

CUSTOMER #: [REDACTED]

ED MORSE CADILLAC TAMPA

101 East Fletcher Avenue
Tampa, FL 33612
(813) 968-8222

WARRANTY

PAGE 1

WESLEY CHAPEL, FL [REDACTED]
HOME: [REDACTED]
BUS: [REDACTED]

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHI/White	21	CADILLAC ESCALADE	[REDACTED]		53917/53937	[REDACTED]
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH
R.O. OPENED	READY	OPTIONS:	SOLD-STK:R228675A ENG:6.2 Liter			

09:48	29JAN25	16:40	24MAR25	LIST	NET	TOTAL
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D GUEST STATES HEARING A LOUD TICKING NOISE COMING FROM THE MOTOR
PLEASE CHECK AND ADVISE
CAUSE: VERIFIED CUSTOMER CONCERN OF TICKING NOISE FROM ENGINE BAY,
NOISE WAS STILL PRESENT AND DID NOT GO AWAY AFTER ENGINE OIL
PAN WAS RESEALED AN
CONCERN CODE: 0322

4067490 ENGINE REPLACEMENT						
20635 WGM	18.40				4062.35	4062.35
1 12735811 (S) FILTER				11.23	10.88	10.88
8 19432334 0W20 OIL				9.63	9.33	74.64
2 12619828 (S) ROD				8.94	6.91	13.82
19 11546959 (S) BOLT				6.81	6.27	119.13
2 12688943 (S) GASKET				118.98	118.98	237.96
4 12664915 (S) GUIDE				2.64	2.64	10.56
16 12698946 (S) LIFTER				88.15	88.15	1410.40
2 11611383 (S) BOLT				10.83	10.83	21.66
2 12619787 (S) GASKET				8.17	8.17	16.34
1 12679463 (S) PIPE				19.32	18.76	18.76
1 12677002 (S) PIPE				82.66	78.22	78.22
1 12703668 (S) PIPE				25.38	24.62	24.62
1 12378521 SEALANT				23.51	22.80	22.80
1 Z5000 DEALER PICK UP CHARGES				11.45	11.45	11.45
1 Z5000 DEALER PICK UP CHARGES				1.18	1.18	1.18
10 11546600 BOLT				10.86	10.86	108.60
1 12664912 (S) CAMSHAFT				222.94	222.94	222.94
2 12657093 (S) GASKET				20.93	20.93	41.86
2 12682391 (S) GASKET				1.38	1.34	2.68

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

***SHOP SUPPLY COSTS:** We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$59.95, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state (s.403.7185).

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE _____ CUSTOMER SIGNATURE _____

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

Non-GM Parts/Accessories installed by the Dealer: Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Section 501.99, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business.

Customer X
Dealer CAR 2014 GM Global LLC 107110 SERVICE INVOICE TYPE 2 - 2512C - "AS-B" - DN - FL - 0001193-C

WARRANTY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

ED MORSE CADILLAC TAMPA

101 East Fletcher Avenue
Tampa, FL 33612

WARRANTY

WESLEY CHAPEL, FL [REDACTED]

PAGE 2

HOME: [REDACTED]

BUS:

CELL:

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]	[REDACTED]	53917/53937	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED	READY	OPTIONS:	SOLD-STK:R228675A ENG:6.2_Liter				

