # ARD00193708                    EPA # CAL 000275709



CONTACT:

\*\*\*\*\*

[Faint, mostly illegible text, likely a list of items or services provided.]

- CASH                       CHECK                      GM GOODWRENCH   
 VISA                          MASTERCARD              DISCOVER  
 AMER XPRESS             CHECK # [             ]              CHARGE

HERE AT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLY SATISFIED."  
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE.  
 IF YOU CAN NOT ANSWER "COMPLETLY SATISFIED" WE NEED TO HEAR FROM YOU.  
 PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS.  
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
 THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE **X** \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	54.95
PARTS AMOUNT	65.63
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	120.58
LESS INSURANCE	0.00
SALES TAX	5.41
<b>PLEASE PAY THIS AMOUNT</b>	<b>125.99</b>

Notice to Consumer: Please read important information on back.

BAR # ARD00193708             EPA # CAL 000275709

CUSTOMER COPY

CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED  
 CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST  
 7K1 PERFORM 7.5K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED

138995	CG1			54.95	54.95
1	19433949 (S) FILTER	13.11		13.11	13.11
8	19259487 OIL	9.94		9.94	79.52
1	9822 BG-W/S-CONC	3.92		3.92	3.92

PARTS: 96.55 LABOR: 54.95 OTHER: 0.00 TOTAL LINE A: 151.50  
 35928  
 COMPLETED 7.5K SERVICE.  
 OIL AND FILTER CHANGED.  
 ROTATED TIRES.

\*\*\*\*\*  
 B PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER  
 MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

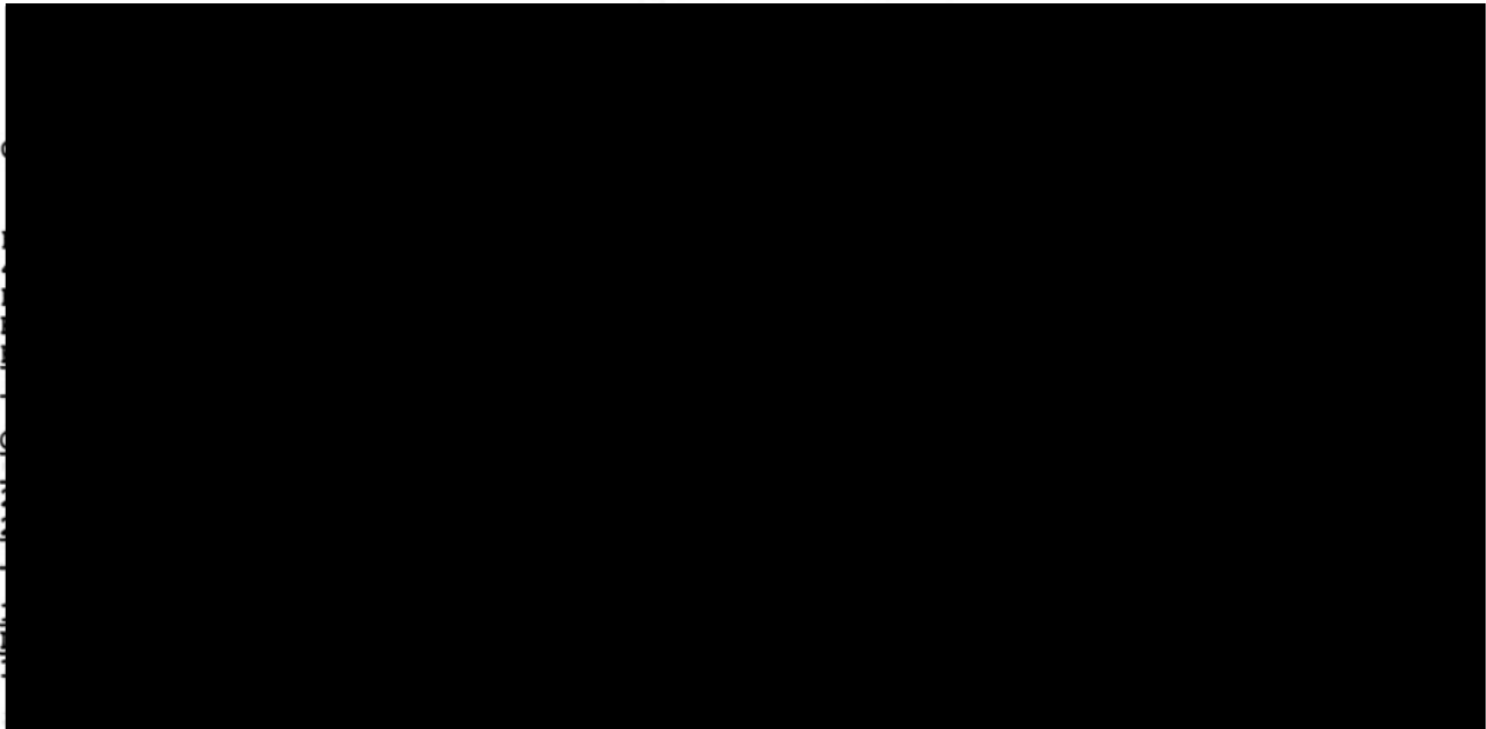
138995	CG1			0.00	0.00
--------	-----	--	--	------	------

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
 35928  
 COMPLETED MULTI-POINT INSPECTION.  
 NO LEAKS FOUND.  
 TIRE TREAD IS GOOD.  
 BRAKE PADS AND ROTORS ARE GOOD.  
 SET TIRE PRESSURES TO VEHICLE SPEC.

