



General Motors - Policy Evaluation Tool

Date: 04/01/2025

Customer Information

First Name: [REDACTED]
 Last Name: [REDACTED]
 Phone: [REDACTED]

INFORMATION REDACTED PURSUANT TO THE FREEDOM OF INFORMATION ACT (FOIA), 5 U.S.C.552(B)(6)

Vehicle/Coverage Information

VIN: [REDACTED] Make: Chevrolet
 Component Warranty Coverage: Bumper to Bumper Coverage

Time

Component's Warranty End Date: 11/13/2021
 Job Card Date: 04/01/2025
 Days Out Of Warranty: 1,234

Mileage

Component's Warranty End Mileage (Miles): 36,009
 Current Mileage: 56,628
 Miles Out Of Warranty: 20,619

Additional Comments:

Repair

Total Repair Cost At Warranty Rates: \$600.00
 Job Card / Repair Order: CAC
 Repair Group: Engine Propulsion

Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY

Recommended GM Participation Amount: \$60.00
 Balance (Warranty Rate Total less GM Participation Amount): \$540.00 / 90%
 Adjusted Balance (at Warranty Rates)*:

*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

IMPORTANT: Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as "customer/service agent participation" on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.