09:48 29JAN25 16:40 24MAR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	12731637	(S)	VALVE		43.88	43.88	43.88
1	11547372	(S)	BOLT		44.15	44.15	44.15
1	12634614	(S)	SEAL		20.35	20.35	20.35
1	12658178	(S)	BELT KIT		89.84	89.34	89.34
1	12669858	(S)	BELT		68.76	68.37	68.37
1	Z5000		DEALER PICK UP CHARGES		2.96	2.96	2.96
1	11611976	(S)	BOLT		5.90	5.90	5.90
1	88862587		LUBRICANT		48.57	47.10	47.10
2	12621086	(S)	SEAL		19.17	19.17	38.34
1	12666993	(S)	SEAL		9.80	9.80	9.80
1	12693081	(S)	GASKET		4.58	4.58	4.58
1	12735611	(S)	SEAL		4.50	4.50	4.50
1	23129010	(S)	GASKET		10.38	10.38	10.38
1	Z5000		DEALER PICK UP CHARGES		0.18	0.18	0.18
1	Z5000		DEALER PICK UP CHARGES		0.47	0.47	0.47
1	19420611		REMANUFACTURED ENGINE		6303.97	6303.97	6303.97
			CORE CHARGE W			7000.00	7000.00
2	12657093	(S)	GASKET		21.34	21.34	42.68
1	12679463	(S)	PIPE		19.32	18.76	18.76
1	12679867	(S)	GASKET		1.24	1.24	1.24
8	11548998	(S)	BOLT		5.88	5.88	47.04
4	19432442	(S)	SEAL KIT		20.56	19.94	79.76
1	12677002	(S)	PIPE		82.66	78.22	78.22
1	12679463	(S)	PIPE		19.32	18.76	18.76
8	11569956	(S)	BOLT		7.16	7.16	57.28
8	19459511	(S)	SPARK PLUG		16.34	15.85	126.80
-1	19420611		CORE RETURN		7000.00	7000.00	-7000.00

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DATE CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X

DealerCAD 2014 CDR-000000, LLC (01/18) SERVICE INVOICE TYPE 2 - 2512C - *AS-15* - ON - FL - 0098193-C

WARRANTY COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

ED MORSE CADILLAC TAMPA

101 East Fletcher Avenue
Tampa, FL 33612
(813) 988-8222

WARRANTY

PAGE 3

WESLEY CHAPEL, FL 33545

HOME: [REDACTED]

BUS: [REDACTED]

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]		53917/53937	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED	READY	OPTIONS:	SOLD-STK:R228675A ENG:6.2_Liter				

09:48 29JAN25 16:40 24MAR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	11588468	(S)	BOLT		1.63	1.63	1.63
1	Z5000	DEALER PICK UP CHARGES			0.08	0.08	0.08
1	12724892	(S)	PUMP		360.58	349.76	349.76
1	Z5000	Price diff in purchase from other dealer			18.03	18.03	18.03
1	12346290	COOLANT			30.30	29.39	29.39
6	15032594	NUT			7.18	7.18	43.08
1	Z5000	DEALER PICK UP CHARGES			1.20	1.20	1.20
1	Z5000	DEALER PICK UP CHARGES			1.20	1.20	1.20
DIAG SYSTEM DIAGNOSIS							
	20635	WGM	1.00			220.78	220.78
SLT TO RECOVER AND RECHARGE R-1234YF A/C SYSTEM							
	20635	WGM	1.20			264.94	264.94

FC: [REDACTED]

PART#: 19420611

COUNT: 1

CLAIM TYPE: [REDACTED]

AUTH CODE: [REDACTED]

516782 1003965 TPARTS

82400 454807 TLABOR

TECH: 20635 ACTUAL HRS.: 22.80 SOLD HRS.: 20.6

SALE-LBR: 4548.07 PTS: 0039.65 MSC: 18.03 LUB: 0.00 SUB: 0.00 TOTAL 14605.75
 COST-LBR: 824.00 PTS: 5167.82 MSC: 18.03 LUB: 0.00 SUB: 0.00 TOTAL 6009.85

53937 VERIFIED CUSTOMER CONCERN OF TICKING NOISE FROM ENGINE BAY, NOISE WAS STILL PRESENT AND DID NOT GO AWAY AFTER ENGINE OIL PAN WAS

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X
 DealerCAR 2014 COK G06W, LLC 101181 SERVICE INVOICE TYPE 2 - 25/C2 - *AS-IS* - DN - FL - 9698193-C

WARRANTY COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER # [REDACTED]

ED MORSE CADILLAC TAMPA
101 East Fletcher Avenue
Tampa, FL 33612

WARRANTY

PAGE 4

WESLEY CHAPEL FL
HOME: [REDACTED]
BUS: [REDACTED]

