



## General Motors - Policy Evaluation Tool

Date: 02/24/2025

### Customer Information

First Name: [REDACTED]  
Last Name: [REDACTED]  
Phone: [REDACTED]

### Vehicle/Coverage Information

VIN: [REDACTED] Make: Cadillac  
Component Warranty Coverage: Bumper to Bumper Coverage

#### Time

Component's Warranty End Date:  
12/12/2024  
Job Card Date: 02/17/2025  
Days Out Of Warranty: 67

#### Mileage

Component's Warranty End Mileage  
(Miles): 50,013  
Current Mileage: 80,562  
Miles Out Of Warranty: 30,549

Additional Comments:

### Repair

Total Repair Cost At Warranty Rates: \$2,697.68  
Job Card / Repair Order: [REDACTED]  
Repair Group: Brakes

**Important: This Policy Evaluation Tool is for GM Dealer and General Motors use ONLY**

Recommended GM Participation Amount: \$269.77  
Balance (Warranty Rate Total less GM Participation Amount): \$2,427.91 / 90%  
Adjusted Balance (at Warranty Rates)\*:

\*Every customer situation must be evaluated on a case-by-case basis. If you are seeking to adjust the calculated balance by more than your dealer empowerment allows, GM Pre-Approval must be obtained via the Dealer Aftersales Empowerment portal.

**IMPORTANT:** Enter the calculated balance (or adjusted balance, if applicable) in the Customer/Service Agent Participation field of the warranty claim.

Please note, the amount entered as “customer/service agent participation” on the transaction will differ from the actual customer/dealer amounts paid on the customer repair order if dealer is charging the customer in excess of warranty rates. See Bulletin 11-00-89-005 for details.

Dealers must print this document and attach it to the physical repair order and retain in vehicle history file. A copy must be attached to the submitted Policy transaction.