



March 24, 2025

[REDACTED]
Rochester New York [REDACTED]

Re: [REDACTED] vs Cadillac [REDACTED]

Dear [REDACTED]

A settlement has been reached between General Motors Company (GMC) and [REDACTED] (hereafter "Consumer") regarding their 2024 Cadillac Escalade ESV. In an effort to resolve the BBB AUTOLINE claim, General Motors has offered a Repurchase with usage based on 12,000 miles, less miles on the vehicle at time of purchase, per the NY State Lemon Law.

Refund consists of:

- (1) The full purchase price (cash plus any trade-in allowance); and
- (2) Fees and charges, including all license fees, registration fees and any similar governmental charges;
- (3) Less an allowance for the consumer's use of the vehicle in excess of the first 12,000 miles of operation;
- (4) Less a reasonable allowance for any damage not attributable to normal wear and tear or improvements.

The manufacturer is not required to refund any sales tax paid by the consumer. The consumer may receive a refund of such sales tax by applying to the Commissioner of Taxation and Finance. Information provided by the Attorney General's Office indicates the refund will not include other expenses or charges, such as loss of use, insurance premiums and finance charges.

The allowance for the consumer's use of the vehicle is to be determined in accordance with the "mileage deduction formula", defined as:

Deduction = Mileage in excess of 12,000 miles / 100,000 X purchase price.

The Consumer will be contacted by a GMC representative regarding the implementation of this agreement. The manufacturer shall provide the Consumer with repurchase figures for review and signature. The terms of this settlement will be carried out within 60 days of the consumer's

acceptance.

Sincerely,

