



CUSTOMER #: [REDACTED]

# ED MORSE CADILLAC



\*INVOICE\*

T A M P A

101 East Fletcher Avenue  
Tampa, FL 33612  
(813) 968-8222  
MV-07329

WESLEY CHAPEL, FL [REDACTED]  
HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

PAGE 1

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]		53917/53937	T1287	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED		READY	OPTIONS: SOLD-STK:R228675A ENG:6.2_Liter				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
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A Oil Change with Tire Rotation  
INFO INFORMATION LINE  
20635CPZCD  
09:48 29JAN25 16:40 24MAR25  
0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00  
LUBE, OIL, AND FILTER PLUS TIRE ROTATION. RESET TIRE MONITORS (IF EQUIPPED). TOP OFF FLUIDS AND INFLATE TIRES TO SPECS. RESET OIL LIFE TO 100%

\*\*\*\*\*  
B GUEST STATES LOW OIL MESSAGE ON THE DASH PLEASE CHECK AND ADVISE  
CAUSE: VERIFIED CUSTOMER CONCERN OF LOW OIL WARNING, UPON CHECKING OIL LEVEL FOUND OIL WAS NOT MARKING ON DIPSTICK. PROCEEDED TO LOOK FOR LOCATION OF ENGINE OIL LEAK. UPON REMOVING SPLASH SHIELD FOUND ENGINE OIL AT REAR OF ENGINE OIL PAN. REMOVED TRANSMISSION INSPECTION PLATE AND FOUND NO SIGNS OF OIL LEAKING FROM REAR OF ENGINE. DUE TO FINDINGS ENGINE OIL PAN WILL HAVE TO BE RESEALED

GS GUEST STATES LOW OIL MESSAGE ON THE DASH  
PLEASE CHECK AND ADVISE  
20635 CPGM  
0.00 0.00 0.00 0.00 TOTAL LINE B: 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00  
VERIFIED CUSTOMER CONCERN OF LOW OIL WARNING, UPON CHECKING OIL LEVEL FOUND OIL WAS NOT MARKING ON DIPSTICK. PROCEEDED TO LOOK FOR LOCATION OF ENGINE OIL LEAK. UPON REMOVING SPLASH SHIELD FOUND ENGINE OIL AT REAR OF ENGINE OIL PAN. REMOVED TRANSMISSION INSPECTION PLATE AND FOUND NO SIGNS OF OIL LEAKING FROM REAR OF ENGINE. DUE TO FINDINGS ENGINE OIL PAN WILL HAVE TO BE RESEALED  
AS PER FINDINGS PROCEEDED TO REMOVE ENGINE OIL PAN FROM VEHICLE,

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

\*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$59.95, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state (s.403.7185).

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE \_\_\_\_\_ CUSTOMER SIGNATURE \_\_\_\_\_

Non-GM Parts/Accessories installed by the Dealer: Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business.

Customer X  
Dealer CAR 2014 CDK OVER, LLC (01/18) SERVICE INVOICE TYPE 2 - 2512C - \*AS-IS\* - DN - FL - 5098193-C

FILE COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

**ED MORSE  
CADILLAC**



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PAGE 2

WESLEY CHAPEL, FL [REDACTED]  
HOME: [REDACTED] CONT: [REDACTED]  
BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]		53917/53937	T1287	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED	READY	OPTIONS: SOLD-STK:R228675A ENG:6.2_Liter					
09:48	29JAN25	16:40	24MAR25				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CLEANED OFF MATING SURFACES ON OIL PAN AND ENGINE BEFORE APPLYING NEW SEALANT. ADDED ENGINE OIL AND TEST DROVE VEHICLE TO VERIFY LEAK WOULD NOT RETURN, IT DID NOT. VEHICLE ENGINE OIL PAN IS CURRENTLY UP TO FACTORY SPEC							
LABOR OP 4065870							
LABOR 6.2							

\*\*\*\*\*

C GUEST STATES THE FRONT DRIVER BUMPER NEAR THE HEADLIGHT IS POKING OUT, IT NEEDS A NEW CLIP PLEASE CHECK AND ADVISE

GS GUEST STATES THE FRONT DRIVER BUMPER NEAR THE HEADLIGHT IS POKING OUT, IT NEEDS A NEW CLIP PLEASE CHECK AND ADVISE

20635 CPGM 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

CLIPPED INTO PLACE AS PER CUSTOMER REQUEST

\*\*\*\*\*

D GUEST STATES HEARING A LOUD TICKING NOISE COMING FROM THE MOTOR PLEASE CHECK AND ADVISE

CAUSE: VERIFIED CUSTOMER CONCERN OF TICKING NOISE FROM ENGINE BAY, NOISE WAS STILL PRESENT AND DID NOT GO AWAY AFTER ENGINE OIL PAN WAS RESEALED AN

4067490 ENGINE REPLACEMENT (N/C)

20635 WGM (N/C)

1 12735811 (S) FILTER (N/C)

8 19432334 0W20 OIL (N/C)

2 12619828 (S) ROD (N/C)

19 11546959 (S) BOLT (N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X  
Dealer CAR 2014 CDK Global, LLC (01/18) SERVICE INVOICE TYPE 2 - 2512C - "AS-IS" - DR - FL - 9698153-C

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CADILLAC**



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WESLEY CHAPEL, FL [REDACTED]

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09:48 29JAN25 16:40 24MAR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
2	12688943	(S)	GASKET				(N/C)
4	12664915	(S)	GUIDE				(N/C)
16	12698946	(S)	LIFTER				(N/C)
2	11611383	(S)	BOLT				(N/C)
2	12619787	(S)	GASKET				(N/C)
1	12679463	(S)	PIPE				(N/C)
1	12677002	(S)	PIPE				(N/C)
1	12703668	(S)	PIPE				(N/C)
1	12378521		SEALANT				(N/C)
1	Z5000		DEALER PICK UP CHARGES				(N/C)
1	Z5000		DEALER PICK UP CHARGES				(N/C)
10	11546600		BOLT				(N/C)
1	12664912	(S)	CAMSHAFT				(N/C)
2	12657093	(S)	GASKET				(N/C)
2	12682391	(S)	GASKET				(N/C)
1	12731637	(S)	VALVE				(N/C)
1	11547372	(S)	BOLT				(N/C)
1	12634614	(S)	SEAL				(N/C)
1	12658178	(S)	BELT KIT				(N/C)
1	12669858	(S)	BELT				(N/C)
1	Z5000		DEALER PICK UP CHARGES				(N/C)
1	11611976	(S)	BOLT				(N/C)
1	88862587		LUBRICANT				(N/C)
2	12621086	(S)	SEAL				(N/C)
1	12666993	(S)	SEAL				(N/C)
1	12693081	(S)	GASKET				(N/C)
1	12735611	(S)	SEAL				(N/C)

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Customer X

DealerCAR 2014 COK Global, LLC. 10111B SERVICE INVOICE TYPE 2 - 2512C - "AS-IS" - DN - FL - 9698193-C

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