

[REDACTED]

As requested, see attached.  
In addition, I would like  
to get this towing charge resolved.  
I would like to be reimbursed  
for my expense.

Thanks,

[REDACTED]



1601 North Elm Place  
Broken Arrow, OK 74012-1704  
(918) 258-1800  
800-728-5538  
www.fergusondeal.com

CUSTOMER NO. [REDACTED]		ADVISED <b>BOBBY ANDREWS</b>	TAD NO. <b>682</b>	INVOICE DATE <b>05/06/25</b>	INVOICE NO. [REDACTED]
[REDACTED]		LABOR RATE	LICENSE NO.	MILEAGE <b>10,800</b>	COLOR <b>DOWNPOUR ME</b>
TULSA, OK [REDACTED]		YEAR / MAKE / MODEL <b>24/GMC/SIERRA 1500/4WD CREW 147"</b>			STOCK NO. <b>G24881</b>
[REDACTED]		VEHICLE ID. NO. [REDACTED]			DELIVERY DATE <b>07/16/24</b>
[REDACTED]		F. T. E. NO.			SELLING DEALER NO.
[REDACTED]		P. O. NO.			PRODUCTION DATE
RESIDENCE PHONE [REDACTED]		BUSINESS PHONE [REDACTED]			R. O. DATE <b>04/28/25</b>
COMMENTS <b>E# 6.2 LITER</b>					MO: [REDACTED]

JOB# 2 TOTALS-----	JOB# 2 JOURNAL PREFIX GCCS	JOB# 2 TOTAL	0.00
JOB# 3 CHARGES-----	JOB# 3 JOURNAL PREFIX GCCS	JOB# 3 TOTAL	0.00
LABOR-----			
J# 3 99CCZ-01	RECALL	TECH(S):2421	WARRANTY
	RECALL#N242435631 SERIAL GATEWAY MODULE		
	9090 recall		
	recall completed per st 2421 .4 hrs. labor op 9107414 clain		
	code osyz74932029		
JOB# 3 TOTALS-----	JOB# 3 JOURNAL PREFIX GCCS	JOB# 3 TOTAL	0.00
JOB# 4 CHARGES-----	JOB# 4 JOURNAL PREFIX GCQS	JOB# 4 TOTAL	0.00
LABOR-----			
J# 4 00CCZ-00	MULTIPOINT INSPECT	TECH(S):2421	WARRANTY
	PERFORM MULTIPOINT VEHICLE SAFETY INSPECTION.		
	F2 List		
JOB# 4 TOTALS-----	JOB# 4 JOURNAL PREFIX GCQS	JOB# 4 TOTAL	0.00
TOTALS-----			
* [ ] CASH [ ] CC [ ] CHECK [ ] *		TOTAL LABOR....	0.00
* [ ] CHARGE [ ] GM REWARDS [ ] *		TOTAL PARTS....	0.00
* [ ] WARRANTY CLAIM PAID [ ] *		TOTAL SUBLET....	0.00
		TOTAL G.O.G....	0.00
		TOTAL MISC CHG.	0.00
		TOTAL MISC DISC	0.00
		TOTAL TAX.....	0.00
		<b>TOTAL INVOICE \$</b>	<b>0.00</b>

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**NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.**

X \_\_\_\_\_

*Thank you for your visit!  
You may receive a survey from Buick GMC about this visit. If for any reason you can't mark it completely satisfied, please contact your Service Advisor or the Service Manager so we can better assist you.*

THANK YOU FOR YOUR BUSINESS!!

\_\_\_\_\_  
CUSTOMER SIGNATURE



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CUSTOMER NO	ADVISOR <b>BOBBY ANDREWS</b>	TAC NO <b>682</b>	INVOICE DATE <b>05/06/25</b>
TULSA, OK	LABOR RATE	LICENSE NO.	STOCK NO <b>G24881</b>
	YEAR / MAKE / MODEL <b>24/GMC/SIERRA 1500/4WD CREW 147"</b>	RELEASE <b>10,800</b>	DELIVERY DATE <b>07/16/24</b>
	VEHICLE ID NO		DELIVERY MILES
	F. T. E. NO.	P. O. NO.	SELLING DEALER NO.
			PRODUCTION DATE
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS <b>E# 6.2 LITER</b>	S. O. DATE <b>04/28/25</b>

MO: [REDACTED]

JOB# 1 CHARGES-----

LABOR-----

J# 1 OSGCZ-01 DRIVEABILITY CONCERN TECH(S):2421 WARRANTY  
customer states truck died while driving going down highway  
was towed to us check& advise  
found engine seized.  
pulled vehicle in and drained oil and coolant. recovered ac  
h2qexT2ck004Hs3001.. removed exhaust and intake. removed  
engine. took engine apart and found rob bearings on cylinder  
3,4,5, and 6 spun and ate up. reassembled the engine.  
installed new cooler line, installed new engine, reinstalled  
exhaust and intake. replaced radiator. charged ac  
hkjexT2ck000000\*9ks.. filled coolant and oil. found engine  
to run as it should after repair.  
  
2.0 hrs labor 2.0 hrs olh  
new serial number n1251114n44x0101  
old number n1241554ngpx0716

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PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----LIST PRICE-UNIT PRICE-

1	12658178	(S)BELT K			WARRANTY
1	12669858	BELT 1.066			WARRANTY
1	85724972	(S)HOSE			WARRANTY
1	12679463	(S)PIPE			WARRANTY
1	12703668	(S)PIPE			WARRANTY
2	12726902	(S)SEAL K			WARRANTY
1	12679867	(S)GASKET			WARRANTY
8	12626354	(S)GASKET			WARRANTY
2	12657093	(S)GASKET			WARRANTY
10	11546600	BOLT			WARRANTY
1	15077362	(S)SEAL			WARRANTY
1	15035747	SEAL 3.611			WARRANTY
1	13579649	(S)SEAL			WARRANTY
1	13579648	(S)SEAL			WARRANTY
1	12740076	ENGINE			WARRANTY
-1	12740076	CORE RETURN			WARRANTY
1	85575814	W-(S)RADI			WARRANTY
2	12682391	(S)GASKET			WARRANTY
TOTAL - PARTS					0.00

X \_\_\_\_\_  
  
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visit. If for any reason you  
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satisfied, please contact your  
Service Advisor or the  
Service Manager so we can  
better assist you.*

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----

R	RENTAL CAR		
TOTAL - MISC			0.00

JOB# 1 TOTALS-----

JOB# 2 CHARGES-----

LABOR-----

J# 2 75GCZ-01 RENTAL VEHICLE TECH(S):2421 WARRANTY  
our rental unit [REDACTED]  
done  
done