

COVERT AUTOMOTIVE GROUP



COVERT CADILLAC

11750 RESEARCH BLVD. AUSTIN, TX 78759
(512) 583-3000

CUSTOMER NO. [REDACTED]		ADVISOR RYAN GIBSON	TAG NO. 2084	8894	INVOICE DATE 05/26/25	CELL [REDACTED]
[REDACTED]		LABOR RATE	LICENSE NO. TWK4249	MILEAGE 71,635	COLOR BLACK/	STOCK NO. [REDACTED]
PFLUGERVILLE, TX [REDACTED]		YEAR / MAKE / MODEL 21/CADILLAC TRUCK/ESCALADE/4WD 4DR P	DELIVERY DATE 12/10/20		DELIVERY MILES 54,374	
[REDACTED]		VEHICLE ID. NO. [REDACTED]	SELLING DEALER NO. 9999		PRODUCTION DATE	
[REDACTED]		F.T.E. NO.	P.O. NO.		R.O. DATE 02/17/25	REPRINT# 1
RESIDENCE PHONE [REDACTED]	BUSINESS PHONE [REDACTED]	COMMENTS		MO: [REDACTED]		

LABOR & PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT	PRICE
J# 1 10CDZ01 DRIVEABILITY CONCERN TECH(S):3933 0.00					
C/S THAT THE TRANSMISSION FELT LIKE IT HAD A SLIP TO IT. WHEN DRIVING AT HIGHWAY SPEEDS AND TRYING TO ACCELERATE A LITTLE FASTER FELT A SLIP OR A FLARE COULD NOT VERIFY CUSTOMER CONCERN					
JOB # 1	1	85608074	MOUNT 0.027	131.24	131.24
JOB # 1	3	11548998	BOLT 0.002	5.58	16.74
JOB # 1	3	11549180	BOLT 0.002	1.00	3.00
JOB # 1 TOTAL PARTS					150.98
JOB # 1 TOTAL LABOR & PARTS					150.98
J# 2 11CDZZ ENGINE CONCERN TECH(S):3933 5488.66					
CUSTOMER REQUESTED US TO LISTEN FOR THE ENGINE TAPPING SOUND AND SEE WHAT IT MAY BE. WE HAVE BEEN FILLING OUT THE OIL CONSUMPTION REPORT FOR THE LAST 4 SERVICES PRICE OUT ENGINE, ENGINE OIL, ENGINE OIL FILTER, EXHAUST GASKETS AND BOLTS AND NUTS OPTION TO REPLACE ENGINE DRAINED ENGINE OIL AND COOLANT RECOVERED AC SYSTEM AND REMOVED AND REPLACED ENGINE FILLED OIL AND COOLANT TO PROPER FLUID LEVER AND RECHARGED AC SYSTEM					
JOB # 2	1	15035747	SEAL 3.611	23.11	23.11
JOB # 2	1	15077362	SEAL 3.611	21.87	21.87
JOB # 2	6	15032594	NUT 3.613	6.67	40.02
JOB # 2	1	12735811	FILTER 1.836	10.93	10.93
JOB # 2	8	19352900X	19352900 OW20 DEXO	7.12	56.96
JOB # 2	8	12626354	GASKET 3.270	3.95	31.60
JOB # 2	1	12679463	PIPE 3.163	19.32	19.32
JOB # 2	1	12677002	PIPE 3.163	93.57	93.57
ALT # 12618336					
JOB # 2	2	12657093	GASKET 3.270	19.30	38.60
JOB # 2	10	11546600	BOLT 3.275	9.33	93.30
JOB # 2	1	12346290	COOLANT 8.800	30.30	30.30
JOB # 2	1	19420611	REMAN ENG 0.000	10610.52	10610.52
JOB # 2	8	19459511	SPARK PLU 2.270	17.18	137.44
JOB # 2	8	12716289	WIRE 2.240	32.93	263.44
JOB # 2	2	12682391	GASKET 1.079	1.38	2.76
JOB # 2	1	12679867	GASKET 3.901	1.12	1.12
JOB # 2	1	12658178	BELT KIT 1.066	94.33	94.33
JOB # 2	1	12669858	BELT 1.066	75.63	75.63
JOB # 2	-1	19420611	CORE RETURN	7000.00	-7000.00
JOB # 2 TOTAL PARTS					4644.82
JOB # 2 TOTAL LABOR & PARTS					10133.48
J# 3 02CDZZOIL&CA65 COV ADV 8 QT OIL 65 TECH(S):3933 9.85					
COVERT ADVANTAGE 8 QT OIL CHANGE & FILTER DLR FREE MAINTENANCE					