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	GM GOODWRENCH <input type="checkbox"/>	DESCRIPTION	TOTALS
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	LABOR AMOUNT	
<input type="checkbox"/> AMER XPRESS	CHECK # [ ]	<input type="checkbox"/> CHARGE	PARTS AMOUNT	
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

CUSTOMER SIGNATURE **X**

Notice to Consumer: Please read important information on back. BAR # ARD00193708 EPA # CAL 000275709



[REDACTED]

CASH                     CHECK                    GM GOODWRENCH    
 VISA                     MASTERCARD            DISCOVER   
 AMER XPRESS    CHECK # [       ]            CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	54.95
PARTS AMOUNT	96.55
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	151.50
LESS INSURANCE	10.00
SALES TAX	7.44
<b>PLEASE PAY THIS AMOUNT</b>	<b>148.94</b>

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU **"COMPLETELY SATISFIED."**  
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE,  
 IF YOU CAN NOT ANSWER **"COMPLETELY SATISFIED"** WE NEED TO HEAR FROM YOU.  
 PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS.  
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
 THE ORIGINAL ESTIMATE PRICE.  
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CUSTOMER SIGNATURE **X** \_\_\_\_\_

Notice to Consumer: Please read important information on back.

BAR # ARD00193708      EPA # CAL 000275709

CAUSE:

11 ENGINE MINOR  
 72906 WG1 (N/C)  
 1 13540028 (S)MODULE (N/C)  
 1 BUYOUT BUYING FROM OTHER DEALER (N/C)  
 FC: PART#: 13540028 COUNT: 1  
 CLAIM TYPE:  
 AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
 42757

checked for codes, found P1005 Fuel Pump Driver Control Module Too  
 Many Resets, checked for bulletins, found: #PIT5636C: SES MIL DTC  
 P1005, matches vehicle conditions, rec. replacement of Fuel Pump Driver  
 Control Module  
 replaced module, cleared codes, repair complete

B Moved to: 157069C Line: A  
 SPLIT Moved to: 157069C Line: A  
 99 CG1 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

C Moved to: 157069C Line: B  
 SPLIT Moved to: 157069C Line: B  
 99 CG1 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

\*\*\* THE FOLLOWING WORK NOT DONE-TRANSFERRED TO RO#157069C \*\*\*  
 B Moved to: 157069C Line: A  
 C Moved to: 157069C Line: B

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	GM GOODWRENCH <input type="checkbox"/>	DESCRIPTION	TOTALS
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	LABOR AMOUNT	
<input type="checkbox"/> AMER XPRESS	CHECK # [ ]	<input type="checkbox"/> CHARGE	PARTS AMOUNT	
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETELYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED. CUSTOMER SIGNATURE <b>X</b>			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
			PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back. BAR # ARD00193708 EPA # CAL 000275709

\*\*\*\*\*  
ESTIMATE: 500.00

25SEP23 06:47 SA: 8

CONTACT:  
\*\*\*\*\*

CASH                     CHECK                    GM GOODWRENCH   
 VISA                      MASTERCARD            DISCOVER  
 AMER XPRESS          CHECK # [       ]        CHARGE

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED."  
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IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU.  
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I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER  
SIGNATURE **X** \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
LESS INSURANCE	0.00
SALES TAX	0.00
<b>PLEASE PAY THIS AMOUNT</b>	<b>0.00</b>

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

CUSTOMER COPY

A SLOW SPEED CLUNK FROM REAR. CHECK AND DIAG.

11 ENGINE MINOR

69784 CG1

200.00 200.00

PARTS: 0.00 LABOR: 200.00 OTHER: 0.00 TOTAL LINE A: 200.00

42757

CHECK FOR NOISE BACKING UP VERIFY NOISE

CLEANED REAR LEAF SPRINGS AND RE TORQUE

N-NA-129

2188200

BULLETIN FOLLOWED

\*\*\*\*\*

B PERFORM GM GOODWRENCH MULTI-POINT VEHICLE INSPECTION CUSTOMER

DECLINES BRAKE INSPECTION

MPINB PERFORM GM GOODWRENCH MULTI-POINT VEHICLE

INSPECTION CUSTOMER DECLINES BRAKE

INSPECTION

72906 CG1

0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00

42757 completed Qmpi

\*\*\*\*\*

[ ] CASH [ ] CHECK GM GOODWRENCH [ ]  
[ ] VISA [ ] MASTERCARD [ ] DISCOVER  
[ ] AMER XPRESS CHECK # [ ] [ ] CHARGE

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED."  
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I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE X

DESCRIPTION	TOTALS
LABOR AMOUNT	200.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	200.00
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	200.00

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

**A PERFORM 7.5K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED**

CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST  
 7K1 PERFORM 7.5K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED

80606 CG1			54.95	54.95
1 19419227 F-(S) FILTER	13.11	13.11	13.11	13.11
8 19259487 OIL	9.94	9.94	79.52	
1 9822 BG-W/S-CONC	3.92	3.92	3.92	
SMOG SMOG COUPON DISCOUNT \$20.00 OFF				
CG1			-20.00	-20.00
PARTS: 96.55 LABOR: 54.95 OTHER: -20.00				
43633 oil and filter changed				TOTAL LINE A: 131.50

