

REPAIR ORDER DETAIL

INFORMATION REDACTED
PURSUANT TO THE FREEDOM OF
INFORMATION ACT (FOIA), 5 U.S.C.
552(B)(6)

Repair Order Information

VIN: [REDACTED]	Repair Order Number: [REDACTED]	Service Order Open Date: Jan 23, 2025
Dealer BAC: [REDACTED]	Repair Order Type: --	Service Order Closed Date: Feb 13, 2025

Customer Information

First Name: [REDACTED]	Home Phone: [REDACTED]	Address: [REDACTED]
Last Name: [REDACTED]	[REDACTED] [REDACTED] ---	City: [REDACTED]
Account: --	Cell Phone: [REDACTED]	State: [REDACTED]
Customer Number: [REDACTED]	Email Address: [REDACTED]	Zip Code: [REDACTED]

Service Contact

Advisor ID: 130	Advisor Full Name: [REDACTED]
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Vehicle Information

Year: 2021	Make: Chevrolet	Model: Tahoe
Merchandise Model Code: --	Odometer: 32225	Delivery Date: Dec 7, 2024

Payment Information

Customer Pay Amount Subtotal: 0.0	Warranty Amount Subtotal: 8315.66	Internal Amount Subtotal: 0.0	Repair Order Amount Subtotal: 8315.66
DMS Reported Customer Pay Subtotal: 0.0	DMS Reported Warranty Amount Subtotal: 8315.66	DMS Reported Internal Subtotal: 0.0	DMS Reported Repair Order Amount Total: 8315.66

Labor Information

Filter Results:

Invoice Line Item	Department Type	Event Repair Labor Type 3	DMS Operation Code	DMS Operation Description	Standard Operation Code	Labor Amount
1	--	Internal pay	MISC1	GENERAL CUSTOMER CONCERN	3200	0.0
2	--	Warranty	4066850	customer came in early to complete oil test because he is hearing loud ticking noise from motor on cold start	3200	5874.23
3	--	Internal pay	MISC1	GENERAL CUSTOMER CONCERN	3200	0.0

Parts Information

Filter Results:

Invoice Line Item	Event Repair Labor Type	Part Number (DMS Value)	Part Description (DMS Value)	Part Unit Cost	Parts Amount	Parts Quantity
2	Warranty	11611976	(S)BOLT	3.04	4.41	1
2	Warranty	12685185	RING KIT	23.58	34.19	8
2	Warranty	12656875	PISTON KIT	44.26	64.18	4
2	Warranty	12656874	PISTON KIT	44.21	64.1	4
2	Warranty	12657093	(S)GASKET	10.79	15.65	2
2	Warranty	12664912	CAMSHAFT	114.92	166.63	1
2	Warranty	12735504	CONN RODBEARING KIT	6.91	10.02	8
2	Warranty	12638433	GASKET	4.21	6.1	1
2	Warranty	12664915	GUIDE	1.36	1.97	4
2	Warranty	24504031	(S)SEAL	10.19	14.78	2
2	Warranty	12677002	(S)PIPE	40.32	58.46	1
2	Warranty	19432442	SEAL KIT	10.28	14.91	2
2	Warranty	12737081	FILTER	4.83	7.0	1
2	Warranty	19432334	0W20 DEXOS	4.92	7.22	8
2	Warranty	15035747	(S)SEAL	11.53	16.72	1
2	Warranty	15077362	(S)SEAL	10.39	15.07	1
2	Warranty	12693081	GASKET	2.36	3.42	1
2	Warranty	12346290	COOLANT	14.99	21.74	1
2	Warranty	88864346	SEALANT	8.9	12.91	1
2	Warranty	12658178	(S)BELT KIT	46.05	66.77	1
2	Warranty	12669858	BELT	35.24	51.1	1
2	Warranty	11547372	(S)BOLT	22.76	33.0	1
2	Warranty	12688943	GASKET	61.33	88.93	2
2	Warranty	12619787	(S)GASKET	4.21	6.1	2
2	Warranty	11546959	(S)BOLT	3.23	4.68	19
2	Warranty	12714549	ROD	42.61	61.78	8
2	Warranty	24100002	SEAL	2.75	3.99	1
2	Warranty	12634614	(S)SEAL	10.49	15.21	1
2	Warranty	12682391	GASKET	0.69	1.0	2
2	Warranty	12621086	(S)SEAL	9.88	14.33	2
2	Warranty	12666993	(S)SEAL	5.05	7.32	1
2	Warranty	11546600	BOLT	5.6	8.12	10
2	Warranty	12679463	PIPE	9.67	14.02	1
2	Warranty	12626354	(S)GASKET	2.25	3.26	8
2	Warranty	12677780	SEAL	2.26	3.28	1