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]	[REDACTED]	53917/53937	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED	READY	OPTIONS:	SOLD-STK:R228675A ENG:6.2_Liter				
09:48	29JAN25	16:40	24MAR25				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
<p>RESEALED AND FRESH OIL ADDED. TAPPING NOISE IS COMING FROM RIGHT SIDE OF ENGINE, SCANNED VEHICLE AND NO MISFIRE DTC'S PRESENT. WHEN REMOVED RIGHT SIDE ROCKER ARMS AND PUSH RODS FOUND CYL 4 PUSH RODS DID NOT LAY FLAT. THIS LEAD TO REMOVAL OF RIGHT SIDE CYLINDER HEAD WHERE FOUND LIFTERS SHOWED SIGNS OF WEAR AND COME APART, WHEN LOOKED THROUGH LIFTER GUIDE HOLE FOUND SCORING ON CAM LOBES. DUE TO FINDINGS CAMSHAFT, LIFTERS AND 2 PUSH RODS WILL NEED TO BE REPLACED</p> <p>PROCEEDED TO REMOVE ALL COMPONENTS PREPPING ENGINE FOR CAMSHAFT REMOVAL. ONCE ACCESS GAINED REPLACED CAMSHAFT WITH NEW PART, INSTALLED NEW LIFTERS AND TORQUED CYLINDER HEADS AND ENGINE COMPONENTS THAT WERE REMOVED FOR REPAIR. ONCE REPAIR COMPLETE AND FLUIDS ADDED STARTED ENGINE AND LET IDLE, TAPPING NOISE WAS NO LONGER PRESENT. PROCEEDED TO TEST DRIVE VEHICLE ONCE RETURNING TO SHOP VEHICLE WAS NOT DRIVING NORMALLY, NO DTC'S PRESENT, WITH LACK OF POWER. PARKED VEHICLE IN SERVICE BAY, WHEN ATTEMPTED TO START VEHICLE WOULD NOT TURN OVER, VEHICLE SOUNDS AS IF LOW COMPRESSION, NEED TO TEST TO FIND CAUSE FOR CONCERN. WITH NOID LIGHT FOUND INJECTORS ARE TURNING ON AND FOUND FUEL COMING FROM FUEL LINE. IGNITION COILS TESTED WITH SPARK TESTER, GOOD SPARK PRESENT. PERFORMED COMPRESSION TEST, SOME RESULTS ARE AS FOLLOWS CYL 1 35 PSI, CYL 2 55, CYL 3 45 SI, CYL 4 90 PSI, PERFORMED CYLINDER LEAKDOWN TEST. WHEN PERFORMED CYLINDER LEAKDOWN FOUND 75% LOSS, DUE TO HIGH LEVEL OF LOSS LISTENED FOR AIR LEAK, REMOVED DIPSTICK AND AIR WAS PRESENT. WHEN WENT TO CHECK OIL FOUND METAL IN IT. ENGINE WILL NEED REPLACEMENT</p> <p>LABOR OP 4064690 LABOR 24.4</p> <p>AFTER BOTTOM END GAVE OUT ORDERED A NEW ENGINE, ONCE ENGINE ARRIVED</p>							

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DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X
Dealer CAP 2014 CDK 9334, LLC (01/18) SERVICE INVOICE TYPE 2 - 2012 - "A5-18" DN - FL - 9028193-C

WARRANTY COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

ED MORSE CADILLAC



INVOICE

T A M P A

101 East Fletcher Avenue
Tampa, FL 33612
(813) 968-8222

WESLEY CHAPEL, FL [REDACTED]

PAGE 1

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

BUS:		CELL:		VIN		LICENSE		MILEAGE IN / OUT		TAG	
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE		MILEAGE IN / OUT		TAG	
WHI/White	21	CADILLAC ESCALADE		[REDACTED]		[REDACTED]		53917/53937		[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE				
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25				
R.O. OPENED		READY	OPTIONS: SOLD-STK:R228675A ENG:6.2_Liter								