\*\*\*\*\*

**C INSTALL FRONT WIPERS**  
 00 QUICK SERVICE  
 80606 CG1

			5.00	5.00
2 84578275 (S) BLADE	34.99	34.99	69.98	
PARTS: 69.98 LABOR: 5.00 OTHER: 0.00				TOTAL LINE C: 74.98

43633 wipers installed

\*\*\*\*\*

**D PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER**  
 MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

80606 CG1			0.00	0.00
PARTS: 0.00 LABOR: 0.00 OTHER: 0.00				TOTAL LINE D: 0.00

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	GM GOODWRENCH <input type="checkbox"/>	DESCRIPTION	TOTALS
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	LABOR AMOUNT	
<input type="checkbox"/> AMER XPRESS	CHECK # [ ]	<input type="checkbox"/> CHARGE	PARTS AMOUNT	
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE. IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU. PLEASEASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			GAS, OIL, LUBE	
			SUBLET AMOUNT	
			MISC. CHARGES	
			TOTAL CHARGES	
			LESS INSURANCE	
			SALES TAX	
CUSTOMER SIGNATURE <b>X</b>			PLEASE PAY THIS AMOUNT	

Notice to Consumer: Please read important information on back. BAR # ARD00193708 EPA # CAL 000275709

43633

35psi

needs a key fob battery

tires inside edges are bald rec replaing all 4 tires

\*\*\*\*\*

\$20 OFF, TIRE TREAD TOO LOW TO ROTATE

CASH                     CHECK                    GM GOODWRENCH    
 VISA                       MASTERCARD             DISCOVER   
 AMER XPRESS          CHECK # [            ]             CHARGE

HEREA T THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETLYSATISFIED."   
 YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE,   
 IF YOU CAN NOT ANSWER "COMPLETLYSATISFIED" WE NEED TO HEAR FROM YOU.   
 PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS.   
 I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN   
 THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE X \_\_\_\_\_

DESCRIPTION	TOTALS
LABOR AMOUNT	59.95
PARTS AMOUNT	166.53
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	226.48
LESS INSURANCE	20.00
SALES TAX	13.74
<b>PLEASE PAY THIS AMOUNT</b>	<b>220.22</b>

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

CUSTOMER COPY

A PERFORM 45K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED

CAUSE: PERFORMED SERVICE PER ATTACHED CHECKLIST

45K1 PERFORM 45K MILE SCHEDULED MAINTENANCE SERVICE PER ATTACHED MENU CHECKLIST - MINIMUM SERVICE - CUSTOMER ACKNOWLEDGES RECEIPT OF LIST OF OPERATIONS TO BE PERFORMED

142278	CG1		490.77	490.77
1	12737081 (S) FILTER	13.11	13.11	13.11
8	19259487 OIL	9.94	9.94	79.52
1	88865785 CLEANER	4.26	4.26	4.26
2	792 BG-SYNCHRO	40.66	40.66	81.32
16	19352619 FLUID	9.42	9.42	150.72
2	84032 BG-DOT4	35.32	35.32	70.64

20FF \$20.00 OFF

CG1 -20.00 -20.00

50off \$50.00 off

CG1 -50.00 -50.00

PARTS: 399.57 LABOR: 490.77 OTHER: -70.00 TOTAL LINE A: 820.34

50870 45K SERV. DID NOT ROTATE. TIRES ARE WELL BELOW SPEC. -\$20 IS FROM THE ROTATION NOT BEING DONE... CUSTOMER IS AWARE.

\*\*\*\*\*

B CUSTOMER STATES LEAF SPRINGS ARE STILL MAKING A KNOCKING NOISE. WE ALREADY PERFORMED SOME WORK ON THE SPRINGS. COMING BACK WITH SAME KNOCKING NOISE ISSUE.

00 QUICK SERVICE

142278 CG1 225.00 225.00

4 84474225 W-(S) INSERT (PREPAID SPECIAL ORDER PART) 15.43 15.43 61.72

PARTS: 61.72 LABOR: 225.00 OTHER: 0.00 TOTAL LINE B: 286.72

50870 VERIFIED NOISE FROM LEAF SPRINGS. AFTER INSPECTION FOUND THAT THE LEAF SPRING FRICTION PADS ARE LOOSE AND CAUSING KNOCKING NOISE. PER

[ ] CASH [ ] CHECK GM GOODWRENCH [ ]  
 [ ] VISA [ ] MASTERCARD [ ] DISCOVER  
 [ ] AMER XPRESS CHECK # [ ] [ ] CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE, IF YOU CAN NOT ANSWER "COMPLETELY SATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE **X**

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

CUSTOMER COPY

LINE UPCODE TECH TYPE HOURS LIST NET TOTAL  
 GM SUGGEST TO REPLACE LEAF SPRING FRICTION PADS PER DOC. #5358412. THEN  
 RETEST.

\*\*\*\*\*  
 C PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH  
 VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD  
 PSI SETTINGS TO REPAIR ORDER

MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK  
 AND INFLATE EACH VEHICLES TIRES TO THE  
 RECOMMENDED TIRE PRESSURE RATING. RECORD PSI  
 SETTINGS TO REPAIR ORDER