DISCLAIMER OF WARRANTIES: Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, includes, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

AUTHORIZATION FOR REPAIRS: I hereby authorize the repair work herein set forth to be done along with the purchase of the necessary materials and agree that Covert is not responsible for loss or damage to my vehicle, or articles left in my vehicle, in case of fire, theft, weather-related events (including but without limitation freezing temperatures), or any other cause beyond Covert's control, and that Covert is not responsible for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant Covert and/or Covert employees permission to operate the vehicle herein described on streets, highways, or elsewhere for the purposes of testing and/or inspection. I authorize the retrieval of on-board data as needed to facilitate vehicle repair, as well as sharing of that data with the manufacturer for diagnostic and/or research purposes.

AUTHORIZATION TO CONTACT: I hereby consent to receive voice and electronic communications from or on behalf of Covert Automotive at any telephone numbers or email addresses provided. I understand that consent is not a condition of purchase.

NOTICE PURSUANT TO TEXAS PROPERTY CODE, §70.001: I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

I hereby acknowledge and agree to the above **DISCLAIMER OF WARRANTIES, AUTHORIZATION FOR REPAIRS, and AUTHORIZATION TO CONTACT**, as well as acknowledge the above **NOTICE PURSUANT TO TEXAS PROPERTY CODE SECTION 70.001.**

X
SIGNATURE OF PERSON RESPONSIBLE OR AGENT FOR PERSON RESPONSIBLE FOR PAYMENT

The Reynolds and Reynolds Company ER4M1514E CCT35705 Q (04/17)

COVERT AUTOMOTIVE GROUP



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	LABOR RATE	LICENSE NO. TWK4249	MILEAGE 71,635	COLOR BLACK/
PFLUGERVILLE, TX	YEAR / MAKE / MODEL 21/CADILLAC TRUCK/ESCALADE/4WD 4DR P	DELIVERY DATE 12/10/20	DELIVERY MILES 54,374	
	VEHICLE I.D. NO.	SELLING DEALER NO. 9999	PRODUCTION DATE	
	F.T.E. NO.	P.O. NO.	R.O. DATE 02/17/25	REPRINT# 1
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS	MO:	

PERFORMED OIL CHANGE & FILTER REPLACEMENT

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	PRICE
JOB # 3	1	PKADV2	COVERT ADV LEVEL 2	50.95	50.95
JOB # 3	1	SEE	BELOW	****	****
JOB # 3	1	12735811	FILTER 1.836	10.93	10.93
JOB # 3	8	19352900X	19352900 OW20 DEXO	7.12	56.96
JOB # 3 TOTAL PARTS					118.84
JOB # 3 TOTAL LABOR & PARTS					128.69

J# 4 02CDZZROTCA	COV ADV ROTATION	TECH(S):3933	10.00
PERFORM COVERT ADVANTAGE TIRE ROTATION MAINTENANCE PLAN PERFORMED 4 WHEEL TIRE ROTATION. ADJUST TIRE PRESSURES AND RECALIBRATED TIRE PRESSURE MONITORING SYSTEM AS NECESSARY.			

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-			
JOB # 4 TOTAL PARTS 0.00			
JOB # 4 TOTAL LABOR & PARTS 10.00			

J# 5 02CDZ	MULTIPOINT INSPECT	TECH(S):3933	0.00
PERFORM GENERAL MOTORS MULTI-POINT INSPECTION COMPLETED MULTI-POINT INSPECTION.			