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A Oil Change with Tire Rotation
INFO INFORMATION LINE
20635CPZCD
09:48 29JAN25 16:40 24MAR25
0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE A: 0.00
LUBE, OIL, AND FILTER PLUS TIRE ROTATION. RESET TIRE MONITORS (IF EQUIPPED). TOP OFF FLUIDS AND INFLATE TIRES TO SPECS. RESET OIL LIFE TO 100%

B GUEST STATES LOW OIL MESSAGE ON THE DASH PLEASE CHECK AND ADVISE
CAUSE: VERIFIED CUSTOMER CONCERN OF LOW OIL WARNING, UPON CHECKING OIL LEVEL FOUND OIL WAS NOT MARKING ON DIPSTICK. PROCEEDED TO LOOK FOR LOCATION OF ENGINE OIL LEAK. UPON REMOVING SPLASH SHIELD FOUND ENGINE OIL AT REAR OF ENGINE OIL PAN. REMOVED TRANSMISSION INSPECTION PLATE AND FOUND NO SIGNS OF OIL LEAKING FROM REAR OF ENGINE. DUE TO FINDINGS ENGINE OIL PAN WILL HAVE TO BE RESEALED

GS GUEST STATES LOW OIL MESSAGE ON THE DASH
PLEASE CHECK AND ADVISE
20635 CPGM
0.00 0.00 0.00 0.00 TOTAL LINE B: 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE B: 0.00
VERIFIED CUSTOMER CONCERN OF LOW OIL WARNING, UPON CHECKING OIL LEVEL FOUND OIL WAS NOT MARKING ON DIPSTICK. PROCEEDED TO LOOK FOR LOCATION OF ENGINE OIL LEAK. UPON REMOVING SPLASH SHIELD FOUND ENGINE OIL AT REAR OF ENGINE OIL PAN. REMOVED TRANSMISSION INSPECTION PLATE AND FOUND NO SIGNS OF OIL LEAKING FROM REAR OF ENGINE. DUE TO FINDINGS ENGINE OIL PAN WILL HAVE TO BE RESEALED
AS PER FINDINGS PROCEEDED TO REMOVE ENGINE OIL PAN FROM VEHICLE,

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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*SHOP SUPPLY COSTS: We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$59.95, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state (s.403.718), and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state (s.403.7185).

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DATE CUSTOMER SIGNATURE

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CUSTOMER #: [REDACTED]

**ED MORSE
CADILLAC**



INVOICE

T A M P A

101 East Fletcher Avenue
Tampa, FL 33612
(813) 988-8822

PAGE 2

WESLEY CHAPEL, FL
HOME: [REDACTED]
BUS: [REDACTED]

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]		53917/53937	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED	READY	OPTIONS: SOLD-STK:R228675A ENG:6.2_Liter					
09:48	29JAN25	16:40	24MAR25				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
CLEANED OFF MATING SURFACES ON OIL PAN AND ENGINE BEFORE APPLYING NEW SEALANT. ADDED ENGINE OIL AND TEST DROVE VEHICLE TO VERIFY LEAK WOULD NOT RETURN, IT DID NOT. VEHICLE ENGINE OIL PAN IS CURRENTLY UP TO FACTORY SPEC							
LABOR OP 4065870							
LABOR 6.2							

C GUEST STATES THE FRONT DRIVER BUMPER NEAR THE HEADLIGHT IS POKING OUT, IT NEEDS A NEW CLIP PLEASE CHECK AND ADVISE

GS GUEST STATES THE FRONT DRIVER BUMPER NEAR THE HEADLIGHT IS POKING OUT, IT NEEDS A NEW CLIP PLEASE CHECK AND ADVISE

20635 CPGM 0.00 0.00

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE C: 0.00

CLIPPED INTO PLACE AS PER CUSTOMER REQUEST

D GUEST STATES HEARING A LOUD TICKING NOISE COMING FROM THE MOTOR PLEASE CHECK AND ADVISE

CAUSE: VERIFIED CUSTOMER CONCERN OF TICKING NOISE FROM ENGINE BAY, NOISE WAS STILL PRESENT AND DID NOT GO AWAY AFTER ENGINE OIL PAN WAS RESEALED AN