142278 CG1 0.00 0.00  
 PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00  
 50870 MPI

\*\*\*\*\*  
 CUSTOMER PAY IS \$850.72  
 PORTFOLIO PAYS \$291.81 CLAIM#  
 38783622

\_\_\_\_\_  
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 \_\_\_\_\_

<input type="checkbox"/> CASH	<input type="checkbox"/> CHECK	GM GOODWRENCH <input type="checkbox"/>	DESCRIPTION	TOTALS
<input type="checkbox"/> VISA	<input type="checkbox"/> MASTERCARD	<input type="checkbox"/> DISCOVER	LABOR AMOUNT	715.77
<input type="checkbox"/> AMER XPRESS	CHECK # [ ]	<input type="checkbox"/> CHARGE	PARTS AMOUNT	461.29
HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED." YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE. IF YOU CAN NOT ANSWER "COMPLETELY SATISFIED" WE NEED TO HEAR FROM YOU. PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS. I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN THE ORIGINAL ESTIMATE PRICE. NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.			GAS, OIL, LUBE	0.00
CUSTOMER SIGNATURE <b>X</b> _____			SUBLET AMOUNT	0.00
			MISC. CHARGES	0.00
			TOTAL CHARGES	1177.06
			LESS INSURANCE	361.81
			SALES TAX	35.47
			PLEASE PAY THIS AMOUNT	850.72

Notice to Consumer: Please read important information on back. BAR # ARD00193708 EPA # CAL 000275709

A PERFORM FRONT END ALIGNMENT AS REQUESTED

ALIGN2 PERFORM FRONT END ALIGNMENT AS REQUESTED

142278 CEC

109.95 109.95

PARTS: 0.00 LABOR: 109.95 OTHER: 0.00 TOTAL LINE A: 109.95

51803 PERFORMED ALIGNMENT

\*\*\*\*\*

\*\*\*\*\*  
ESTIMATE: 109.95 23AUG24 08:50 SA: 88437

CONTACT: .

\*\*\*\*\*

\*\*\*\*\*  
ESTIMATE: 0.00 23AUG24 08:50 SA: 88437

CONTACT:

\*\*\*\*\*

[ ] CASH [ ] CHECK GM GOODWRENCH [ ]  
[ ] VISA [ ] MASTERCARD [ ] DISCOVER  
[ ] AMER XPRESS CHECK # [ ] [ ] CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	109.95
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	109.95
LESS INSURANCE	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	109.95

HEREAT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED."  
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CUSTOMER SIGNATURE X

Notice to Consumer: Please read important information on back.

BAR # ARD00193708

EPA # CAL 000275709

CUSTOMER STATES THAT SHE WAS DRIVING AND THE TRUCK BEGAN TO LOSE POWER - SHE SAW OIL PRESSURE DROPPED TO ZERO AND TRUCK STALLED - WHEN TOW TRUCK ARRIVED THEY STARTED IT AND OIL PRESSURE SEEMED NORMAL - ALSO CUSTOMER SSTATES THAT LOW OIL MESSAGE CAME UP AND HE HAD ADDED A QT OF OIL - CHECK AND ADVISE ENGINE MINOR

11

CG1

# B

PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER  
 MPI CG1 PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

MPI

CG1

Preliminary Estimate : \$225.00

COMPANY NAME	EXPRESS 5	PORTFOLIO VSA
COMPANY PHONE		
POLICY NUMBER	TBD.INS1	TBD
POLICY TERM	60	72
EFFECTIVE DATE	28 DEC 2019	28 DEC 2019
DEDUCTIBLE	0.00	100.00
MILEAGE LIMIT		
BEGIN MILES	33	33
END MILES		100000
COMPONENTS		

In the event of a teardown for inspection, I understand that my vehicle will be reassembled within \_\_\_\_\_ days of the date shown above, unforeseen complications not withstanding. If automobile is returned to customer before authorized service is performed, a diagnostic and handling charge will be made if I choose not to authorize the services recommended. YOU WILL BE ALLOWED TO COMPLETE ANY FACTORY AUTHORIZED WARRANTY REPAIRS OR SERVICES THAT ARE AT NO COST TO ME. I also authorize any sublet repairs that you deem necessary. CUSTOMER IS HEREBY NOTIFIED THAT THE SAID PROPERTY IS NOT INSURED OR PROTECTED AGAINST LOSS OCCASIONED BY THEFT, FIRE OR VANDALISM WHILE THE PROPERTY REMAINS WITH THE GARAGE. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF. SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT.

I hereby grant the Dealership permission to operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle. The Dealership is not responsible for loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, or any other cause beyond its control.

ALL PARTS WILL BE DISCARDED UNLESS SPECIFIED OTHERWISE  
 SAVE  
 DISCARD  
 ALL PARTS ARE NEW UNLESS SPECIFIED OTHERWISE  
 TERMS STRICTLY CASH OR APPROVED CREDIT CARD.

APPOINTMENT  
 YES  NO

CUSTOMER INITIALS		ORIGINAL ESTIMATE
		\$
TIME		② DATE
CONTACTED	BY PHONE <input type="checkbox"/> BY IN PERSON <input type="checkbox"/>	BY
NAME OF PERSON CONTACTED		REVISED ESTIMATE \$
TIME		③ DATE
CONTACTED	BY PHONE <input type="checkbox"/> BY IN PERSON <input type="checkbox"/>	BY
NAME OF PERSON CONTACTED		REVISED ESTIMATE \$
TIME		④ DATE
CONTACTED	BY PHONE <input type="checkbox"/> BY IN PERSON <input type="checkbox"/>	BY
NAME OF PERSON CONTACTED		REVISED ESTIMATE \$

Customer \_\_\_\_\_ Date \_\_\_\_\_

Notice to Consumer: Please read important information on back.

