

CUSTOMER #: [REDACTED]

BALISE CHEVROLET of WARWICK

1400 Post Road
Warwick, RI 02888
(401) 785-8936

WORKORDER

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FAIRFIELD, ME

HOME: [REDACTED]
BUS: [REDACTED]
CONT: [REDACTED]
CELL: [REDACTED]

SERVICE ADVISOR: 1382 PAPA, JOE

CO	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/ OUT	TAG
GRAY	20	CHEVROLET SILVERADO	[REDACTED]		50000/	[REDACTED]
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
25APR24 IS						INV. DATE
25APR24 DD			17:00 12FEB25			
R.O. OPENED	READY	OPTIONS: SOLD-STK:CJ2276 DLR:38026 ENG:6.2_Liter		CASH		
12FEB2025 11:53		TRN:AUTO				

VEHICLE SERVICE HISTORY

RO# S/A MILEAGE OF CODE TECH... TYPE DESCRIPTION

MPI 990 I15B SUPPLY PER WEO

LINE OF CODE TECH... TYPE DESCRIPTIONS/INSTRUCTIONS
A 11980 CPC C.S TOWED IN BELIEVES THERE IS A ENGINE ISSUE NOT RUNNING PROPERLY

WE WORK AT A VARIABLE LABOR RATE THAT VARIES FROM \$21.53 AN HOUR TO \$215.00 AN HOUR BASED ON THE SKILLS NEEDED.

You agree that any claim or dispute, whether in contract, tort, statute or otherwise between you and us or our employees, agents, successors or assigns, which arises out of or relates to this repair order or any transaction or relationship between us, including any claim or dispute concerning marketing or non-marketing communications to you (including text messages and phone calls sent using prerecorded/artificial voice messages and/or automatic telephone dialing systems) shall, at your or our election, be resolved by neutral, binding arbitration and not by a court action. Any claim or dispute is to be arbitrated by a single arbitrator on an individual basis and not as a class action. You expressly waive any right you may have to arbitrate a class action. You may choose the American Arbitration Association, 1833 Broadway, 10th Floor, New York, New York 10019 (www.adr.org), or any other organization to conduct the arbitration subject to our approval. The arbitration hearing will be conducted in the county where the dealership is located.

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PROVIDED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF ANY PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES DISTRIBUTOR AND ONLY WHICH MAY BE OFFERED BY THE MANUFACTURER OR ORIGINAL PARTS DISTRIBUTOR ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR ORIGINAL PARTS DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

LABOR COSTS: Our labor charges may be based on a Job Rate, an Hourly Rate multiplied by clock hours, Flat Rate Manual time, or a combination thereof. See "Rate" above. Our Hourly Rate is \$ _____. The Manual(s) used for Flat Rates is _____. You have the right to review time rates as listed in the Manual upon request.

PAYMENT TERMS: I agree to pay for the inspection and repairs I authorize, along with the necessary materials, in cash or approved credit card upon completion of the repairs unless the Dealership agrees to other payment arrangements in advance. If I authorize commencement of repairs or disassembly of a vehicle or a vehicle component for diagnostic purposes and do not authorize completion of a repair or service, I understand that a charge will be imposed for disassembly, reassembly or partially completed work and I agree to pay the same. A garageman's lien is hereby acknowledged on the vehicle to secure the cost of labor, materials, parts and other authorized charges.

STORAGE CHARGES: A storage charge equal to \$50.00 will be assessed and shall accrue daily if I fail to pick up the vehicle within 7 business days from the date I am notified that the repairs are complete or after the communication of an estimate if I fail to authorize repairs.

By Signing Below, I agree that: (1) I have read this Repair Order and I authorize the completion of the services/repairs listed above in accordance with the terms and conditions herein; (2) the Dealership is not responsible for any delays caused by the unavailability of parts or shipping by the parts manufacturer, supplier, or transporter or for any loss or damage to the vehicle or articles left in the vehicle in case of fire, theft, hail, wind or any other cause beyond its control; (3) the Dealership may operate the vehicle on streets, highways or public roadways for the purpose of testing and/or inspecting the vehicle; (4) I authorize the retrieval of on-board data as needed to facilitate vehicle repairs and the sharing of that data with the vehicle manufacturer for diagnostic or research purposes; and (5) I expressly consent to receive text messages, phone calls, and e-mails regarding the repairs/services I request at any telephone number and e-mail address I provide to the Dealership, even if the contact results in a charge to me.

ESTIMATE: OUR DEALERSHIP WILL PROVIDE YOU WITH AN ESTIMATE OF THE COST OF PARTS AND LABOR NECESSARY TO PERFORM REPAIRS UPON REQUEST. YOUR BILL WILL NOT EXCEED THE ESTIMATE WITHOUT YOUR AUTHORIZATION. PLEASE INITIAL BESIDE THE KIND OF ESTIMATE YOU WANT TO RECEIVE.

Initials WRITTEN ESTIMATE _____
Initials ORAL ESTIMATE _____
Initials NO ESTIMATE

It is necessary to disassemble the vehicle to provide an estimated price for repairs. The estimated teardown and reassembly charge is \$ _____ and does not include the cost of repairs.

The cost for preparing an estimate or diagnosis is \$ _____.
PRELIMINARY ESTIMATE \$ _____

SHOP SUPPLY COSTS: A charge equal to 8% of the total cost of parts and labor, not to exceed \$35.88, will be added to the Repair Order for shop supplies used in connection with the repair.

Original Estimate (1) (Parts & Labor)	Total Additional Cost Authorized	Authorized By:	Date & Time	Manner of Authorization
\$ _____	\$ _____			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax/E-mail
Revised Estimate (2)	\$ _____			<input type="checkbox"/> In Person <input type="checkbox"/> Via Telephone <input type="checkbox"/> Via Fax/E-mail

PARTS: All parts installed are new unless otherwise indicated. Remanufactured and refurbished parts that meet manufacturer approved source part requirements may be installed at our discretion. Additional information is available upon request. Replaced parts will be returned to you upon written request, except those parts, components, or equipment which are subject to a manufacturer's warranty or sold on an exchange basis.

Customer X _____
Date _____