4067490 ENGINE REPLACEMENT (N/C)

20635 WGM (N/C)

1 12735811 (S) FILTER (N/C)

8 19432334 0W20 OIL (N/C)

2 12619828 (S) ROD (N/C)

19 11546959 (S) BOLT (N/C)

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X
Dealer CAR 2014 CDK Global, LLC (01/18) SERVICE INVOICE TYPE 2 - 2012C - "AS-IS" - DR - FL - 9098153-C

FILE COPY PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

**ED MORSE
CADILLAC**



INVOICE

T A M P A

101 East Fletcher Avenue
Tampa, FL 33612
(813) 968-8222
MV-07329

WESLEY CHAPEL, FL

PAGE 3

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHI/White	21	CADILLAC ESCALADE	[REDACTED]		53917/53937	T1287
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH 24MAR25
R.O. OPENED	READY	OPTIONS: SOLD-STK:R228675A ENG:6.2_Liter				

09:48 29JAN25 16:40 24MAR25

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
2	12688943	(S)	GASKET				(N/C)
4	12664915	(S)	GUIDE				(N/C)
16	12698946	(S)	LIFTER				(N/C)
2	11611383	(S)	BOLT				(N/C)
2	12619787	(S)	GASKET				(N/C)
1	12679463	(S)	PIPE				(N/C)
1	12677002	(S)	PIPE				(N/C)
1	12703668	(S)	PIPE				(N/C)
1	12378521		SEALANT				(N/C)
1	Z5000		DEALER PICK UP CHARGES				(N/C)
1	Z5000		DEALER PICK UP CHARGES				(N/C)
10	11546600		BOLT				(N/C)
1	12664912	(S)	CAMSHAFT				(N/C)
2	12657093	(S)	GASKET				(N/C)
2	12682391	(S)	GASKET				(N/C)
1	12731637	(S)	VALVE				(N/C)
1	11547372	(S)	BOLT				(N/C)
1	12634614	(S)	SEAL				(N/C)
1	12658178	(S)	BELT KIT				(N/C)
1	12669858	(S)	BELT				(N/C)
1	Z5000		DEALER PICK UP CHARGES				(N/C)
1	11611976	(S)	BOLT				(N/C)
1	88862587		LUBRICANT				(N/C)
2	12621086	(S)	SEAL				(N/C)
1	12666993	(S)	SEAL				(N/C)
1	12693081	(S)	GASKET				(N/C)
1	12735611	(S)	SEAL				(N/C)

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DATE CUSTOMER SIGNATURE

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES *	
TOTAL CHARGES	
LESS INSURANCE	
SALES TAX	
PLEASE PAY THIS AMOUNT	

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Customer X

DealerCAR 2014 Cox Global, LLC - 10111B SERVICE INVOICE TYPE 2 - 2512C - *AS-IS* - DN - FL - 9696193-C

FILE COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

INVOICE

**ED MORSE
CADILLAC**



T A M P A

101 East Fletcher Avenue
Tampa, FL 33612
(813) 988-8222

PAGE 4

WESLEY CHAPEL, FL [REDACTED]

HOME: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED]