BAR # ARD00193708 EPA # CAL 000275709

CUSTOMER COPY

ARBITRATION AND RIGHTS TO TRIAL BY JURY ARE WAIVED BY SIGNING THIS AGREEMENT. THE ARBITRATION AGREEMENT IS A PART OF THIS CONTRACT. ANY CLAIM OR DISPUTE, WHETHER IN CONTRACT, TORT, STATUTE OR OTHERWISE (INCLUDING THE INTERPRETATION AND SCOPE OF THIS ARBITRATION PROVISION, AND THE ARBITRABILITY OF THE CLAIM OR DISPUTE), BETWEEN YOU AND US OR OUR EMPLOYEES, AGENTS, SUCCESSORS OR ASSIGNS, WHICH ARISES OUT OF OR RELATES TO YOUR CREDIT APPLICATION, PURCHASE OR CONDITION OF THIS VEHICLE, THIS CONTRACT OR ANY RESULTING TRANSACTION OR RELATIONSHIP (INCLUDING ANY SUCH RELATIONSHIP WITH THIRD PARTIES WHO DO NOT SIGN THIS CONTRACT) SHALL, AT YOUR OR OUR ELECTION, BE RESOLVED BY NEUTRAL, BINDING ARBITRATION AND NOT BY A COURT ACTION. IF FEDERAL LAW PROVIDES THAT A CLAIM OR DISPUTE IS NOT SUBJECT TO BINDING ARBITRATION, THIS ARBITRATION PROVISION SHALL NOT APPLY TO SUCH CLAIM OR DISPUTE. ANY CLAIM OR DISPUTE IS TO BE ARBITRATED BY A SINGLE ARBITRATOR ON AN INDIVIDUAL BASIS AND NOT AS A CLASS ACTION. YOU EXPRESSLY WAIVE ANY RIGHT YOU MAY HAVE TO ARBITRATE A CLASS ACTION. YOU MAY CHOOSE THE AMERICAN ARBITRATION ASSOCIATION, 1633 BROADWAY, 10TH FLOOR, NEW YORK, NEW YORK, NEW YORK 10019 (WWW.AADR.ORG), OR ANY OTHER ORGANIZATION TO CONDUCT THE ARBITRATION SUBJECT TO OUR APPROVAL. YOU MAY GET A COPY OF THE RULES OF AN ARBITRATION ORGANIZATION BY CONTACTING THE ORGANIZATION OR VISITING ITS WEBSITE.

ARBITRATORS SHALL BE ATTORNEYS OR RETIRED JUDGES AND SHALL BE SELECTED PURSUANT TO THE APPLICABLE RULES. THE ARBITRATOR SHALL APPLY GOVERNING SUBSTANTIVE LAW AND THE APPLICABLE STATUTE OF LIMITATIONS. THE ARBITRATION HEARING SHALL BE CONDUCTED IN THE FEDERAL DISTRICT IN WHICH YOU RESIDE UNLESS THE SELLER-CREDITOR IS A PARTY TO THE CLAIM OR DISPUTE, IN WHICH CASE THE HEARING WILL BE HELD IN THE FEDERAL DISTRICT WHERE THIS CONTRACT WAS EXECUTED. WE WILL PAY YOUR FILING, ADMINISTRATION, SERVICE OR CASE MANAGEMENT FEE AND YOUR ARBITRATOR OR HEARING FEE ALL UP TO A MAXIMUM OF \$5000, UNLESS THE LAW OR THE RULES OF THE CHOSEN ARBITRATION ORGANIZATION REQUIRE US TO PAY MORE. THE AMOUNT WE PAY MAY BE REIMBURSED IN WHOLE OR IN PART BY DECISION OF THE ARBITRATOR IF THE ARBITRATOR FINDS THAT ANY OF YOUR CLAIMS IS FRIVOLOUS UNDER APPLICABLE LAW. EACH PARTY SHALL BE RESPONSIBLE FOR ITS OWN ATTORNEY, EXPERT AND OTHER FEES, UNLESS AWARDED BY THE ARBITRATOR UNDER APPLICABLE LAW. IF THE CHOSEN ARBITRATION ORGANIZATION'S RULES CONFLICT WITH THIS ARBITRATION PROVISION, THEN THE PROVISIONS OF THIS ARBITRATION PROVISION SHALL CONTROL. ANY ARBITRATION UNDER THIS ARBITRATION PROVISION SHALL BE GOVERNED BY THE FEDERAL ARBITRATION ACT (9 U.S.C. § 1 ET SEQ.) AND NOT BY ANY STATE LAW CONCERNING ARBITRATION. ANY AWARD BY THE ARBITRATOR SHALL BE IN WRITING AND WILL BE FINAL AND BINDING ON ALL PARTIES, SUBJECT TO ANY LIMITED RIGHT TO APPEAL UNDER THE FEDERAL ARBITRATION ACT.

YOU AND WE RETAIN THE RIGHT TO SEEK REMEDIES IN SMALL CLAIMS COURT FOR DISPUTES OR CLAIMS WITHIN THAT COURT'S JURISDICTION, UNLESS SUCH ACTION IS TRANSFERRED, REMOVED OR APPEALED TO A DIFFERENT COURT. NEITHER YOU NOR WE WAIVE THE RIGHT TO ARBITRATE BY USING SELF-HELP REMEDIES, SUCH AS REPOSSESSION, OR BY FILING AN ACTION TO RECOVER THE VEHICLE, TO RECOVER A DEFICIENCY BALANCE, OR FOR INDIVIDUAL INJUNCTIVE RELIEF. ANY COURT ACTION MAY ENTER JUDGMENT ON THE ARBITRATOR'S AWARD. THIS ARBITRATION PROVISION SURVIVES TERMINATION, PAYOFF OR TRANSFER.