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-			
JOB # 5 TOTAL PARTS 0.00			
JOB # 5 TOTAL LABOR & PARTS 0.00			

J# 6 00CDZZVALET	COVERT VALET	TECH(S):3893	0.00
VALET PICK UP AND DELIVERY SERVICE			

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-			
JOB # 6 TOTAL PARTS 0.00			
JOB # 6 TOTAL LABOR & PARTS 0.00			

J# 7 02CDZREW	MY GM REWARDS	TECH(S):3893	0.00
Will you be paying with points? Not a Rewards customer, would you like to join?			

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-			
JOB # 7 TOTAL PARTS 0.00			
JOB # 7 TOTAL LABOR & PARTS 0.00			

J# 8+11CDZ	ENGINE MINOR	TECH(S):3933	0.00
Added Operation (2RYANG @ 02/25/2025 12:09) THIS LINE FOR TEAR DOWN PURPOSE ONLY VERIFIED CUSTOMER CONCERN HEARD NOISE COMING FROM ENGINE REMOVED OIL FILTER FOUND OIL TO BE GLITTERY PREFORMED CYLINDER LEAKAGE TEST FOUND 8,6,5 TO HAVE LEAKAGE. REC REMOVING BOTH CYLINDER HEADS AND OIL PAN IN ORDER TO INSPECT			

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The Reynolds and Reynolds Company EPANTS141E CC735705 Q (04/17)

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BUSINESS PHONE [REDACTED]		COMMENTS			MO: [REDACTED]

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-	
	JOB # 8 TOTAL PARTS 0.00
	JOB # 8 TOTAL LABOR & PARTS 0.00

G.O.G. & SUPPLIES-	
JOB # 2 FREIGHT (PARTS)	200.00
	TOTAL - GOG 200.00
MISC-----CODE-----DESCRIPTION-----CONTROL NO-----	
JOB # 2 2LD4CD \$ LABOR DISCOUNT (CADDY)	-50.00
	TOTAL - MISC -50.00

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ESTIMATE-----
CUSTOMER HEREBY ACKNOWLEDGES RECEIVING ORIGINAL ESTIMATE OF \$498.00 (+TAX)
APPROVED ADDITIONAL COST OF \$2395.93 FOR TOTAL ESTIMATE OF \$2893.93 (+TAX) ON 02/25/25 AT 12:09p
BY JERYCA RAYFORD COMMENTS
APPROVED ADDITIONAL COST OF \$21678.04 FOR TOTAL ESTIMATE OF \$24571.97 (+TAX) ON 03/25/25 AT 02:48
BY JERYCA RAYFORD COMMENTS
COMMENTS-----
RECOMMENDED NOT DONE/ DECLINED SERVICES-----
02CDZ20821SU 4 WHEEL ALIGN 21+SUV TECH: 3933 FOLLOW-UP: 04/26/25
COMPLAINT: PERFORM 4 WHEEL ALIGNMENT 2021 & NEWER LARGE SUV
CAUSE: 4 WHEEL SUSPENSION ALIGNMENT CHECKS AND ADJUSTMENTS ARE IMPORTANT TO ENSURE PROPER STEERING, STABILITY, AND TO MAINTAIN EVEN TREADWEAR.
COMMENTS: .

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TOTALS-----	
*****	TOTAL LABOR.... 5508.51
* [] CASH [] CHECK CK NO. []	TOTAL PARTS.... 4914.64
* [] VISA [] MASTERCARD [] DISCOVER	TOTAL SUBLET... 0.00
* [] AMER XPRESS [] OTHER [] CHARGE	TOTAL G.O.G.... 200.00
*****	TOTAL MISC CHG. 0.00
	TOTAL MISC DISC -50.00
	TOTAL TAX..... 405.46
	TOTAL INVOICE \$ 10978.61

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WE NOW SELL AND SERVICE GMC & PONTIAC ALONG WITH BUICK & CADILLAC AT OUR RESEARCH LOCATION!
PAID
DUE
THANKS FOR YOUR BUSINESS!!! BY DATE

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CUSTOMER SIGNATURE
***** DUPLICATE INVOICE *****

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