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG
WHI/White	21	CADILLAC ESCALADE	[REDACTED]	[REDACTED]	53917/53937	[REDACTED]
DEL. DATE	RATE	PAYMENT	INV. DATE			
20JUN24 DD05FEB21	0.00	CASH	24MAR25			
R.O. OPENED	READY	OPTIONS:	SOLD-STK:R228675A ENG:6.2_Liter			
09:48 29JAN25	16:40 24MAR25	WAIT 24MAR25				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
1	23129010	(S)	GASKET				(N/C)
1	Z5000	DEALER PICK UP CHARGES					(N/C)
1	Z5000	DEALER PICK UP CHARGES					(N/C)
1	19420611	REMANUFACTURED ENGINE					(N/C)
CORE CHARGE W							
2	12657093	(S)	GASKET				(N/C)
1	12679463	(S)	PIPE				(N/C)
1	12679867	(S)	GASKET				(N/C)
8	11548998	(S)	BOLT				(N/C)
4	19432442	(S)	SEAL KIT				(N/C)
1	12677002	(S)	PIPE				(N/C)
1	12679463	(S)	PIPE				(N/C)
8	11569956	(S)	BOLT				(N/C)
8	19459511	(S)	SPARK PLUG				(N/C)
-1	19420611	CORE RETURN					(N/C)
1	11588468	(S)	BOLT				(N/C)
1	Z5000	DEALER PICK UP CHARGES					(N/C)
1	12724892	(S)	PUMP				(N/C)
1	Z5000	Price diff in purchase from other dealer					(N/C)
1	12346290	COOLANT					(N/C)
6	15032594	NUT					(N/C)
1	Z5000	DEALER PICK UP CHARGES					(N/C)
1	Z5000	DEALER PICK UP CHARGES					(N/C)
DIAG SYSTEM DIAGNOSIS							
20635 WGM (N/C)							
SLT TO RECOVER AND RECHARGE R-1234YF A/C SYSTEM							

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	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS INSURANCE	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

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DATE CUSTOMER SIGNATURE

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Customer X

DealerCAR 2014 CDK Global, LLC (01/18) SERVICE INVOICE TYPE 2 - 25/2C - "AS-IS" - 04 - FL - 9808193-C

FILE COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

INVOICE

**ED MORSE
CADILLAC**



T A M P A

101 East Fletcher Avenue
Tampa, FL 33612
(813) 968-8222

PAGE 5

WESLEY CHAPEL, FL [REDACTED]

HOME: [REDACTED]

BUS: [REDACTED] CELL: [REDACTED] SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN / OUT	TAG	
WHI/White	21	CADILLAC ESCALADE	[REDACTED]	[REDACTED]	53917/53937	[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25
R.O. OPENED		READY	OPTIONS: SOLD-STK:R228675A ENG:6.2_Liter				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
							(N/C)
		20635	WGM				

FC: 6573
PART#: 19420611
COUNT: 1
CLAIM TYPE: [REDACTED]
AUTH CODE:

PARTS: 0.00 LABOR: 0.00 OTHER: 0.00 TOTAL LINE D: 0.00

53937 VERIFIED CUSTOMER CONCERN OF TICKING NOISE FROM ENGINE BAY, NOISE WAS STILL PRESENT AND DID NOT GO AWAY AFTER ENGINE OIL PAN WAS RESEALED AND FRESH OIL ADDED. TAPPING NOISE IS COMING FROM RIGHT SIDE OF ENGINE, SCANNED VEHICLE AND NO MISFIRE DTC'S PRESENT. WHEN REMOVED RIGHT SIDE ROCKER ARMS AND PUSH RODS FOUND CYL 4 PUSH RODS DID NOT LAY FLAT. THIS LEAD TO REMOVAL OF RIGHT SIDE CYLINDER HEAD WHERE FOUND LIFTERS SHOWED SIGNS OF WEAR AND COME APART, WHEN LOOKED THROUGH LIFTER GUIDE HOLE FOUND SCORING ON CAM LOBES. DUE TO FINDINGS CAMSHAFT, LIFTERS AND 2 PUSH RODS WILL NEED TO BE REPLACED
PROCEEDED TO REMOVE ALL COMPONENTS PREPPING ENGINE FOR CAMSHAFT REMOVAL. ONCE ACCESS GAINED REPLACED CAMSHAFT WITH NEW PART, INSTALLED NEW LIFTERS AND TORQUED CYLINDER HEADS AND ENGINE COMPONENTS THAT WERE REMOVED FOR REPAIR. ONCE REPAIR COMPLETE AND FLUIDS ADDED STARTED ENGINE AND LET IDLE, TAPPING NOISE WAS NO LONGER PRESENT. PROCEEDED TO TEST DRIVE VEHICLE ONCE RETURNING TO SHOP VEHICLE WAS NOT DRIVING NORMALLY, NO DTC'S PRESENT, WITH LACK OF POWER. PARKED VEHICLE IN SERVICE BAY, WHEN ATTEMPTED TO START VEHICLE WOULD NOT TURN OVER, VEHICLE SOUNDS AS IF LOW COMPRESSION, NEED TO TEST TO FIND CAUSE FOR CONCERN. WITH NOID LIGHT FOUND INJECTORS ARE TURNING ON AND FOUND FUEL