**RIGHTS THAT YOU AND WE WOULD HAVE IN COURT MAY NOT BE AVAILABLE IN ARBITRATION.**

**FEDERAL TRUTH-IN-LENDING DISCLOSURES**

ANNUAL PERCENTAGE RATE The cost of your credit as a yearly rate.	FINANCE CHARGE The dollar amount the credit will cost you.	Amount Financed The amount of credit provided to you or on your behalf.	Total of Payments The amount you will have paid after you have made all payments as scheduled.	Total Sale Price The total cost of your purchase on credit, including your down payment of
5.99 %	\$ 12914.20(e)	\$ 56962.04(e)	\$ 69876.24(e)	\$ 11250.00 is \$ 81126.24(e)

(e) means an estimate

**YOUR PAYMENT SCHEDULE WILL BE:**

Number of Payments:	Amount of Payments:	When Payments Are Due:
One Payment of	N/A	N/A
One Payment of	N/A	N/A
One Payment of	N/A	N/A
83	831.86	Monthly beginning 01/27/2020
N/A	N/A	N/A
One final payment	831.86	12/27/2026

**Late Charge.** If payment is not received in full within 10 days after it is due, you will pay a late charge of 5% of the part of the payment that is late.  
**Prepayment.** If you pay early, you may be charged a minimum finance charge.  
**Security Interest.** You are giving a security interest in the vehicle being purchased.  
**Additional Information:** See this contract for more information including information about nonpayment, default, any required repayment in full before the scheduled date, minimum finance charges, and security interest.

**ITEMIZATION OF THE AMOUNT FINANCED (Seller may keep part of the amounts paid to others.)**

<b>1. Total Cash Price</b>	
A. Cash Price of Motor Vehicle and Accessories	\$ 58650.00 (A)
1. Cash Price Vehicle	\$ 58650.00
2. Cash Price Accessories	\$ N/A
3. Other (Nontaxable)	\$ N/A
Describe N/A	\$ N/A
Describe N/A	\$ N/A
B. Document Processing Charge (not a governmental fee)	\$ 85.00 (B)
C. Emissions Testing Charge (not a governmental fee)	\$ N/A (C)
D. (Optional) Theft Deterrent Device(s)	
1. (paid to) N/A	\$ N/A (D1)
2. (paid to) N/A	\$ N/A (D2)
3. (paid to) N/A	\$ N/A (D3)
E. (Optional) Surface Protection Product(s)	
1. (paid to) N/A	\$ N/A (E1)
2. (paid to) N/A	\$ N/A (E2)
F. EV Charging Station (paid to) N/A	\$ N/A (F)

**STATEMENT OF INSURANCE**

NOTICE. No person is required as a condition of financing the purchase of a motor vehicle to purchase or negotiate any insurance through a particular insurance company, agent or broker. You are not required to buy any other insurance to obtain credit. Your decision to buy or not buy other insurance will not be a factor in the credit approval process.

**Vehicle Insurance**

	Term	Premium
\$ N/A Ded. Comp., Fire & Theft	N/A Mos.	\$ N/A
\$ N/A Ded. Collision	N/A Mos.	\$ N/A
Bodily Injury \$ N/A Limits	N/A Mos.	\$ N/A
Property Damage \$ N/A Limits	N/A Mos.	\$ N/A
Medical N/A	N/A Mos.	\$ N/A
N/A	N/A Mos.	\$ N/A
Total Vehicle Insurance Premiums		\$ N/A

UNLESS A CHARGE IS INCLUDED IN THIS AGREEMENT FOR PUBLIC LIABILITY OR PROPERTY DAMAGE INSURANCE, PAYMENT OF SUCH CHARGE IS NOT REQUIRED.

**OPTIONAL DEBT CANCELLATION AGREEMENT.** A debt cancellation agreement is not required to obtain credit and will not be provided unless you sign below and agree to pay the extra charge. If you choose to buy debt cancellation, the charge is shown in item 1K of the Itemization of Amount Financed. See your debt cancellation agreement for details on the terms and conditions it provides. It is a part of this contract.

Term N/A Mos. N/A  
 Debt Cancellation Agreement  
 I want to buy a debt cancellation agreement.  
 Buyer Signs X N/A

**OPTIONAL SERVICE CONTRACT(S)** You want to purchase the service contract(s) written with the following company(ies) for the term(s) shown below for the charge(s) shown in item 11.

11 Company	PORTFOLIO VSA
Term	72 Mos. or 100000 Miles
12 Company	EXPRESS 5
Term	60 Mos. or Miles
13 Company	N/A
Term	N/A Mos. or N/A Miles
14 Company	N/A
Term	N/A Mos. or N/A Miles
15 Company	N/A
Term	N/A Mos. or N/A Miles

C. Sales tax (on taxable items in A through H) \_\_\_\_\_

H. Electronic Vehicle Registration or Transfer Charge (not a governmental fee) (paid to) MVSC \$ 30.00 (H)

I. (Optional) Service Contract(s)

1. (paid to) PORTFOLIO VSA \$ 3680.00 (I1)

2. (paid to) EXPRESS 5 \$ 698.00 (I2)

3. (paid to) N/A \$ N/A (I3)

4. (paid to) N/A \$ N/A (I4)

5. (paid to) N/A \$ N/A (I5)

J. Prior Credit or Lease Balance (e) paid by Seller to Vehicle 1 N/A Vehicle 2 N/A \$ N/A (J)  
(see downpayment and trade-in calculation)