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	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES *	
	TOTAL CHARGES	
	LESS INSURANCE	
SALES TAX		
DATE	CUSTOMER SIGNATURE	PLEASE PAY THIS AMOUNT

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Customer X
Dealer CAR 2014 GM Global, LLC (01/18) SERVICE INVOICE TYPE 2 - 2812C - "AS-IS" - OH - FL - 0039193-C

FILE COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

CUSTOMER #: [REDACTED]

**ED MORSE
CADILLAC**



INVOICE

T A M P A

101 East Fletcher Avenue
Tampa, FL 33612
(813) 988-8222

WESLEY CHAPEL, FL [REDACTED]

PAGE 6

SERVICE ADVISOR: 19376 JUAN A ALVES NORIEG

BUS:		CELL:		VIN		LICENSE		MILEAGE IN / OUT		TAG	
COLOR	YEAR	MAKE/MODEL		VIN		LICENSE		MILEAGE IN / OUT		TAG	
WHI/White	21	CADILLAC ESCALADE		[REDACTED]		[REDACTED]		53917/53937		[REDACTED]	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	TO NO.	RATE	PAYMENT	INV. DATE				
20JUN24	DD05FEB21		WAIT 24MAR25		0.00	CASH	24MAR25				
R.O. OPENED		READY		OPTIONS:		SOLD-STK:R228675A ENG:6.2_Liter					

09:48	29JAN25	16:40	24MAR25	LIST	NET	TOTAL
-------	---------	-------	---------	------	-----	-------

COMING FROM FUEL LINE. IGNITION COILS TESTED WITH SPARK TESTER, GOOD SPARK PRESENT. PERFORMED COMPRESSION TEST, SOME RESULTS ARE AS FOLLOWS CYL 1 35 PSI, CYL 2 55, CYL 3 45 SI, CYL 4 90 PSI, PERFORMED CYLINDER LEAKDOWN TEST. WHEN PERFORMED CYLINDER LEAKDOWN FOUND 75% LOSS, DUE TO HIGH LEVEL OF LOSS LISTENED FOR AIR LEAK, REMOVED DIPSTICK AND AIR WAS PRESENT. WHEN WENT TO CHECK OIL FOUND METAL IN IT. ENGINE WILL NEED REPLACEMENT

LABOR OP 4064690
LABOR 24.4

AFTER BOTTOM END GAVE OUT ORDERED A NEW ENGINE, ONCE ENGINE ARRIVED FOLLOWED SI PROCEDURE OF TAKING FRONT FASCIA AND RADIATOR ASSEMBLY TO BE ABLE TO PROCEED WITH ENGINE REPLACEMENT. REPLACED ENGINE WITH NEW PART, WHEN REMOVED ACCESSORIES THAT NEEDED TO BE TRANSFERRED TO NEW ENGINE FOUND WHEN REMOVING DRIVE BELT THAT WATER PUMP PULLEY WAS NOT STRAIGHT AND HAD A WOBBLE, TOOK BELT OFF AND WITH STETHOSCOPE FOUND GRINDING NOISE WHEN TURNING BY HAND. REPLACED WATER PUMP WHEN PUTTING ACCESSORIES ON NEW ENGINE. PUT BODY COMPONENTS THAT WERE REMOVED BACK ON VEHICLE. FLUIDS FILLED AND REFRIGERANT CHARGED. ONCE REPAIR COMPLETE SCANNED VEHICLE FOR DTC'S AND MISFIRES, NONE WERE PRESENT, TEST DROVE VEHICLE AND AGAIN CHECKED FOR DTC'S NONE FOUND. VEHICLE ENGINE IS CURRENTLY UP TO FACTORY SPEC