K. (Optional) Debt Cancellation Agreement N/A \$ N/A (K)

L. (Optional) Used Vehicle Contract Cancellation Option Agreement \$ N/A (L)

M. Other (paid to) N/A \$ N/A (M)  
For N/A

N. Other (paid to) N/A \$ N/A (N)  
For N/A

**Total Cash Price (A through N)** \$ 67401.29 (1)

2. **Amounts Paid to Public Officials**

A. Vehicle License Fees ESTIMATE \$ 382.00 (A)

B. Registration/Transfer/Titling Fees \$ 420.00 (B)

C. California Tire Fees \$ 8.75 (C)

D. Other N/A \$ N/A (D)

**Total Official Fees (A through D)** \$ 810.75 (2)

3. **Amount Paid to Insurance Companies**  
(Total premiums from Statement of Insurance) \$ N/A (3)

4.  State Emissions Certification Fee or  State Emissions Exemption Fee \$ N/A (4)

5. **Subtotal (1 through 4)** \$ 68212.04 (5)

6. **Total Downpayment**

A. Total Agreed Value of Property Being Traded-In (see Trade-In Vehicle(s)):

Vehicle 1 \$ 4250.00 Vehicle 2 \$ N/A \$ 4250.00 (A)

B. Total Less Prior Credit or Lease Balance (e)

Vehicle 1 \$ N/A Vehicle 2 \$ N/A \$ N/A (B)

C. Total Net Trade-In (A-B) (indicate if negative number)

Vehicle 1 \$ 4250.00 Vehicle 2 \$ N/A \$ 4250.00 (C)

D. Deferred Downpayment Payable to Seller \$ N/A (D)

E. Manufacturer's Rebate \$ 7000.00 (E)

F. Other N/A \$ N/A (F)

G. Cash, Cash Equivalent, Check, Credit Card, or Debit Card \$ N/A (G)

**Total Downpayment (C through G)** \$ 11250.00 (6)

(If negative, enter zero on line 6 and enter the amount less than zero as a positive number on line 1J above)

\$ 56962.04 (7)

Buyer X 123456789

Trade-In Vehicle(s)

a. Agreed Value of Property \$ N/A

b. Buyer/Co-Buyer Retained Trade Equity \$ N/A

c. Agreed Value of Property Being Traded-In (a-b) \$ N/A

d. Prior Credit or Lease Balance \$ N/A

e. Net Trade-In (c-d) (must be ≥ 0 for buyer/co-buyer to retain equity) \$ N/A

**Total Agreed Value of Property Being Traded-In (1c+2c)** \$ 4250.00\*

**Total Prior Credit or Lease Balance (1d+2d)** \$ N/A\*

**Total Net Trade-In (1e+2e)** \$ 4250.00\*

(\*See item 6A-6C in the Itemization of Amount Financed)

OPTION:  You pay no finance charge if the Amount Financed, item 7, is paid in full on or before N/A, Year N/A.

SELLER'S INITIALS \_\_\_\_\_

arrive at the payoff amount shown as the Prior Credit or Lease

or lessor of the trade-in vehicle(s), or its designee. If the actual payoff amount is less than the payoff amount shown, the Seller the excess on demand. If the actual payoff amount is more than the payoff amount shown, the Seller receives from your prior lienholder or lessor. Except as otherwise noted, the payoff amount shown is the payoff amount or Lease Balance shown in Trade-In Vehicle(s) or any refund.

brooker from us unless the following box is checked:

g to this contract. Any change to the contract must be in

giving the Seller the right to cancel if Seller is unable to assign

THE MINIMUM PUBLIC LIABILITY INSURANCE LIMITS PROVIDED IN LAW MUST BE MET BY EVERY PERSON WHO PURCHASES A VEHICLE. IF YOU ARE UNSURE WHETHER OR NOT YOUR CURRENT INSURANCE POLICY WILL COVER YOUR NEWLY ACQUIRED VEHICLE IN THE EVENT OF AN ACCIDENT, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

**WARNING:**

YOUR PRESENT POLICY MAY NOT COVER COLLISION DAMAGE OR MAY NOT PROVIDE FOR FULL REPLACEMENT COSTS FOR THE VEHICLE BEING PURCHASED. IF YOU DO NOT HAVE FULL COVERAGE, SUPPLEMENTAL COVERAGE FOR COLLISION DAMAGE MAY BE AVAILABLE TO YOU THROUGH YOUR INSURANCE AGENT OR THROUGH THE SELLING DEALER. HOWEVER, UNLESS OTHERWISE SPECIFIED, THE COVERAGE YOU OBTAIN THROUGH THE DEALER PROTECTS ONLY THE DEALER, USUALLY UP TO THE AMOUNT OF THE UNPAID BALANCE REMAINING AFTER THE VEHICLE HAS BEEN REPOSSESSED AND SOLD.

FOR ADVICE ON FULL COVERAGE THAT WILL PROTECT YOU IN THE EVENT OF LOSS OR DAMAGE TO YOUR VEHICLE, YOU SHOULD CONTACT YOUR INSURANCE AGENT.

THE BUYER SHALL SIGN TO ACKNOWLEDGE THAT HE/SHE UNDERSTANDS THESE PUBLIC LIABILITY TERMS AND CONDITIONS.

S/S X

X

N/A

N/A

Notice to buyer: (1) Do not sign this agreement before you read it or if it contains any blank spaces to be filled in. (2) You are entitled to a completely filled in copy of this agreement. (3) You can prepay the full amount due under this agreement at any time. (4) If you default in the performance of your obligations under this agreement, the vehicle may be repossessed and you may be subject to suit and liability for the unpaid indebtedness evidenced by this agreement.

If you have  
Complain  
After this  
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Buyer's

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Buyer  
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Other

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Buyer  
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Gua  
Add

Seller

LAW

2 12346290 COOLANT 30.30 30.30 60.60  
-1 19420611 CORE RETURN 7000.00 7000.00 -7000.00  
PARTS: 5385.84 LABOR: 4365.00 OTHER: 0.00 TOTAL LINE A: 9750.84

56553 Engine running normally currently. Lower end noise heard off idle. Oil sample full of metallic debris. Removed oil filter and opened. Large debris found in oiling system. Recommend removal of oil pan for further damage inspection or replacement of engine with oiling system components (radiator, cooler lines). Removed and replaced engine assembly with radiator and cooler lines due to metal contamination. Evacuated and recharged a/c system. Test drove vehicle, ok at this time. OLD: T2191579GNWX1481 NEW: 40214086

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B PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

MPI PERFORM MULTI-POINT VEHICLE INSPECTION. CHECK AND INFLATE EACH VEHICLES TIRES TO THE RECOMMENDED TIRE PRESSURE RATING. RECORD PSI SETTINGS TO REPAIR ORDER

134863 CG1

SUBL RENTAL PO#G79178

CG1

PAID MAR 28 2025 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 175.00 TOTAL LINE B: 175.00

\*\*\*\*\*

\*\*\*\*\*  
ESTIMATE: 225.00 03FEB25 10:12 SA: 88437  
CONTACT:

\*\*\*\*\*

CUSTOMER PAY\$423.82-- WARRANTY  
PAYS\$9946.35-- AUTH SHEETS  
ATTACHED--

CASH  CHECK GM GOODWRENCH   
 VISA  MASTERCARD  DISCOVER  
 AMER XPRESS CHECK # [ ] [ ] CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	4365.00
PARTS AMOUNT	5385.84
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	175.00
MISC. CHARGES	0.00
TOTAL CHARGES	9925.84
LESS INSURANCE	0.00
SALES TAX	444.33
PLEASE PAY THIS AMOUNT	10370.17

HERE AT THOMPSONS SERVICE DEPARTMENT WE WANT YOU "COMPLETELY SATISFIED."  
YOU MAY BE GETTING A SURVEY FROM THE MANUFACTURER ON OUR PERFORMANCE,  
IF YOU CAN NOT ANSWER "COMPLETELY SATISFIED" WE NEED TO HEAR FROM YOU,  
PLEASE ASK FOR NICK NILSEN IF YOU HAVE ANY CONCERNS.  
I ACKNOWLEDGE NOTICE AND ORAL APPROVAL OF AN INCREASE IN  
THE ORIGINAL ESTIMATE PRICE.

NOTE: ALL PARTS ARE NEW UNLESS OTHERWISE NOTED.

CUSTOMER SIGNATURE X

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LINE OPCODE TECH TYPE HOURS LIST NET TOTAL

A CUSTOMER STATES THAT SHE WAS DRIVING AND THE TRUCK BEGAN TO LOSE POWER - SHE SAW OIL PRESSURE DROPPED TO ZERO AND TRUCK STALLED - WHEN TOW TRUCK ARRIVED THEY STARTED IT AND OIL PRESSURE SEEMED NORMAL - ALSO CUSTOMER SSTATES THAT LOW OIL MESSAGE CAME UP AND HE HAD ADDED A QT OF OIL - CHECK AND ADVISE

11 ENGINE MINOR

134863 CPFR

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	19420611		REMANUFACTURED ENGINE		3610.52	3610.52	3610.52
			CORE CHARGE C			7000.00	7000.00
1	12712848	(S)	SENSOR		42.54	42.54	42.54
1	12623093	(S)	SENSOR		33.58	33.58	33.58
1	12623437	(S)	GASKET		13.29	13.29	13.29
8	12622441	(S)	SPARK PLUG		15.80	15.80	126.40
2	12657093	(S)	GASKET		19.30	19.30	38.60
10	11546600		BOLT		9.33	9.33	93.30
1	15035747	(S)	SEAL		20.23	20.23	20.23
1	15077362	(S)	SEAL		18.22	18.22	18.22
2	19432442	(S)	SEAL KIT		20.56	20.56	41.12
1	12679463	(S)	PIPE		19.32	19.32	19.32
1	12703668	(S)	PIPE		30.82	30.82	30.82
1	12679867	(S)	GASKET		1.12	1.12	1.12
8	12626354	(S)	GASKET		3.95	3.95	31.60
2	12682391	(S)	GASKET		1.38	1.38	2.76
1	13579648	(S)	SEAL		18.86	18.86	18.86
1	13579649	(S)	SEAL		20.50	20.50	20.50
1	85608074	(S)	MOUNT		131.24	131.24	131.24
1	85608073	(S)	MOUNT		131.19	131.19	131.19
6	11549180	(S)	BOLT		1.00	1.00	6.00
1	12669858	(S)	BELT		68.76	68.76	68.76
1	12658178	(S)	BELT KIT		89.84	89.84	89.84
1	85575814	W-(S)	RADIATOR		520.10	520.10	520.10
1	86788215	(S)	HOSE		176.45	156.23	156.23
1	12737081	(S)	FILTER		13.11	9.66	9.66
8	19259487		OIL		9.94	6.18	49.44

CASH                     CHECK                    GM GOODWRENCH    
 VISA                         MASTERCARD             DISCOVER   
 AMER XPRESS            CHECK # [            ]             CHARGE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
<b>PLEASE PAY THIS AMOUNT</b>	

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