LABOR OP 4067490
DIAG 1.0

LABOR 21.9 WITH RECOVERY AND RECHARGE OF AC SYSTEM

E *Multi Point Inspection
99P *Multi Point Inspection

WARRANTY DISCLAIMER: ALL PARTS AND ACCESSORIES ARE SOLD AND ALL REPAIRS ARE PERFORMED BY THE DEALERSHIP AS-IS. THE DEALERSHIP HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF PARTS OR ACCESSORIES OR ANY REPAIRS PERFORMED TO THE VEHICLE. THE ONLY WARRANTIES ON PARTS AND ACCESSORIES OR REPAIRS ARE THOSE WHICH MAY BE OFFERED BY THE MANUFACTURER OR DISTRIBUTOR AND ONLY SUCH MANUFACTURER OR DISTRIBUTOR SHALL BE LIABLE FOR PERFORMANCE UNDER SUCH WARRANTIES. CUSTOMER SHALL NOT BE ENTITLED TO RECOVER FROM THE DEALERSHIP ANY CONSEQUENTIAL DAMAGES, DAMAGES TO PROPERTY, DAMAGES FOR LOSS OF USE, LOSS OF TIME, LOSS OF PROFIT OR INCOME, OR ANY OTHER INCIDENTAL DAMAGES.

***SHOP SUPPLY COSTS:** We have added a charge equal to 10% of the total cost of labor and parts, not to exceed \$59.95, to the Repair Order. This charge represents costs and profits to the motor vehicle repair facility for miscellaneous shop supplies and waste disposal. The State of Florida requires a \$1.00 fee to be collected for each new tire sold in the state [s.403.718], and a \$1.50 fee to be collected for each new or remanufactured lead-acid battery sold in the state [s.403.7185].

By signing below, you acknowledge that you were notified of and authorized the Dealership to perform the services/repairs itemized in this invoice and that you received (or had the opportunity to inspect) any replaced parts as requested by you. The vehicle is being returned to you in exchange for your payment of the Amount Due.

DATE	CUSTOMER SIGNATURE	DESCRIPTION	TOTALS
		LABOR AMOUNT	
		PARTS AMOUNT	
		GAS, OIL, LUBE	
		SUBLET AMOUNT	
		MISC. CHARGES *	
		TOTAL CHARGES	
		LESS INSURANCE	
		SALES TAX	
		PLEASE PAY THIS AMOUNT	

Non-GM Parts/Accessories installed by the Dealer: Non-GM parts and accessories are not covered under the GM New Vehicle Limited Warranty. They also may damage the vehicle, compromise its compliance with safety standards or void the GM Warranty on the vehicle itself. GM is not responsible for the consequences of installing any non-GM equipment, parts or accessories on the vehicle. A list of non-GM parts is available to you upon request.

Section 501.98, Florida Statutes, requires that, at least 30 days before bringing any claim against a motor vehicle dealer for an unfair or deceptive trade practice, a consumer must provide the dealer with a written demand letter stating the name, address, and telephone number of the consumer; the name and address of the dealer; a description of the facts that serve as the basis for the claim; the amount of damages; and copies of any documents in the possession of the consumer which relate to the claim. Such notice must be delivered by the United States Postal Service or by a nationally recognized carrier, return receipt requested, to the address where the subject vehicle was purchased or leased or where the subject transaction occurred, or an address at which the dealer regularly conducts business.

Customer X
Dealer CAR 2014 CDK 9696 LLC 01/18/ SERVICE INVOICE TYPE 2 - Z912C - *AS-IS* - DN - FL - 9698193-C

FILE COPY ALL PARTS ARE NEW UNLESS OTHERWISE INDICATED.

